



LEGACY PRICE GUIDE FOR BUSINESS

Our home for retired Service Plans

Table of contents

Voice Service Plans for Corporate	6
<i>Custom and Corporate Group</i>	6
<i>Corporate Service Plan</i>	6
<i>Corporate Flat Rate Tariff</i>	6
Voice Service Plans for Small Business	7
<i>Phone Plans for Small Business</i>	7
<i>Business Handset Plans 27th Oct 2021 – 31st Jan 2023</i>	10
<i>Business Handset range – 2nd Sept 2020 to 26th Oct 2021</i>	10
<i>Business Handset range - 30th Apr 2019 to 1st Sept 2020</i>	10
<i>Business Value Handset plans- 25th Feb 2017 to 11th Apr 2018</i>	30
<i>Business Extra+ Handset plans - 25th Feb 2016 to 17th Jan 2017</i>	32
<i>Business Extra & Extra+ Handset plans - 28th Sept 2016 to 28th Mar 2017</i>	32
<i>Business Extra & Extra+ Handset plans – 18th Jan 2017 to 29th Aug 2017</i>	33
<i>Business Extra & Extra+ Handset plans – 30th Aug 2017 – 11th Apr 2018</i>	33
<i>Business Extra & Extra+ Handset plans – 30th Aug 2017 – 11th Apr 2018</i>	34
<i>Business Extra Plans</i>	36
<i>Business Select Handset Plans</i>	37
<i>Business Select Add Ons</i>	40
<i>Business Handset Promotional Plans</i>	40
<i>SIM Only Plans for Small Business</i>	52
<i>Business SIM Only Promotional Plans</i>	59
<i>Business Shared Plans</i>	65
<i>Single User Add-Ons for Business, Business Connect, & Shared Plans</i>	75
<i>Single User Add-Ons for Selected Business Plans</i>	76
<i>Pay As You Use (PAYU) plans</i>	76
<i>Business Connect</i>	67
Voice Service Plan Add-Ons	77

<i>Single Number</i>	77
<i>EE Pocket Landline</i>	79
<i>EE Phone & Tablet Care for Large Business</i>	79
Data Service Plans	80
<i>Mobile Broadband for Large Business</i>	80
<i>Mobile Broadband Abroad</i>	80
<i>Mobile Broadband for Small Business</i>	80
<i>4GEE Wi-Fi (Mobile Broadband) & Tablet plans</i>	81
<i>Regular 4GEE Wi-Fi (Mobile Broadband) Plans with Voice and/or Text Bars</i>	81
<i>Business Tablet Plans</i>	83
<i>Business 4GEE WiFi (Mobile Broadband) Promotional Plans</i>	83
<i>Small Business Fibre / ADSL Broadband</i>	89
<i>Handset Data Bundles</i>	90
<i>iPad Service Plan</i>	90
<i>iPad Add-On Bundles</i>	90
<i>Orange World for Business</i>	91
<i>Mobile Mail with Orange</i>	91
<i>30 day iPad Plan</i>	92
<i>Travel Data Bundles</i>	93
<i>International Travel Pass</i>	94
<i>Calling abroad from the UK add-on rates: Business customer with a business plan and business add-on (YINTPASSB)</i>	95
<i>Signal Booster</i>	96
<i>Small Business Bundle Offer</i>	96
<i>BlackBerry® for Business (BES 10)</i>	97
Fixed Line Services for Corporate	98
<i>Landline Tariff</i>	98
<i>Fixed Line Services for Small Business</i>	103
<i>Fibre / ADSL Broadband</i>	103
<i>Business Broadband and Landline</i>	104
<i>Small Business Fixed Line Promotional Plans</i>	109
<i>Standard Support Service for Large Business</i>	110
<i>Tailored Service</i>	110



<i>Amazon Prime Video</i>	111
<i>Clone Phone App Service</i>	112
<i>Faulty Replacement Service for EE Large Business</i>	117
<i>BlackBerry® for Business Terms and Conditions</i>	120
TNT Sports Terms and Conditions	124
EE Roaming Offer (3 rd May 2023 – 11 th August 2023)	127

Business SIM Only Plans (removed from sale 31/01/2024)	128
Business Connected Device (removed from sale 31/01/2024)	129
Business Smart Watch Plans (removed from sale 31/01/2024)	130
Added section for previous enhanced trade in offers	131

IMPORTANT Service plans set out in this Price Guide are no longer available for sale, but Customers who remain subscribed to them continue to be subject to EE's or Orange's standard Network Terms (as applicable), to the terms set out in this Price Guide, and to the terms and conditions set out in the relevant current Price Guide that are applicable to all service plans.

EE and Orange are brands BT Group PLC, with registered offices at 1 Braham Street, London, E1 8EE





Note on Roaming: Corporate Plans

From 15 June 2017, roaming changes mean that some roaming benefits and charges may differ from what was in your original plan. Customers on corporate voice and mobile broadband plans will be able to use their minutes, texts and data allowances at no extra cost when roaming in our Europe Zone (unless otherwise stated), which currently includes: Austria, Azores, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Canary Islands, Denmark, Estonia, Finland, France, French Guyana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Madeira, Malta, Martinique, Mayotte, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Saint Martin (French), Saint Barthelemy, Slovakia, Slovenia, Spain, Sweden, Switzerland and Vatican City (Italy).

Andorra and Moldova were included within our Europe Zone prior to 15th June. However, from this date they will move to EE Business Zone 3 “Other Europe” and therefore no longer fall into our Europe Zone. They will however continue to retain the same roaming rates they had prior to 15th June.

Please note, calls made from the UK (defined as International Direct Dial) to our Europe Zone are not subject to the roaming changes described above. Included within the scope of the countries listed above.

Calls & texts: When you're roaming in our Europe Zone, you can check your voicemail, use your minutes & texts allowance to call and text customers of UK mobile networks and UK landlines starting with 01, 02 & 03; and you can also call and text customers of mobile networks in our Europe Zone. You'll be charged the same rate in our Europe Zone as in the UK for any calls or texts outside your allowance. Unless you have an international calling allowance or add-on, you still cannot use inclusive minutes to call and text customers of EU mobile networks and EU landlines when in the UK. Calls to premium rate numbers in the EU will be charged at your normal plan rate.

Data: For all limited bundles, you can now use your UK data in both the UK and our Europe Zone in its entirety.

For unlimited bundles, the following fair usage limits apply

CSS product Code	Product Description	Fair usage in the EU (GB)
BEW_UNLTD_24M_Q209	Business Everywhere Unltd 24m	6
BEW_UNLMTD_24_APR10	Business Everywhere Unltd 24m	6
BEW_LITE_APR10	Business Everywhere Lite 24m	4
BEW_IPAD_24M	Business Everywhere with iPad	9
BEW_9TO5_APR10	Business Everywhere 9 to 5 24m	5
BEW_5TO9_APR10	Business Everywhere 5 to 9 24m	5
BEW_UNLTD_18M_Q209	Business Everywhere Unltd 18m	8
BEW_UNLIMITED_24M	Business Everywhere Unltd 24m	7
BEW_UNLMTD_18_APR10	Business Everywhere Unltd 18m	8
BEW_UNLTD_12M_Q209	Business Everywhere Unltd 12m	9
BEW_UNLIMITED_18M	Business Everywhere Unltd 18m	9
BEW_UNLIMITED_12M	Business Everywhere Unltd 12m	9
BEW_TRAVELLER_EU	Business Everywhere UK+Europe	20
BEW_UNLIMITED	Business Everywhere Unlimited	9
BEW_TRAV_24M_Q209	Business Everywhere Travel 24m	12
BEW_GALAXYTAB_24M	Business Everywhere Galaxy Tab	8
BEW_TRAVELLER_12M	Business Everywhere Travel 12m	15
BEW_TRAVELLER	Business Everywhere Traveller	15
BEW_TRAVELLER_18M	Business Everywhere Travel 18m	15
BEW_TRAVELLER_GLOB	Business Everywhere UK + World	28
BEW_TRAV_18M_Q209	Business Everywhere Travel 18m	14

Stable links: These roaming benefits are available to UK based customers only and our plans are intended for customers and users with a stable link to the UK who travel abroad periodically. We will consider a user to have a stable link to the UK if they spend a total of 60 days or more during any 120 day period within the UK. If usage of the plan abroad in the EU/EEA exceeds this, they will be alerted by text, and after a 2-week period we may charge a surcharge for further use of



services or block the SIM card and roaming services. We'll give notice before we do anything.

The surcharges are as follows:

Item	Price (Ex VAT)
calls - outbound	2.7p/minute
calls - inbound	0.96p/minute
SMS	0.84p/SMS
Data	0.65p/MB

Note on Roaming: Small Business Plans

From 15 June 2017, roaming changes mean that some roaming benefits and charges may differ from what was in your original plan. Customers on small business mobile voice and mobile broadband plans will be able to use their minutes, texts and data allowances at no extra cost when roaming in our Europe Zone, which currently includes: Austria, Azores, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Canary Islands, Denmark, Estonia, Finland, France, French Guyana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Madeira, Malta, Martinique, Mayotte, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Saint Martin (French), Saint Barthelémy, Slovakia, Slovenia, Spain, Sweden, Switzerland and Vatican City (Italy).

