



## 1. Subject Matter of the Processing of Personal Data

- 1.1 This GDPR Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the Service(s).

## 2. Duration of the Processing of Personal Data

- 2.1 EE or its Sub-Processor will Process the Customer Personal Data for the Services as set out in this GDPR Processing Annex for as long as EE provides the Services and for as long as EE may be required to Process the Customer Personal Data in accordance with Applicable Law.

## 3. The Nature and Purpose of the Processing of Personal Data

- 3.1 The Service provides the Customer with a Device Lifecycle Management Service.
- 3.2 EE and its Sub-Processor Processes any information that is generated by the Customer's use (or the Customer's employees', agents' or subcontractors' use) of the Device Lifecycle Management Service. This will include processing Personal Data to enable migration and implementation, device retrieval, device redeployment, device replacement, device recycling, device customisation. In addition, EE and its Sub-Processor also provide the customer with access to the Device Lifecycle Management platform and reporting services.

## 4. Types of Personal Data and Categories of Data Subjects

- 4.1 The types of Customer Personal Data Processed by EE or its Sub-Processors or the Customer may be:

- a. First name;
- b. Last name;
- c. Job title;
- d. Serial number;
- e. IMEI;
- f. email address;
- g. authentication details;
- h. address;
- i. telephone number;

This list is not exhaustive as the Customer will specify what Customer Personal Data is Processed.

- 4.2 The Customer Personal Data may concern the following categories of Data Subjects:

- a. the Customer's Users;
- b. the Customer's employees, directors and contractors.

This list is not exhaustive as the Customer will specify what Customer Personal Data is Processed.