Samsung Knox Enrolment Programme Terms and Conditions



1. Interpretation

The Samsung Knox Enrolment Programme is provided in accordance with the Customer's Agreement with EE and the EE General Terms and Conditions for Business Customers.

2. Definitions

The definitions set out in the General Terms and Conditions for Business Customers apply to these Terms except as amended below:

"Customer Data"	the Customer ID, and the list of Device IDs for the Samsung Devices that the Customer has purchase from EE.	
"Customer ID"	the identification number Samsung assigns to a Customer after such Customer registers for a customer account with Samsung.	
"Device ID"	a number or identifier that uniquely identifies each Samsung Device, including but not limited to IMEIs (International Mobile Station Equipment Identity), MEIDs (Mobile Equipment Identifier), or device serial numbers.	
"Samsung"	means Samsung Electronics Co., Ltd., a company existing under the laws of the Republic of Korea with its place of business at 129 Samsung-ro, Yeongtong-gu, Gyeonggi-do, Korea.	
"Samsung Device"	means a device made by Samsung that is compatible and has been enrolled on the Samsung Knox Enrolment Programme.	
"Samsung Knox Enrolment Programme"	means the registration and verification of a Customer Device and Customer Data as more particularly described in this Agreement.	
"Samsung Portal"	means the online portal owned and managed by Samsung that allows the Customer to undertake device management activities on Samsung Devices registered on the Samsung Knox Enrolment Programme.	

3. Samsung Knox Enrolment Programme

3.1	Service	3.1.1	Provided that a Customer has purchased Samsung Devices from EE, EE will enrol and register the Samsung Devices using the Customer Data with Samsung for participation in the Samsung Knox Enrolment Programme.
		3.1.2	Once EE has registered the Samsung Devices with Samsung, the Customer will be able to manage the Samsung Devices through a multitude of options, including imposing additional restrictions, enhanced profile features and multiple device configurations as provided by Samsung through the Samsung Portal.
		3.1.3	EE is solely responsible for the initial and subsequent enrolment of Samsung Devices to the Samsung Knox Enrolment Programme and is not responsible nor liable to the Customer whatsoever for any issues relating to:
			(i) Samsung Portal account sign up;
			(ii) queries, faults or issues with the Samsung Portal;
			(iii) the functions and features, including their operation and availability, of any device management service; or
			(iv) any other services provided by Samsung through the Samsung Knox Enrolment Programme.
		3.1.4	The Samsung Knox Enrolment Programme is provided free of charge to the Customer.
		3.1.5	Samsung Devices are usually enrolled onto the Samsung Knox Enrolment Programme within 2 working days from the day the Samsung Device is dispatched to the Customer. However, EE relies on Samsung's own processing timescales and therefore EE does not guarantee, represent or warrant any timescales for enrolment of the Samsung Devices on the Samsung Knox Enrolment Programme.
3.2	Customer Obligations	3.2.1	The Customer will:
		-	 (i) register with Samsung on to the Samsung Portal to obtain their Customer ID; (ii) provide EE with complete, accurate and up to date Customer Data;

Samsung Knox Enrolment Programme Terms and Conditions



- (iii) ensure that it has obtained all necessary rights, permissions and other authorizations required, including from any Users of the Samsung Devices, for the Customer Data to be used by EE and Samsung to provide the Samsung Knox Enrolment Programme;
- (iv) enter into any end user licence agreement with Samsung that Samsung presents to the Customer as may be amended or supplemented from time to time by the Supplier ("**EULA**"); and
- (v) enter into the EULA for the Customer's own benefit and the rights, obligations, acknowledgements, undertakings, warranties and indemnities granted in accordance with the EULA are between, the Customer and Samsung and the Customer will deal with Samsung with respect to any loss or damage suffered by the Customer or Samsung as such loss or damage will not be enforceable against EE.
- 3.2.2 Unless the Customer complies with the obligations stated in this Agreement, the Customer is not eligible for the Samsung Knox Enrolment Programme and EE shall not be obliged to provide the Samsung Knox Enrolment Programme.
- 3.2.3 If the Customer is in breach of any of its obligations in this Agreement, EE reserves the right to terminate the Samsung Knox Enrolment Programme with immediate effect.