Note: Turkey (you may connect to a Turkish network in Northern Cyprus) and Andorra are outside the EU/EEA and not included in our European Roaming Zone.

The countries listed above replace any European countries that may have been included in your plan. This means that some European countries, such as Andorra and Faroe islands, may no longer be included in your plan. Note that non-European countries such as USA and those in our Business Zone, will stay as part of your plan where they were included. Countries included in IDD (International Direct Dial – calling abroad from the UK) are unchanged and will remain in your plan if they were originally included.

If you had any EU data in your price plan, this will no longer apply now that you can use your domestic data allowance when roaming in our Europe Zone.

Calls & texts: When you're roaming in our Europe Zone, you can check your voicemail, use your minutes & texts allowance to call and text customers of UK mobile networks and UK landlines starting with 01, 02 & 03; and you can also call and text customers of mobile networks in our Europe Zone. You'll be charged the same rate in our Europe Zone as in the UK for any calls or texts outside your allowance. Unless you have an international calling allowance or add-on, you still cannot use inclusive minutes to call and text customers of EU mobile networks and EU landlines when in the UK. Calls to premium rate numbers in the EU will be charged at your normal plan rate.

Data: If your domestic data allowance is greater than 15GB, a fair usage policy of 15GB whilst roaming in our Europe Zone will apply (i.e. you can use up to 15GB from your allowance while roaming). This is with the exception of 32GB and 50GB plans which have a 25GB fair use policy. Also note that Business Connect plans are not subject to a roaming data fair usage policy (see below). Once you've used your fair use policy amount when roaming, we will notify you and you'll have to buy one of the following add-ons to continue using data when roaming in our Europe Zone. The add-on will last until you have used up the relevant allowance, or until your next bill date (whichever is earlier).

FAIR USE POLICY	Price (Ex
1MB	0.65p
100MB	£0.65
500MB	£3.25
1GB	£6.50

Whether you are subject to a fair use policy or not, if you use up all your domestic allowance when outside the UK, you will need to buy an out of bundle UK/EU data add-on to continue using data. Details of these can be found in our EE Price Guide for Small Business at <http://www.ee.co.uk/business/terms>

Business Connect: Business Connect customers who purchased their plans before 1st Nov 2017 will have each user's roaming data usage capped at €50, or approximately 2.6GB per month in EE Europe Zone. The cap will apply unless the account holder or the end user opt out by contacting Customer Services. The cap can be removed permanently at any time by texting STOPEUCAP to 150. Users they may also opt out of the cap temporarily by contacting customer services or



texting 1MCAP to 150 to unblock usage until the next bill. Business Connect customers who purchased the plan after 1st Nov 2017 are opted out of the EU Cap automatically.

Speed: Data speeds outside the UK always depend on the network you connect to and 4G may or may not be available. We aren't responsible for the speeds or coverage users get outside the UK. As in the UK, coverage and speeds will vary depending on the user's location, the number of people on the network and other factors such as weather and geography.

Stable links: These roaming benefits are available to UK based customers only and our plans are intended for customers and users with a stable link to the UK who travel abroad periodically. . We will consider a user to have a stable link to the UK if they spend a total of 60 days or more during any 120 day period within the UK. If usage of the plan abroad in the EU/EEA exceeds this, they will be alerted by text, and after a 2-week period we may charge a surcharge for further use of services or block the SIM card and roaming services. We'll give notice before we do anything.

The surcharges are as follows:

Item	Price (Ex VAT)
calls - outbound	2.7p/minute
calls - inbound	0.9p/minute
SMS	0.8p/SMS
Data	0.65p/MB

In limited circumstances, customers may be required to pay a deposit to activate roaming on their account – this includes EU and non EU countries. Please text ROAMING to 150 to find out your roaming status or call customers services on 150.

See <http://ee.co.uk/help/help-orphan-pages/-eu-regs-base-campaign/ee-sme> for more details.

Voice Service Plans for Corporate Custom and Corporate Group

Extra terms for Custom Group

Minimum Connection Period: as stated in your Agreement with EE. Minimum of 2 Connections on this Service Plan must be maintained up to a maximum of 750. No minimum call charge applies. No charge for EE to EE calls between Users sharing this Service Plan within the UK (subject to the unlimited* EE to EE calls fair usage policy set out in the current Price Guide).

Corporate Service Plan

Extra terms for Corporate Service Plan

Minimum Connection Period: as stated in your Agreement with EE. Leaders under this Service Plan must add a minimum number of sharers (up to a maximum number of sharers) as stated in your Agreement. If the minimum number of sharers is not maintained you will be charged for any shortfall. Size of bundled minutes cannot be changed during the Minimum Connection Period of the leader. Inclusive minutes are for calls to standard EE mobile numbers (other than those Users sharing the Service Plan) and calls to other standard UK mobiles.

Other Plan	Closed User Group	Orange to Orange	UK Landlines starting 01, 02, or 03	Other Networks	Answer Phone	Text
Custom Flat Rate	9p per minute					4p
Custom Plan	4p	4p	5p	14p	4p	5p
Custom Group	Inclusive	4p	6p	15p	Inclusive	4p



Corporate Group	3p	3.5p	3.5p	12.5p	Inclusive	4p
-----------------	----	------	------	-------	-----------	----

Corporate Flat Rate Tariff

	Corporate Rates	Corporate Rates and Colleague Calls
Line Rental	£2.00	£2.00
On-Net	2p	2.5p
VPN / CUG	2p	0p
Fixed	2p	2.5p
Orange to Other Networks	7.5p	8.5p
Texts to other Networks (including T-Mobile)	3p	3.5p
Texts to Orange Phones	3p	1.5p
Voicemail	0p	0p

Custom plans and Corporate tariffs are subject to the terms below:

Extra terms for other Customised Plans

Minimum Connection Period: as stated in your Agreement with EE.

Voice Service Plans for Small Business

You will no longer be charged for calls to numbers beginning 0800, 0808 or 116. For calls to numbers beginning 084, 087, 09 and 118, please see our current pricing information available here, which, due to Ofcom's reforms, may differ from that in your original price plan. For calls to these numbers you will be charged EE's access charge of 46 pence per minute excluding VAT and the applicable service charge, click here.

Phone Plans for Small Business

These tariffs are for 4GEE Phone Plans available for purchase between the dates outlined below. Our Business plans will give you access to our 4GEE Network, with average download speeds of up to 30Mbps (EE test data Oct 2015), unless otherwise stated. Charges are per Connection per month. Out of bundle rates set out in the EE Price Guide for Business, or the Non-Standard Price Guide for EE Small Business apply.

Business Plans – 1 March 2012 to 28 August 2013

24 month Minimum Term				
Price before 28/05/2014	£30	£35	£40	£45
Price from 28/05/2014	£30.80	£35.93	£41.06	£46.19
Price from 28/05/2015	£31.07	£36.24	£41.42	£46.65
Price from 01/06/2016	£31.55	£36.80	£42.06	£47.32
Price from 30/03/2017	£32.34	£37.73	£43.12	£48.50
Price from 30/03/2018	£33.66	£39.27	£44.88	£50.48
Data	1GB	4GB	8GB	16GB
Minutes	1000			
Texts	1000			
24 month Minimum Term				
Price before 28/05/2014	£35	£40	£45	£50
Price from 28/05/2014	£35.93	£41.06	£46.19	£51.33
Price from 28/05/2015	£36.24	£41.42	£46.59	£51.78
Price from 01/06/2016	£36.80	£42.06	£47.31	£52.58
Price from 30/03/2017	£37.73	£43.12	£48.50	£53.90
Price from 30/03/2018	£39.27	£44.88	£50.48	£56.10
Data	1GB	4GB	8GB	16GB
Minutes	Unlimited			
Texts	Unlimited			

Business Plans – 3 July to 30 October 2013

24 month Minimum Term						
Price before 28/05/2014	£25	£30	£35	£40	£45	£50
Price from 28/05/2014	£25.66	£30.80	£35.93	£41.06	£46.19	£51.33
Price from 28/05/2015	£25.88	£31.07	£36.24	£41.42	£46.59	£51.78
Price from 01/06/2016	£26.28	£31.55	£36.80	£42.06	£47.31	£52.58
Price from 30/03/2017	£26.94	£32.34	£37.73	£43.12	£48.50	£53.90
Price from 30/03/2018	£28.04	£33.66	£39.27	£44.88	£50.48	£56.10
Data	1GB	2GB	2GB	8GB	16GB	32GB
Minutes	500	1000	Unlimited			
Texts	500	1000	Unlimited			

Business Plans – 30 October 2013 to 26 March 2014

24 month Minimum Term					
Price before 28/05/2014	£23	£28	£33		
Price from 28/05/2014	£23.61	£28.74	£33.88		
Price from 28/05/2015	£23.82	£28.99	£34.17		
Price from 01/06/2016	£24.19	£29.44	£34.70		
Price from 30/03/2017	£24.79	£30.17	£35.57		
Price from 30/03/2018	£25.80	£31.40	£37.02		
Data	1GB	1GB	2GB		
Minutes	500	1000	Unlimited		
Texts	500	1000	Unlimited		
24 month Minimum Term					
Price before 28/05/2014	£38	£41	£46	£51	£61
Price from 28/05/2014	£39.01	£42.09	£47.22	£52.35	£62.62
Price from 28/05/2015	£39.35	£42.46	£47.63	£52.81	£63.16
Price from 01/06/2016	£39.96	£43.11	£48.36	£53.62	£64.13
Price from 30/03/2017	£40.96	£44.19	£49.58	£54.98	£65.75
Price from 30/03/2018	£42.63	£46.00	£51.61	£57.23	£68.44

