



### 1. Subject Matter of the Processing of Personal Data

- 1.1 This GDPR Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the Rapid Connectivity Case Solution.

### 2. Duration of the Processing of Personal Data

- 2.1 EE or its Sub-Processor will Process the Customer Personal Data for the Rapid Connectivity Case Solution as set out in this GDPR Processing Annex for as long as EE provides the Rapid Connectivity Case Solution and for as long as EE may be required to Process the Customer Personal Data in accordance with Applicable Law.

### 3. The Nature and Purpose of the Processing of Personal Data

- 3.1 The Service provides the Customer with a Rapid Connectivity Case Solution.
- 3.2 EE and its Sub-Processor Processes any information that is generated by the Customer's use (or the Customer's employees', agents' or subcontractors' use) of the Rapid Connectivity Case Solution. This will include processing Personal Data to help configure, provide device management and deliver the services. In addition, EE and its Sub-Processors also provide the customer with access to the supplier portals and reporting services.

### 4. Types of Personal Data and Categories of Data Subjects

- 4.1 The types of Customer Personal Data Processed by EE or its Sub-Processors or the Customer may be:

- 4.1.1 First name;
- 4.1.2 Last name;
- 4.1.3 Company name
- 4.1.4 address;
- 4.1.5 telephone number;
- 4.1.6 email address;
- 4.1.7 Job title;
- 4.1.8 authentication details;
- 4.1.9 Serial number;
- 4.1.10 IMEI;
- 4.1.11 MAC Address;
- 4.1.12 MSISDN;
- 4.1.13 IP Address;
- 4.1.14 device usage information (e.g. data usage, latency, bandwidth and signal quality); and
- 4.1.15 device location data (approximate - last point of network connection).

This list is not exhaustive as the Customer will specify what Customer Personal Data is Processed.

- 4.2 The Customer Personal Data may concern the following categories of Data Subjects:

- a. the Customer's Users;
- b. the Customer's employees, directors and contractors.

This list is not exhaustive as the Customer will specify what Customer Personal Data is Processed.