

Solution Service Plan Terms for Tailored End to End Solution



1. Interpretation

1.1 This Solution is provided in accordance with the Customer's Agreement with EE.

1.2	Solution Description	The 'Tailored End to End Solution Description' forms part of these Solution Terms.
1.3	Statement of Requirements	A Statement of Requirements is not required for this Solution.

2. Tailored End to End – the Solution

2.1	Eligibility for Tailored End to End	Eligibility for Tailored End to End is detailed in the EE Price Guide for Large Business.
2.2	Minimum User Requirement	Tailored End to End is subject to a minimum User requirement of 200 Connections (Minimum User Requirement) throughout the Solution's Minimum Connection Period and any further term. The Solution applies to all Connections on the Customer's account(s).
2.3	Failure to meet the Minimum User Requirement	In the event that the termination of a Connection brings the number of Connections below the Minimum User Requirement and in accordance with clause 20.3 of the Agreement, EE shall advise that the Customer is in breach of its obligations in respect of this Solution; and if the breach is not remedied the Solution shall be terminated. Termination Charges in respect of this early termination of the Tailored End to End detailed below in 5.2 shall apply.

3. Charges

3.1	The Charge for Tailored End to End	This Charge is levied on the Customer on a per User per month basis.
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4. Customer Obligations

4.1	Customer obligations	The Customer shall (and shall procure that its Users shall) meet the obligations set out in the Solution Description.
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5. Term and Termination

5.1	Term for Tailored End to End	The Minimum Connection Period for Tailored End to End is 24 months or longer as detailed in the Commercial Terms.
5.2	Termination Charges for Tailored End to End.	<p>Except where the termination reduces the number of Connections to below the Minimum User Requirement, Customer shall pay EE the following Termination Charges in accordance with the Agreement upon early termination of each Connection: (Subscription Charges x number of months remaining in the Minimum Connection Period for the Solution) – 5%)</p> <p>Customer shall pay EE the following Termination Charges in accordance with the Agreement upon early termination of the Tailored End to End: (Number of Connections on the Customer's account on the date of termination x Subscription Charges x number of months remaining in the Minimum Connection Period for the Solution) – 5%.</p>

6. Confidentiality and Data Protection

6.1	Data Controller	The Customer acknowledges and agrees that it is a Data Controller solely in respect of any Personal Data processed pursuant to the Data Collection feature detailed in this Solution, that EE and/or its third party supplier(s) are authorised to process such Personal Data in order to meet EE's obligations arising
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		under this or any other Solution which it has entered into, and that Customer has sufficient End User consent to enable them to process such Personal Data.
6.2	Confidentiality and Security	<p>In providing the Solution, EE and/ or its third party supplier may have access to Customer's and/or Users' Personal Data for which the Customer is the Data Controller and EE will ensure that it and its third party supplier shall:</p> <ol style="list-style-type: none">a. observe the confidential nature of such information on terms that are no less onerous than those that apply to EE under the Agreement or Solution;b. process such Personal Data only for the purposes of providing the Solution to the Customer;c. apply appropriate technical and organisational measures to safeguard against any unauthorised access, loss, destruction of or damage to such Personal Data.