Data	4GB	6GB	12GB	20GB	36GB
Minutes	Unlimited				
Texts	Unlimited				
IDD Minutes	N/A	180 Minutes for international calls from the UK to, Europe*, USA & Canada			

*IDD calls to: Andorra, Austria, Belgium, Cyprus, Czech Republic, Denmark, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Hungary, Italy, Liechtenstein, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, San Marino, Slovak Republic, Spain, Sweden, Switzerland, Vatican City, Guernsey, Republic of Ireland, Isle of Man, Jersey, Canada, USA, US Virgin Islands. (See note on roaming at start of price guide as this country list may have changed on 15th June 2017)

Business Plans – 26 March 2014 to 28 January 2015

24 month Minimum Term					
Price before 26/03/2015	£12.50	£17	£25	£30	£35
Price from 26/03/2015	£12.63	£17.18	£25.27	£30.32	£35.37
Price from 30/03/2016	£12.79	£17.40	£25.59	£30.72	£35.82
Price from 30/03/2017	£13.10	£17.83	£26.22	£31.47	£36.71
Price from 30/03/2018	£13.63	£18.56	£27.29	£32.76	£38.21
Data	250MB	500MB	1GB	1GB	3GB
Minutes	250	500	1000	Unlimited	
Texts	250	500	1000	Unlimited	
24 month Minimum Term					
Price before 26/03/2015	£40 [†]	£45	£50	£60	
Price from 26/03/2015	£40.43 [†]	£45.48	£50.54	£60.64	
Price from 30/03/2016	£40.95 [†]	£46.07	£51.19	£61.42	
Price from 30/03/2017	£41.96	£47.21	£52.45	£62.95	
Price from 30/03/2018	£43.68	£49.14	£54.60	£65.53	
Data	5GB	10GB	20GB	36GB	
Minutes	Unlimited				
Texts	Unlimited				
IDD & Roaming Minutes	180 Minutes for international calls from the UK to, or roaming calls while in, Europe* and the USA				



*IDD & Roaming: Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Guernsey, Hungary, Ireland, Isle of Man, Italy, Jersey, Liechtenstein, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland. **Roaming only:** Lithuania, Latvia, Azores, Canary Islands, French Guiana, Guadeloupe, Martinique, Reunion Islands, Saint Martin and Saint Barthelemy, Vatican City
† Promotional price for select purchases made between 2/07/14-30/08/14 of £35 (£35.43 from 26/03/15, £35.43 from 26/03/15, £35.95 from 30/03/2016)
(See note on roaming at start of price guide as this country list may have changed on 15th June 2017)

Business Handset Plans – 9 September 2014 to 9 April 2015

These tariffs are for the 12 month 4GEE Phone Plans available for purchase after 9th September 2014 and before 9 April 2015. Our Business plans will give you access to our 4GEE Network, with average download speeds of up to 30Mbps (EE test data Oct 2015) unless otherwise stated.

12 month Minimum Term		
Price before 26/03/2015	£45	£50
Price from 26/03/2015	£45.48	£50.54
Price from 30/03/2016	£46.07	£51.19
Price from 30/03/2017	£47.22	£52.46
Price from 30/03/2018	£49.15	£54.61
Data	1GB	3GB
Minutes	Unlimited	
Texts	Unlimited	

Our Business Extra plans give you access to our 4GEE Network and, where we've rolled it out, you will also benefit from Double Speed 4GEE with average download speeds of up to 60 Mbps (test data 2015). Check ee.co.uk/coverage to see if you can benefit from Double Speed 4GEE.

12 month Minimum Term	
Price before 26/03/2015	£55
Price from 26/03/2015	£55.59
Price from 30/03/2016	£56.30
Price from 30/03/2017	£57.70
Price from 30/03/2018	£60.06

Data	5GB
Minutes	Unlimited
Texts	Unlimited
International Direct Dial & Roaming Minutes	180 Minutes for international calls from the UK to, or roaming calls while in, Europe* and the USA

Business Value Plans – 15 June 2015 (12 Month contract) and 28 October 2015 (24 Month contract) to 24 February 2016

12 or 24 month Minimum Term		
Price before 30/03/2016	£20	£24
Price from 30/03/2016	£20.25	£24.31
Price from 30/03/2017	£20.75	£24.91
Price from 30/03/2018	£21.60	£25.93
Data	2GB	
UK Minutes	Unlimited	
UK Texts	Unlimited	

Business Value Plans – 25th February 2016 to 17th January 2017.

Our Business Value plans will give you access to our 4GEE Network, with average download speeds of up to 30Mbps (EE test data Oct 2015). These plans are only available with selected devices.

Business Value Plan Options			
Price before 30/03/2017	£27	£22	£27
Price from 30/03/2017	£27.67	£22.55	£27.67
Price from 30/03/2018	£28.80	£23.47	£28.80
Data	4GB	2GB	4GB
UK Minutes	Unlimited		
UK Texts	Unlimited		
Minimum Term	12 Months	24 Months	



Business Handset Plans 27th Oct 2021 – 31st Jan 2023

Business Essential (24 Month Minimum Term)								
Price available	£16-£21	£19-£24	£22-£47	£25-£55	£28-£73	£31-£86	£34-£99	£37 - £112
UK & ROI Data ¹	1GB	3GB	6GB	12GB	30GB	60GB	120GB	Unlimited ²
Allowance ¹	Unlimited Texts and Minutes in the UK and ROI							

Business Essential (36 Month Minimum Term)						
Price available	£17-£32	£20-£40	£23-£53	£26-£61	£29-£94	£32-£107
UK & ROI Data ¹	6GB	12GB	30GB	60GB	120GB	Unlimited ²
Allowance ¹	Unlimited Texts and Minutes in the UK and ROI					

Business Smart (24 Month Minimum Term)						
Price available	£27-£52	£30-£60	£33-£78	£36-£91	£39-£104	£42-£117
UK & ROI Data ¹	6GB	12GB	30GB	60GB	120GB	Unlimited ²
Allowance ¹	Unlimited Texts and Minutes in the UK and ROI + 1 Inclusive Extra ⁴ + 200 Mins to Europe from the UK ³					

Business Smart (36 Month Minimum Term)						
Price available	£22-£37	£25-£45	£28-£58	£31-£71	£34-£99	£37-£112
UK & ROI Data ¹	6GB	12GB	30GB	60GB	120GB	Unlimited ²
Allowance ¹	Unlimited Texts and Minutes in the UK and ROI + 1 Inclusive Extra ⁴ + 200 Mins to Europe from the UK ³					

Business Full Works with Apple One (24 Month Minimum Term)	
Price available	£60-£85
UK & ROI Data ¹	Unlimited ²

Business Essential

If you've purchased your device directly from EE, you will get Lifetime Guarantee and Free Next Day replacement. (see Lifetime Guarantee and Phone Replacement section) Please note that some of the handset plans below are only available with selected devices and these devices are subject to change from time to time. Monthly charges can vary dependent on handset chosen, please visit <https://business.ee.co.uk/> for details.

24 Months Minimum Term													
Monthly Recurring charges (Depends on handset)								£112					
								£107					
							£97	£102					
							£92	£97					
							£84	£87	£92				
							£79	£82	£87				
							£71	£74	£77	£82			
							£66	£69	£72	£77			
							£61	£64	£67	£72			
							£55	£56	£59	£62	£67		
							£47	£50	£51	£54	£57	£62	
							£39	£42	£45	£46	£49	£52	£57
						£31	£34	£37	£40	£41	£44	£47	£52

[illegible]

36 Months Minimum Term		
		£40
	£32	£35
Monthly Recurring charges (Depends on handset)	£27	£30
	£22	£25
	£17	£20
UK & Europe (roaming) ¹ Data	6GB	12GB
UK& Europe (roaming) ¹ Minutes	Unlimited	Unlimited
UK & Europe (roaming) ¹ Texts	Unlimited	Unlimited



	£26	£29	£32	£35	£36	£39	£42	£47
--	-----	-----	-----	-----	-----	-----	-----	-----



Business Extra

Our Business Extra plans will give you access to our 5G Network, with uncapped speeds in the UK if you have a 5G device and are in the coverage area. If you don't have a 5G device, you will get access to our fastest 4G speeds subject to coverage. Check coverage here www.ee.co.uk/coverage before selecting your plan.

Business Extra plans come with Stay Connected(see Stay Connected section). You also get one ²Smart Benefit to choose from. On devices directly purchased from EE, you will get Upgrade Anytime (see EE Upgrade Anytime section), Lifetime Guarantee and Free Next Day replacement. (see Lifetime Guarantee and Phone Replacement section) Please note that some of the handset plans below are only available with selected devices and these devices are subject to change from time to time. Monthly charges can vary dependent on handset chosen, please visit <https://business.ee.co.uk/> for details.

