



1. Interpretation

1.1 The Solution for Complete Mobility (referred to in these Solution Terms as “**Complete Mobility**” or the “**Solution**”) is provided in accordance with the Customer’s Agreement with EE.

1.2	Solution Description	The Complete Mobility Solution Description is made up of the Mobile Device Management Solution Description and the Tailored End to End Solution Description which form part of these Solution Terms.
1.3	Statement of Requirements	The parties will agree the Mobile Device Management Statement of Requirements in accordance with the terms of the Agreement and in any event prior to the initial Service Commencement Date of this Solution.
1.4	Solution terms	<p>The following are incorporated into and form part of these Solution Terms for Complete Mobility:</p> <ul style="list-style-type: none"> a) the Mobile Device Management Solution Terms; b) the Solution Terms for Managed MDM; and c) the Solution Service Plan Terms for Tailored End to End Solution. <p>Each of the above are found at www.ee.co.uk/business/terms.</p> <p>In case of inconsistency between these Complete Mobility Solution Terms and the individual Solution Terms for each Component (“Component Solution Terms”), these Complete Mobility Solution Terms will prevail.</p>

2. Definitions

The definitions set out in the General Terms and Conditions for Business Customers and the Component Solution Terms apply to this Solution, except where amended below or in the Solution Description.

Client Software	Means the End User Licensed Software, as indicated in the Mobile Device Management Solution Description, provided by EE under this Solution which is installed by or on behalf of the Customer on Managed Devices.
Solution Minimum Connection Period	The Minimum Connection Period applicable to this Solution is 24 months from the Service Commencement Date.

3. Complete Mobility – the Solution

3.1	Service	<p>EE will provide a combination of the following service components as set out in any agreed Customer Order Form or Contract Change Note:</p> <ul style="list-style-type: none"> a) The Mobile Device Management Solution; b) The Managed MDM Solution; and c) The Tailored End to End Solution (each a “Component”) which will form the single combined Solution of Complete Mobility.
3.2	End User Licensed Software	The software supplied under this Solution is End User Licensed Software, the current terms for which are set out in clause 14.7 of the Mobile Device Management Solution Description.
3.3	Solution Requirements	<ul style="list-style-type: none"> a) The Customer is required to have the Mobile Device Management, Managed MDM and Tailored End to End Solutions for the duration of the Solution. b) The Customer shall provide, at its cost, for the duration of the Solution an internet connection for access to the web portal for management of this Solution. c) Provision of this Solution is subject to EE reviewing the completed Statement of Requirements and being satisfied that the Customer Equipment complies with the technical requirements for operation of the Solution.



3.4	Minimum User Requirement	Complete Mobility is subject to a minimum User requirement of 50 Connections (“ Minimum User Requirement ”) throughout the Solution Minimum Connection Period and any further term. The Solution applies to all Connections on the Customer’s account(s).
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4. Term and Termination

4.1	Expiry of Solution Minimum Connection Period	If the Customer has ordered an annual Licence Bundle in respect of the Mobile Device Management Service, once the Solution Minimum Connection Period has expired, the Customer shall be automatically transferred to a rolling monthly Licence Bundle in quantities equivalent to the original Licence Bundle option chosen and the relevant Subscription Charges set out in the Initial Order or Contract Change Note shall apply.
4.2	Term	EE will provide the Solution from the Service Commencement Date until EE or the Customer terminates the Solution in accordance with the terms of the Agreement.
4.3	Termination	As per the Solution requirement set out in 3.3(a) above, the Customer cannot terminate Complete Mobility in part. If the Customer terminates any one of the Components in accordance with the Agreement, the Complete Mobility Solution will cease in entirety and the Termination Charges set out in each of the Component Solution Terms will apply.