Fair Usage Policy applies for usage in for usage in the EU. If you're on a plan that includes a data allowance of over 50GB, you can use up to 25GB of your plan's inclusive data allowance when roaming in the above countries, for plans that include a data allowance of over 60GB, you can use up to 30GB, and plans that include a data allowance of over 100GB, can use up to 60GB unless otherwise stated.

24 Months Minimum Term									
Monthly Recurring charges (Depends on handset)							£102		
							£97		
						£89	£92		
						£84	£87		
						£79	£82		
					£71	£74	£77		
					£66	£69	£72		
					£60	£61	£64	£67	
					£52	£55	£56	£59	£62

UK & Europe (roaming) ¹ Minutes	Unlimited
UK & Europe (roaming) ¹ Texts	Unlimited
International Direct Dial Minutes	200 Mins to Europe from the UK ²
Smart Benefit	Access to 1 X Smart Benefit included

Business Truly Unlimited

Our Business Unlimited plans will give you access to our 5G Network, with uncapped speeds in the UK if you have a 5G device and are in the coverage area. If you don't have a 5G device, you will get access to our fastest 4G speeds subject to coverage. Check coverage here www.ee.co.uk/coverage before selecting your plan.

Business Unlimited plans come with unlimited data You also get one ³Smart Benefit to choose from. On devices directly purchased from EE, you will get Upgrade Anytime (see EE Upgrade Anytime section), Lifetime Guarantee and Free Next Day replacement (see Lifetime Guarantee and Phone Replacement section). Please note that some of the handset plans below are only available with selected devices and these devices are subject to change from time to time. Monthly charges can vary dependent on handset chosen, please visit <https://business.ee.co.uk/> for details.

Unlimited data allowance for your sole use only. Roaming in EU/EEA is subject to 60GB per month fair use policy and limited to three months of continuous roaming. Unlimited Plans are not available with any other discount or promotion. We may consider usage above 600GB/month to be excessive and have the right to apply traffic management controls to deprioritise your mobile traffic during busy periods or move you to a more suitable plan.

24 Months Minimum Term	
Monthly Recurring charges (Depends on handset)	£117
	£112
	£107
	£102
	£97
	£92
	£87
	£82
	£77
	£72
	£67
	£62
	£57
	£52
	£47
	£42
UK & Europe (roaming) ¹ Data	Unlimited
UK & Europe (roaming) ¹ Minutes	Unlimited
UK & Europe (roaming) ¹ Texts	Unlimited
International Direct Dial Minutes	500 Mins to Europe from the UK ²
Smart Benefit	Access to 1 X Smart Benefit included

36 Months Minimum Term



Monthly Recurring charges (Depends on handset)	£77
	£72
	£67
	£62
	£57
	£52
	£47
	£42
	£37
UK & Europe (roaming) ¹ Data	Unlimited
UK & Europe (roaming) ¹ Minutes	Unlimited
UK & Europe (roaming) ¹ Texts	Unlimited
International Direct Dial Minutes	500 Mins to Europe from the UK ²
Smart Benefit	Access to 1 X Smart Benefit included

Business Full Works

Our Business Full Works plans (only available on iPhones) will give you access to our 5G Network, with uncapped speeds in the UK if you have a 5G device and are in the coverage area. If you don't have a 5G device, you will get access to our fastest 4G speeds subject to coverage. Check coverage here www.ee.co.uk/coverage before selecting your plan.

Business Full Works plans come with unlimited data. You also get three Smart Benefits⁵, one of them will be a choice between Apple Music or TNT Sports.

You also get inclusive access to Apple Arcade⁶ and Apple TV+⁷ for the length of the contract. On devices directly purchased from EE, you will get Upgrade Anytime (see EE Upgrade Anytime section), Lifetime Guarantee and Free Next Day replacement (see Lifetime Guarantee and Phone Replacement section). Please note that some of the handset plans below are only available with selected devices and these devices are subject to change from time to time. Monthly charges can vary dependent on handset chosen, please visit <https://business.ee.co.uk/> for details.

Unlimited data allowance for your sole use only. Roaming in EU/EEA is subject to 60GB per month fair use policy and limited to three months of continuous roaming. Unlimited Plans are not available with any other discount or promotion. We may consider usage above 600GB/month to be excessive and have the right to apply traffic management controls to deprioritise your mobile traffic during busy periods or move you to a more suitable plan.

24 Months Minimum Term	
Monthly Recurring charges (Depends on handset)	£120
	£115
	£110
	£105
	£100
	£95
	£90
	£85
	£80
	£75
	£70
	£65
	£60
	£55
	£50
	£45
UK & Europe (roaming) ¹ Data	Unlimited
UK & Europe (roaming) ¹ Minutes	Unlimited



UK & Europe (roaming) ¹ Texts	Unlimited
International Direct Dial Minutes	500 Mins to Europe from the UK ²
Smart Benefit	Access to 1 X Smart Benefit included

¹ **Europe Roaming:** Inclusive Europe data, minutes, texts and picture messages (as appropriate) can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following countries:

Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Saint Martin, Saint Barthelémy and Vatican City

Fair usage policy: If you're on a plan that includes a data allowance of over 50GB, you can use up to 25GB of your plan's inclusive data allowance when roaming in the above countries, for plans that include a data allowance of over 60GB, you can use up to 30GB, and plans that include a data allowance of over 100GB, can use up to 60GB unless otherwise stated.

4G data services while roaming are subject to availability in the relevant location. There are currently no 5G roaming networks available. Customers on 5G plans will receive 4G data services while roaming subject to availability.

² **International Direct Dial (IDD):** Calling abroad to Europe from the UK, allowances include the following countries: Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Vatican City..

³ **Smart Benefits:** Business Extra and Business Unlimited Plans give you access to a range of swappable Smart Benefits. Once you've chosen your Smart Benefit from the list of offers below, you can swap your Smart Benefit thereafter every 30 days. Choose your Smart Benefit at purchase or by texting PICK to 150. We may at any time change the range of Smart Benefits available, the content of Smart

Benefits or the minimum length of time each Smart Benefit must be active for. We will try to notify active users of the affected Smart Benefit if we do this but we are not obliged to. Each Smart Benefit may take up to 24 hours to activate. Third party subscriptions may be required and the Smart Benefit may be subject to third party terms and conditions.

Stay Connected: If you reach your monthly full speed data allowance you will continue to be able to use data for the remainder of that month, but your speed will be restricted to 2Mb per second. To continue to use data at full uncapped speed you will need to buy one of our speed boost data passes which will restore full speed service for the duration of the pass, or until the end of your billing cycle when your monthly full speed data allowance renews - whichever comes first.

⁵**Smart Benefits for Business Full Works:** Customers on Business Full Works plan can choose one smart benefit from Apple Music, TNT Sports and 500 IDD minutes to Europe and Business Zones. Customers can choose their smart benefit at purchase, or by texting PICK to 150. They also get inclusive access to Apple TV+ and Apple Arcade for the length of the contract by texting START ARCADE to 150 for Apple Arcade and START TV+ to 150 for Apple TV+ . We may at any time change the range of smart benefits available, the content of the smart benefit or the minimum length of time each smart benefit must be active for. We will try to notify active users of the affected smart benefit if we do this but are not obliged to. Each smart benefit may take up to 24 hours to activate. Third party subscriptions may be required, and the smart benefit may be subject to third party terms and conditions.

⁶**Apple Arcade:** Data used will decrement from your plan allowance. Only available to iOS users. Apple Arcade is for your personal, non-commercial use only. To redeem requires an iPhone using iOS13 or later. To access content requires a device using iOS13 or later, iPad using iPadOS and Mac with macOS Catalina. Apple ID required. You must not attempt to share, edit or adapt the content made available to you. Content is variable and may be withdrawn at any time. UK use only. Apple Arcade terms apply.

⁷**Apple TV+:** Only one Apple TV+ offer per Apple ID and only one Apple TV+ offer per family if you're part of a Family Sharing group, regardless of the number of devices you or your family purchases. Up to 6 family members can share one Apple TV+ subscription through Family Sharing. Data used will decrement from your plan allowance. Only available to iOS users. Apple TV+ is for your personal, non-commercial use only. To redeem requires a iPhone using iOS 12.3 or later. To access content required a device using iOS12.3 or later, Mac with macOS Catalina and Apple TV with tvOS 12.3. Apple ID required. You must not

attempt to share, edit or adapt the content made available to you. Content is variable and may be withdrawn at any time. UK use only. Apple TV+ terms apply.

5G : 5G is available in 100 locations across the UK, and is rolling out across other UK locations during 2020. Check your location's coverage at ee.co.uk/coverage. Speeds vary by location, coverage and demand. 5G coverage and 5G compatible device are needed to access the 5G network. If you're on a 5G device, in some very limited circumstances right at the edge of the 5G-enabled area and when you are indoors, your device may show you're connected to the 5G network when you're not. You'll still receive our best available speed at this location. If you're on a 5G Ready Plan with a 4G device or in an area not yet covered by the 5G network you will receive our best available non-5G speeds.

Information & pricing correct as at 2nd September 2020.

Business Handset range - 30th April 2019 to 1st Sept 2020

Business Handset Plans – 4G Network

Our Business plans will give you access to our 4GEE Network, with uncapped speeds in the UK. Please note that some of the handset plans below are only available with selected devices and these devices are subject to change from time to time. Monthly charges can vary dependent on handset chosen, please visit <https://business.ee.co.uk/> for details.

24 month Minimum Term				
Monthly Recurring charges (Depends on handset)	£16	£16	£21	£21
			£26	£26
		£21	£31	£31
				£36
				£41
UK & Europe (roaming) ¹ Data	250MB	500MB	1GB	2GB
UK & Europe (roaming) ¹ Minutes	250	500	Unlimited	Unlimited

UK & Europe (roaming) ¹ Texts	250	500	Unlimited	Unlimited
--	-----	-----	-----------	-----------

¹ **Europe Roaming:** Inclusive Europe data, minutes, texts and picture messages (as appropriate) can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following countries:

Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Saint Martin, Saint Barthelemy and Vatican City

Business Extra Plans – 4G Network

Our Business Extra plans give you access to our 4GEE Network and uncapped speeds in the UK.

Please note that some of the handset plans below are only available with selected devices and these devices are subject to change from time to time.

24 month Minimum Term				
Monthly Recurring charges (Depends on handset)				
	£26			£41
	£31	£36	£41	£46
	£36	£41	£46	£51
	£41	£46	£51	£56
	£46	£51	£56	£61
	£51	£56	£61	£66
UK & Europe (roaming) ¹ Data				
	5GB	10GB	20GB	50GB (Up to 30GB for Europe)



UK & Europe (roaming) ¹ Minutes	Unlimited
UK & Europe (roaming) ¹ Texts	Unlimited
International Direct Dial Minutes & Texts ²	180 Minutes and 180 texts for international calls & texts from the UK to Europe ²
TNT Sports app Access ³	Included

36 month Minimum Term				
Monthly Recurring charges	£41	£51	£61	£66
UK & Europe (roaming) ¹ Data	10GB	20GB	40GB (Up to 30GB for Europe)	100GB (Up to 60GB for Europe)
UK & Europe (roaming) ¹ Minutes	Unlimited			
UK & Europe (roaming) ¹ Texts	Unlimited			
International Direct Dial Minutes & Texts ²	180 Minutes and 180 texts for international calls & texts from the UK to Europe ²			
TNT Sports app Access ³	Included			

¹ **Europe Roaming:** Inclusive Europe data, minutes, texts and picture messages (as appropriate) can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following countries:

Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Saint Martin, Saint Barthelemy and Vatican City

Fair usage policy: If you're on a plan with an allowance above 20GB, a 30GB fair use policy applies when roaming in our Europe Zone, unless stated otherwise above.

4G data services while roaming are subject to availability in the relevant location.

² **IDD** (calling/texting abroad from the UK) - **Includes all of the countries above, excluding Estonia, Latvia, Liechtenstein, Lithuania and Monaco.**

³ **TNT Sports app:** Access is included for the duration of your 24 or 36 month contract. See terms and conditions in Terms Applying to Business Plans & Bundles section below.

Business Select Handset Plans – 4G Network

Our Business Select plans give you access to our 4GEE Network and uncapped speeds in the UK.

Included in Business Select as standard are:

- Unlimited minutes and texts for use in UK and EU¹
- 50GB of Data (30GB fair use in the EU)
- TNT Sports app included in plan⁶
- 180 minutes & texts to call the EU from the UK²
- Upgrade Anytime (excluding price plans purchased through Indirect Partners)

Business Select Plans allow you choose an additional inclusive Business Select Add on at no additional cost when you start the contract, and these add ons can be swapped in life.

- Swappable options are as follows:
- Double Data – Doubles the data from 50GB to 100GB
- ROW Roaming – 1000 mins, 1000 texts & 1GB data to use whilst Roaming outside of the EU in selected countries³
- IDD Boost – 1000 minutes & 1000 texts from UK to EU² (this is in addition to the 180 that comes as standard)

Non Swappable Option: Damage Cover

Note that the Damage Cover Business Select option can be cancelled at any time and we will automatically move you to the UK & Europe (roaming) Double Data plan with 100GB usage unless you choose an alternative Business Select plan at the same price. Damage cover can also be purchased separately on non Business Select price plans. See item 4 below for more details of Business Select Damage Cover.

Swappable Business Select Add ons can be swapped by texting 'swap' to 150, or by calling our customer service teams.

Swappable add-ons can only be changed once per billing period and will take effect from the billing date.

Additional business select options can be purchased, - see “Business Select Add ons” section below.

The Business Select price plans that are available are listed in the table below.

24 month Minimum Term				
Monthly Recurring charges (Depends on handset chosen)	£46	£46	£46	£46
	£51	£51	£51	£51
	£56	£56	£56	£56
	£61	£61	£61	£61
	£66	£66	£66	£66
	£71	£71	£71	£71
	£76	£76	£76	£76
	£81	£81	£81	£81
	£86	£86	£86	£86
	£91	£91 / £96 /£99	£91	£91
UK & Europe (roaming) ¹ Data	50GB	100GB (Double data)	50GB	50GB
	Up to 30GB for Europe	Up to 60GB for Europe	Up to 30GB for Europe	
UK & Europe (roaming) ¹ Mins & Texts	Unlimited			
EE Upgrade Anytime ⁵	Included in price plan			
TNT Sports appAccess ⁶	Included			
International Direct Dial Minutes & Texts ²	180 Minutes and 180 texts for international calls & texts from the UK to Europe ²		1000 Mins & 1000 texts -international calls & texts from the UK to Europe ²	180 Minutes and 180 texts - international calls & texts from the UK to Europe ²

Non EU Roaming (using phone whilst travelling abroad in selected countries – see list below ³	1000 mins & texts &1GB while travelling in these countries.	Not included in price plan, need to buy an add on or pay std roaming rates
Damage Cover (£10.08 or £7.84 including IPT) ⁴	Not included in price plan, can be purchased separately	Included in price plan ⁴

¹ **Europe Roaming:** Inclusive Europe data, minutes, texts and picture messages (as appropriate) can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following countries:

Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Saint Martin, Saint Barthelemy and Vatican City

Fair usage policy: If you're on a 50GB plan, you can use up to 30GB of your plan's inclusive data allowance when roaming in the above countries in our Europe Zone. If you're on a 100GB plan, you can use up to 60GB of your plan's inclusive data allowance when roaming in the above countries in our Europe Zone.

4G data services while roaming are subject to availability in the relevant location

² **IDD** (calling/texting abroad from the UK) - **Includes all of the countries above, excluding Estonia, Latvia, Liechtenstein, Lithuania and Monaco.**

³ **Non EU Roaming:** 1000 minutes, 1000 texts, 1GB data for use whilst roaming within USA, US Virgin Islands, Canada, Turkey, Australia, New Zealand, India, China, Israel and Singapore. Calling and texting other countries will incur additional charges, which vary by country. Once any part of the allowance is used up, standard out of bundle rates apply for that usage type. See roaming section of Price Guide for more details.

⁴**Inclusive damage cover (£10.08 or £7.84 including IPT, depending on device chosen)** These price plans come with inclusive damage cover which includes insurance (provided by Allianz Insurance plc). For further information on damage cover, see the full terms at ee.co.uk/business/terms under ‘Insurance and Warranty’ and in the ‘Insurance and Protection’ section of this price guide.



Note that damage cover is available without a Business Select price plan (See 'Insurance and Protection' section of this price guide), and Business Select Price plans are also available to purchase without damage cover. Damage cover would suit the needs of a customer who would like worldwide cover for their mobile phone, or connected device, in the event of accidental damage. Devices are not covered if they're damaged deliberately. Damage cover doesn't include cover for loss or theft of your device.

If Damage cover is not suitable for you, you can choose a different Business Select price plan at the same price. You should check if Full Insurance is more suitable for you as this is also available to purchase as a stand alone add on.

Damage cover for this device is included in your plan. A cost of £10.08 or £7.84 (depending on device chosen), inclusive of Insurance Premium Tax, will be shown on your bill. The total cost of the price plan you have chosen, excluding VAT, but inclusive of Insurance Premium Tax, will be £46, £51, £56, £61, £66, £71, £76, £81, £86 and £91 depending on the price plan and device you have chosen. VAT isn't applied to the inclusive damage cover insurance benefit, which instead has insurance premium tax (IPT) at the applicable rate applied. Due to the difference in tax treatment, the damage cover insurance benefit will be shown on the bill as a separate £10.08 or £7.84, depending on device chosen. This will also be shown on Your Confirmation of Your Insurance Cover in your welcome pack.

If the taxes or costs relating to this price plan change, this may affect the amount you pay each month.

You can cancel the insurance part of the Business Select cover at any time, with no additional fees or charges. The damage cover will apply up to the date of cancellation. We will then immediately change your price plan, for the remainder of your contract only, to an alternative "Business Select" price plan at the same cost as the "Business Select with Damage Cover" price plan. By default, this change will be to the 60GB data Boost Business Select price plan, unless you choose an alternative "Business Select" price plan at the same cost.

5 EE Upgrade Anytime

The terms below for EE Upgrade Anytime do not apply to price plans purchased via Indirect Partners. The Indirect Partners have their own terms for any early upgrade price plans and/or offers.

We will only accept your request for EE Upgrade Anytime on the Business Select price plans identified in the table immediately above if:

- you have an eligible device as set out at business.ee.co.uk/upgradeanytime;

- fewer than 50 connections;
- the plan that you are upgrading from has been in place for at least 14 days but you are not within 90 days of the end of your Minimum Term;
- your account and all payments are up to date;
- you are upgrading to a price plan with a new 24 month Minimum Term to which the same or higher monthly payment than that in your current plan, applies;
- you pass our credit checks.

If you have fewer than 50 connections and you grow your account to 50 or more connections, you will be unable to participate in EE Upgrade Anytime when you reach 50 connections. Customers who have 50 or more connections should contact us to discuss available upgrade options.

Eligible customers must upgrade, in a participating EE retail store or by contacting our call centre.

We may apply an early upgrade charge. More information about this can be found under the Charges paragraph below.

If you want to trade in your old device you will:

- need to return your current device in full working condition, power up, with no missing, damaged or cracked parts, (e.g. a stylus for touch screen devices should be included if the device was originally supplied with one) and with any security features such as Find My iPhone disabled;
- remove all personal content and make back-up copies where appropriate. We are not responsible for any content you lose as a result of the upgrade; and
- remove the SIM card, disable any location finder software on the device, remove any security features (e.g. PIN code, finger print access).

You understand that once you return your current device to us you will not be able to get it back again.

If the device is damaged or not returned, a damaged or missing device charge may apply, which can be found at the following link:
business.ee.co.uk/upgradeanytime

If you do not want to trade in your old device you will have to pay an extra charge. More information about this charge can be found under the Charges paragraph below.

If you wish to upgrade within the 90 day period before the end of the Minimum Term applicable to your current plan, you will not be able to participate in EE



Upgrade Anytime and you can upgrade as normal with no early upgrade charge and you can keep your old device.

EE Upgrade Anytime is subject to the EE Pay Monthly Terms for Small Business which can be found at the following link under Network Terms: <https://ee.co.uk/business/small/help/terms-and-conditions/business-terms-and-conditions/>.

If you participate in this EE Upgrade Anytime price plan, you'll be ineligible for any other recycle and reward scheme that would otherwise be available to you.

We may withdraw EE Upgrade Anytime at any time.

General

Where as part of the EE Upgrade Anytime you trade in your device, we will send you a new device. Devices are subject to availability at the time you want to upgrade.

Charges

Early Upgrade Charge - you may be charged an early upgrade charge in accordance with the section "How does Upgrade Anytime work" at business.ee.co.uk/upgradeanytime.

If you do not want to trade in your old device or your old device is not returned, you will pay an extra charge as set out at the table 'Can I still Upgrade Anytime if I don't want to trade in my old device or my device is not returned' at business.ee.co.uk/upgradeanytime.

Damaged Device Charge - you may be charged a damaged device charge in accordance with the "What do I do if my phone is damaged" table at business.ee.co.uk/upgradeanytime. A damaged device charge applies where your device:

- does not power up;
- is not free from PIN locks;
- cannot make and receive calls or send texts;
- does not have fully operative features (such as bluetooth or a camera);
- does not have fully operative control buttons (including they keypad);
- does not have an IMEI label or has a damaged or defaced IMEI label;

- does not have a display that is clear or fully intact;
- has fading and/or missing pixels, cracks or bleeding on the screen;
- screens aren't free from major scratching;
- is not free from water damage or ingress (signs of water damage as signified by the manufacturer's water damage indicators);
- has Find My iPhone enabled including if it has been Activation Locked via an iCloud account. All devices running iOS7 or older are Activation Locked automatically and the device must be removed from an iCloud account. If you haven't removed it from your iCloud account or disabled Find My iPhone before sending in, we will not return the device to you for you to unlock subsequently.

The damaged device charge is also applicable where repairs have been carried out to your device by a third party not authorised by us or the manufacturer or if any theft/loss protection apps on your device are not disabled.

If you are in any doubt, you are advised to contact us before arranging your EE Upgrade Anytime.

We may vary the charges at any time.

TNT Sports app: Access is included for the duration of your 12, 24 or 36 month contract. See terms and conditions in Terms Applying to Business Plans & Bundles section below.

Business Unlimited Plans – 4G NETWORK

Unlimited Plans: Unlimited data allowance for your sole use only. Roaming in EU/EEA is subject to 60GB per month fair use policy and limited to three months of continuous roaming. Unlimited Plans are not available with any other discount or promotion. We may consider usage above 1000GB/month to be excessive and have the right to move you to a more suitable plan.

24 Month Minimum Term	
Monthly Recurring charges (Depends on handset chosen)	£46
	£51
	£56



	£61
	£66
UK & Europe (roaming) ¹ Data	Unlimited
	(Up to 60GB for Europe)
UK & Europe (roaming) ¹ Mins & Texts	Unlimited
International Direct Dial Minutes & Texts ²	180 Minutes and 180 texts for international calls & texts from the UK to Europe ²
TNT Sports app Access ³	Included
EE Upgrade Anytime ⁴	Included

¹ **Europe Roaming:** Inclusive Europe data, minutes, texts and picture messages (as appropriate) can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following countries:

Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Saint Martin, Saint Barthelemy and Vatican City

Fair usage policy: Roaming in EU/EEA is subject to 60GB per month fair use policy and limited to three months of continuous roaming. See IDD and roaming section in this price guide

There are currently no 5G roaming networks available. Customers on 5G plans will receive 4G data services while roaming subject to availability.

² **IDD** (calling/texting abroad from the UK) - **Includes all of the countries** above, excluding Estonia, Latvia, Liechtenstein, Lithuania and Monaco.

³ TNT Sports app: Access is included for the duration of your 24 month contract. See terms and conditions in Terms Applying to Business Plans & Bundles section below.

⁴ **EE Upgrade Anytime**

The terms below for EE Upgrade Anytime do not apply to price plans purchased via Indirect Partners. The Indirect Partners have their own terms for any early upgrade price plans and/or offers.

We will only accept your request for EE Upgrade Anytime on the Business Select price plans identified in the table immediately above if:

- you have an eligible device as set out at business.ee.co.uk/upgradeanytime;
- fewer than 50 connections;
- the plan that you are upgrading from has been in place for at least 14 days but you are not within 90 days of the end of your Minimum Term;
- your account and all payments are up to date;
- you are upgrading to a price plan with a new 24 month Minimum Term to which the same or higher monthly payment than that in your current plan, applies;
- you pass our credit checks.

If you have fewer than 50 connections and you grow your account to 50 or more connections, you will be unable to participate in EE Upgrade Anytime when you reach 50 connections. Customers who have 50 or more connections should contact us to discuss available upgrade options.

Eligible customers must upgrade, in a participating EE retail store or by contacting our call centre.

We may apply an early upgrade charge. More information about this can be found under the Charges paragraph below.

If you want to trade in your old device you will:

- need to return your current device in full working condition, power up, with no missing, damaged or cracked parts, (e.g. a stylus for touch screen devices should be included if the device was originally supplied with one) and with any security features such as Find My iPhone disabled;
- remove all personal content and make back-up copies where appropriate. We are not responsible for any content you lose as a result of the upgrade; and
- remove the SIM card, disable any location finder software on the device, remove any security features (e.g. PIN code, finger print access).

You understand that once you return your current device to us you will not be able to get it back again.

If the device is damaged or not returned, a damaged or missing device charge may apply, which can be found at the following link:
business.ee.co.uk/upgradeanytime

If you do not want to trade in your old device you will have to pay an extra charge. More information about this charge can be found under the Charges paragraph below.

If you wish to upgrade within the 90 day period before the end of the Minimum Term applicable to your current plan, you will not be able to participate in EE Upgrade Anytime and you can upgrade as normal with no early upgrade charge and you can keep your old device.

EE Upgrade Anytime is subject to the EE Pay Monthly Terms for Small Business which can be found at the following link under Network Terms: <https://ee.co.uk/business/small/help/terms-and-conditions/business-terms-and-conditions/>.

If you participate in this EE Upgrade Anytime price plan, you'll be ineligible for any other recycle and reward scheme that would otherwise be available to you.

We may withdraw EE Upgrade Anytime at any time.

General

Where as part of the EE Upgrade Anytime you trade in your device, we will send you a new device. Devices are subject to availability at the time you want to upgrade.

Charges

Early Upgrade Charge - you may be charged an early upgrade charge in accordance with the section "How does Upgrade Anytime work" at business.ee.co.uk/upgradeanytime.

If you do not want to trade in your old device or your old device is not returned, you will pay an extra charge as set out at the table 'Can I still Upgrade Anytime if I don't want to trade in my old device or my device is not returned' at business.ee.co.uk/upgradeanytime.

Damaged Device Charge - you may be charged a damaged device charge in accordance with the "What do I do if my phone is damaged" table at business.ee.co.uk/upgradeanytime. A damaged device charge applies where your device:

- does not power up;
- is not free from PIN locks;
- cannot make and receive calls or send texts;
- does not have fully operative features (such as bluetooth or a camera);
- does not have fully operative control buttons (including they keypad);
- does not have an IMEI label or has a damaged or defaced IMEI label;
- does not have a display that is clear or fully intact;

- has fading and/or missing pixels, cracks or bleeding on the screen;
- screens aren't free from major scratching;
- is not free from water damage or ingress (signs of water damage as signified by the manufacturer's water damage indicators);
- has Find My iPhone enabled including if it has been Activation Locked via an iCloud account. All devices running iOS7 or older are Activation Locked automatically and the device must be removed from an iCloud account. If you haven't removed it from your iCloud account or disabled Find My iPhone before sending in, we will not return the device to you for you to unlock subsequently.

The damaged device charge is also applicable where repairs have been carried out to your device by a third party not authorised by us or the manufacturer or if any theft/loss protection apps on your device are not disabled.

If you are in any doubt, you are advised to contact us before arranging your EE Upgrade Anytime.

We may vary the charges at any time.

Business Extra Plans – 5G NETWORK

5G launching in London, Edinburgh, Cardiff, Belfast, Birmingham and Manchester with roll out across other UK cities during 2019. Check ee.co.uk/coverage. Speeds vary by location, coverage and demand. 5G coverage and 5G compatible device needed. If you're on a 5G plan, in some very limited circumstances right at the edge the 5G-enabled area and when you are indoors, your device may show you're connected to the 5G network when you're not. You'll still receive our best available speed at this location.

Please note that some of the handset plans below are only available with selected devices and these devices are subject to change from time to time.

	24 month Minimum Term			
	£40	£45	£50	£60
	£45	£50	£55	£65
		£55	£60	£70
		£65		£75
				£80
UK & Europe (roaming) ¹ Data	5GB	10GB	20GB	50GB (Up to 30GB for Europe)



UK & Europe (roaming) ¹ Minutes	Unlimited
UK & Europe (roaming) ¹ Texts	Unlimited
International Direct Dial Minutes & Texts ²	180 Minutes and 180 texts for international calls & texts from the UK to Europe ²
TNT Sports app Access ⁶	Included
EE Upgrade Anytime ⁵	Included
EE Data Reserve ⁷	Included
Mobile Iron Threat Defense ⁸	Included

¹ **Europe Roaming:** Inclusive Europe data, minutes, texts and picture messages (as appropriate) can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following countries:

Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Saint Martin, Saint Barthelemy and Vatican City

Fair usage policy: If you're on a 50GB plan, you can use up to 30GB of your plan's inclusive data allowance when roaming in our Europe Zone.

5G data services while roaming are subject to availability in the relevant location.

² **IDD (calling/texting abroad from the UK) - Includes all of the countries above, excluding Estonia, Latvia, Liechtenstein, Lithuania and Monaco.**

⁵ **EE Upgrade Anytime**

The terms below for EE Upgrade Anytime do not apply to price plans purchased via Indirect Partners. The Indirect Partners have their own terms for any early upgrade price plans and/or offers.

We will only accept your request for EE Upgrade Anytime on the Business Select price plans identified in the table immediately above if:

- you have an eligible device as set out at business.ee.co.uk/upgradeanytime;
- fewer than 50 connections;

- the plan that you are upgrading from has been in place for at least 14 days but you are not within 90 days of the end of your Minimum Term;
- your account and all payments are up to date;
- you are upgrading to a price plan with a new 24 month Minimum Term to which the same or higher monthly payment than that in your current plan, applies;
- you pass our credit checks.

If you have fewer than 50 connections and you grow your account to 50 or more connections, you will be unable to participate in EE Upgrade Anytime when you reach 50 connections. Customers who have 50 or more connections should contact us to discuss available upgrade options.

Eligible customers must upgrade in a participating EE retail store or by contacting our call centre.

We may apply an early upgrade charge. More information about this can be found under the Charges paragraph below.

If you want to trade in your old device you will:

- need to return your current device in full working condition, power up, with no missing, damaged or cracked parts, (e.g. a stylus for touch screen devices should be included if the device was originally supplied with one) and with any security features such as Find My iPhone disabled;
- remove all personal content and make back-up copies where appropriate. We are not responsible for any content you lose as a result of the upgrade; and
- remove the SIM card, disable any location finder software on the device, remove any security features (e.g. PIN code, finger print access).

You understand that once you return your current device to us you will not be able to get it back again.

If the device is damaged or not returned, a damaged or missing device charge may apply, which can be found at the following link:
business.ee.co.uk/upgradeanytime

If you do not want to trade in your old device you will have to pay an extra charge. More information about this charge can be found under the Charges paragraph below.

If you wish to upgrade within the 90 day period before the end of the Minimum Term applicable to your current plan, you will not be able to participate in EE Upgrade Anytime and you can upgrade as normal with no early upgrade charge and you can keep your old device.

EE Upgrade Anytime is subject to the EE Pay Monthly Terms for Small Business which can be found at the following link under Network Terms: <https://ee.co.uk/business/small/help/terms-and-conditions/business-terms-and-conditions/>.

If you participate in this EE Upgrade Anytime price plan, you'll be ineligible for any other recycle and reward scheme that would otherwise be available to you.

We may withdraw EE Upgrade Anytime at any time.

General

Where as part of the EE Upgrade Anytime you trade in your device, we will send you a new device. Devices are subject to availability at the time you want to upgrade.

Charges

Early Upgrade Charge - you may be charged an early upgrade charge in accordance with the section "How does Upgrade Anytime work" at business.ee.co.uk/upgradeanytime.

If you do not want to trade in your old device or your old device is not returned, you will pay an extra charge as set out at the table 'Can I still Upgrade Anytime if I don't want to trade in my old device or my device is not returned' at business.ee.co.uk/upgradeanytime.

Damaged Device Charge - you may be charged a damaged device charge in accordance with the "What do I do if my phone is damaged" table at business.ee.co.uk/upgradeanytime. A damaged device charge applies where your device:

- does not power up;
- is not free from PIN locks;
- cannot make and receive calls or send texts;
- does not have fully operative features (such as bluetooth or a camera);
- does not have fully operative control buttons (including they keypad);
- does not have an IMEI label or has a damaged or defaced IMEI label;
- does not have a display that is clear or fully intact;
- has fading and/or missing pixels, cracks or bleeding on the screen;
- screens aren't free from major scratching;
- is not free from water damage or ingress (signs of water damage as signified by the manufacturer's water damage indicators);
- has Find My iPhone enabled including if it has been Activation Locked via an iCloud account. All devices running iOS7 or older are Activation Locked

automatically and the device must be removed from an iCloud account. If you haven't removed it from your iCloud account or disabled Find My iPhone before sending in, we will not return the device to you for you to unlock subsequently.

The damaged device charge is also applicable where repairs have been carried out to your device by a third party not authorised by us or the manufacturer or if any theft/loss protection apps on your device are not disabled.

If you are in any doubt, you are advised to contact us before arranging your EE Upgrade Anytime.

We may vary the charges at any time.

⁶TNT Sports app: Access is included for the duration of your 24 or 36 month contract. See terms and conditions in Terms Applying to Business Plans & Bundles section below.

EE Data Reserve⁷

If you reach your monthly data allowance on one of our 5G Data Reserve plans you will continue to be able to use data, but your speed will be restricted to 384kb per second. To continue to use 5G data at full speed you will need to buy one of our 5G speed boost data passes (see table below in [Data add-ons for Handset/SIMO, Mobile Broadband & Tablet Plans](#)) which will restore full speed 5G service for the duration of the pass, or until the end of your billing cycle when your monthly full speed data allowance renews – whichever comes first.

Mobile Iron Threat Defense⁸

If you activate more licences than you have told us about, we may bill you several months in arrears for those licences. Compatible Device required. Accessing the hosted mobile device management platform (the "MDM Platform") requires an internet connection, which it is your responsibility to provide. You are granted a licence to access the MDM Platform or Threat Defence app is under a separate agreement with MobileIron. Use of the MDM Platform is subject to your acceptance of MobileIron's end user licence agreement at point of registration for the MDM Platform or Threat Defence app. Use is also subject to the MobileIron Privacy Policy, available at <https://www.mobileiron.com/en/customers/privacy>, or such other URL as may MobileIron may advise from time to time. Your sole rights and remedies with relation to the MDM Platform or Threat Defence app are as set out in your agreement with MobileIron. If you do not accept the terms of MobileIron's end user licence agreement, you should not use the MDM Platform or Threat Defence app. You agree to indemnify EE, and keep EE indemnified for any costs or losses incurred or suffered by EE (including any legal costs) arising from



any failure on your part to comply with the terms of MobileIron’s end user licence agreement.

EE may withdraw or substitute the MDM Platform at any time on provision of reasonable notice (where it is practicable to provide such notice).

Business Select Handset Plans – 5G NETWORK

5G launching in London, Edinburgh, Cardiff, Belfast, Birmingham and Manchester with roll out across other UK cities during 2019. Check ee.co.uk/coverage. Speeds vary by location, coverage and demand. 5G coverage and 5G compatible device needed. If you’re on a 5G plan, in some very limited circumstances right at the edge the 5G-enabled area and when you are indoors, your device may show you’re connected to the 5G network when you’re not. You’ll still receive our best available speed at this location.

Included in Business Select as standard are:

- Unlimited minutes and texts for use in UK and EU¹
- 50GB of Data (30GB fair use in the EU)
- TNT Sports appincluded in plan⁶
- 180 minutes & texts to call the EU from the UK²
- Upgrade Anytime (excluding price plans purchased through Indirect Partners)

Business Select Plans allow you choose an additional inclusive Business Select Add on at no additional cost when you start your contract, and these add ons can be swapped in life.

Swappable options are as follows:

- Double Data – Doubles the data from 50GB to 100GB
- ROW Roaming – 1000 mins, 1000 texts & 1GB data to use whilst Roaming outside of the EU in selected countries³
- IDD Boost – 1000 minutes & 1000 texts from UK to EU² (this is in addition to the 180 that comes as standard).

Non Swappable Option

- Damage Cover – Note that the Damage Cover Business Select option can be cancelled at any time and we will automatically move you to the UK & Europe (roaming) Double Data plan with 100GB usage unless you choose an alternative Business Select plan at the same price. Damage cover can also be purchased separately on non Business Select price plans. See item 4 below for more details of Business Select Damage Cover.

Swappable Business Select Add ons can be swapped by texting ‘swap’ to 150, or by calling our customer service teams.

Swappable add-ons can only be changed once per billing period and will take effect from the billing date.

Additional business select options can be purchased, - see “Business Select Add ons” section below.

The Business Select price plans that are available are listed in the table below. Please note:

Some of the handset plans below are only available with selected devices and these devices are subject to change from time to time.

All prices are shown exclusive of VAT, and the plans with inclusive damage cover are shown inclusive of Insurance Premium Tax (“IPT”)

24 month Minimum Term				
Monthly Recurring charges (Depends on handset chosen)	£70	£70	£70	£70
	£75	£75	£75	£75
	£80	£80	£80	£80
	£85	£85	£85	£85
	£90	£90	£90	£90
	£95	£95	£95	£95
		£100		
		£103		
		£115		
UK & Europe (roaming) ¹ Data	50GB	100GB (Double data)	50GB	50GB
	Up to 30GB for Europe	Up to 60GB for Europe	Up to 30GB for Europe	
UK & Europe (roaming) ¹ Mins & Texts	Unlimited			
EE Upgrade Anytime ⁵	Included			
TNT Sports app Access ⁶	Included			
EE Data Reserve ⁷	Included			
Mobile Iron Threat Defense ⁸	Included			



International Direct Dial Minutes & Texts ²	180 Minutes and 180 texts for international calls & texts from the UK to Europe ²	1000 Mins & 1000 texts - international calls & texts from the UK to Europe ²	180 Minutes and 180 texts - international calls & texts from the UK to Europe ²
Non EU Roaming (using phone whilst travelling abroad in selected countries – see list below ³)	1000 mins & texts & 1GB while travelling in these countries.	Not included in price plan, need to buy an add on or pay std roaming rates	
Damage Cover (£10.08 or £7.84 including IPT) ⁴	Not included in price plan, can be purchased separately		Included in price plan ⁴

¹ **Europe Roaming:** Inclusive Europe data, minutes, texts and picture messages (as appropriate) can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following countries:

Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Saint Martin, Saint Barthelemy and Vatican City

Fair usage policy: If you're on a plan that includes a data allowance of over 50GB, you can use up to 25GB of your plan's inclusive data allowance when roaming in the above countries, for plans that include a data allowance of over 60GB, you can use up to 30GB, and plans that include a data allowance of over 100GB, can use up to 60GB unless otherwise stated above.

5G data services while roaming are subject to availability in the relevant location.

² **IDD** (calling/texting abroad from the UK) - **Includes all of the countries above, excluding Estonia, Latvia, Liechtenstein, Lithuania and Monaco.**

³ **Non EU Roaming:** 1000 minutes, 1000 texts, 1GB data for use whilst roaming within USA, US Virgin Islands, Canada, Turkey, Australia, New Zealand, India, China, Israel and Singapore. Calling and texting other countries will incur additional charges, which vary by country. Once any part of the allowance is used up, standard out of bundle rates apply for that usage type. See roaming section of Price Guide for more details.

⁴**Inclusive damage cover (£10.08 or £7.84 including IPT, depending on device chosen)** These price plans come with inclusive damage cover which includes insurance (provided by Allianz Insurance plc). For further information on damage cover, see the full terms at ee.co.uk/business/terms under 'Insurance and Warranty' and in the 'Insurance and Protection' section of this price guide.

Note that damage cover is available without a Business Select price plan (See 'Insurance and Protection' section of this price guide), and Business Select Price plans are also available to purchase without damage cover. Damage cover would suit the needs of a customer who would like worldwide cover for their mobile phone, or connected device, in the event of accidental damage. Devices are not covered if they're damaged deliberately. Damage cover doesn't include cover for loss or theft of your device.

If Damage cover is not suitable for you, you can choose a different Business Select price plan at the same price. You should check if Full Insurance is more suitable for you as this is also available to purchase as a stand alone add on.

Damage cover for this device is included in your plan. A cost of £10.08 or £7.84 (depending on device chosen), inclusive of Insurance Premium Tax, will be shown on your bill. The total cost of the price plan you have chosen, excluding VAT, but inclusive of Insurance Premium Tax, will be £65, £70, £75, £80, £85, £90 and £95 depending on the price plan and device you have chosen. VAT isn't applied to the inclusive damage cover insurance benefit, which instead has insurance premium tax (IPT) at the applicable rate applied. Due to the difference in tax treatment, the damage cover insurance benefit will be shown on the bill as a separate £10.08 or £7.84, depending on device chosen. This will also be shown on Your Confirmation of Your Insurance Cover in your welcome pack.

If the taxes or costs relating to this price plan change, this may affect the amount you pay each month.

You can cancel the insurance part of the Business Select cover at any time, with no additional fees or charges. The damage cover will apply up to the date of cancellation. We will then immediately change your price plan, for the remainder of your contract only, to an alternative "Business Select" price plan at the same cost as the "Business Select with Damage Cover" price plan. By default, this change will be to the Double Data with 100GB data Boost Business Select price plan, unless you choose an alternative "Business Select" price plan at the same cost.

⁵ **EE Upgrade Anytime**

The terms below for EE Upgrade Anytime do not apply to price plans purchased via Indirect Partners. The Indirect Partners have their own terms for any early upgrade price plans and/or offers.

We will only accept your request for EE Upgrade Anytime on the Business Select price plans identified in the table immediately above if:

- you have an eligible device as set out at business.ee.co.uk/upgradeanytime;
- fewer than 50 connections;
- the plan that you are upgrading from has been in place for at least 14 days but you are not within 90 days of the end of your Minimum Term;
- your account and all payments are up to date;
- you are upgrading to a price plan with a new 24 month Minimum Term to which the same or higher monthly payment than that in your current plan, applies;
- you pass our credit checks.

If you have fewer than 50 connections and you grow your account to 50 or more connections, you will be unable to participate in EE Upgrade Anytime when you reach 50 connections. Customers who have 50 or more connections should contact us to discuss available upgrade options.

Eligible customers must upgrade, in a participating EE retail store or by contacting our call centre.

We may apply an early upgrade charge. More information about this can be found under the Charges paragraph below.

If you want to trade in your old device you will:

- need to return your current device in full working condition, power up, with no missing, damaged or cracked parts, (e.g. a stylus for touch screen devices should be included if the device was originally supplied with one) and with any security features such as Find My iPhone disabled;
- remove all personal content and make back-up copies where appropriate. We are not responsible for any content you lose as a result of the upgrade; and
- remove the SIM card, disable any location finder software on the device, remove any security features (e.g. PIN code, finger print access).

You understand that once you return your current device to us you will not be able to get it back again.

If the device is damaged or not returned, a damaged or missing device charge may apply, which can be found at the following link: business.ee.co.uk/upgradeanytime

If you do not want to trade in your old device you will have to pay an extra charge. More information about this charge can be found under the Charges paragraph below.

If you wish to upgrade within the 90 day period before the end of the Minimum Term applicable to your current plan, you will not be able to participate in EE Upgrade Anytime and you can upgrade as normal with no early upgrade charge and you can keep your old device.

EE Upgrade Anytime is subject to the EE Pay Monthly Terms for Small Business which can be found at the following link under Network Terms: <https://ee.co.uk/business/small/help/terms-and-conditions/business-terms-and-conditions/>.

If you participate in this EE Upgrade Anytime price plan, you'll be ineligible for any other recycle and reward scheme that would otherwise be available to you.

We may withdraw EE Upgrade Anytime at any time.

General

Where as part of the EE Upgrade Anytime you trade in your device, we will send you a new device. Devices are subject to availability at the time you want to upgrade.

Charges

Early Upgrade Charge - you may be charged an early upgrade charge in accordance with the section “How does Upgrade Anytime work” at business.ee.co.uk/upgradeanytime.

If you do not want to trade in your old device or your old device is not returned, you will pay an extra charge as set out at the table 'Can I still Upgrade Anytime if I don't want to trade in my old device or my device is not returned' at business.ee.co.uk/upgradeanytime.

Damaged Device Charge - you may be charged a damaged device charge in accordance with the “What do I do if my phone is damaged” table at business.ee.co.uk/upgradeanytime. A damaged device charge applies where your device:

- does not power up;
- is not free from PIN locks;
- cannot make and receive calls or send texts;
- does not have fully operative features (such as bluetooth or a camera);
- does not have fully operative control buttons (including they keypad);
- does not have an IMEI label or has a damaged or defaced IMEI label;
- does not have a display that is clear or fully intact;
- has fading and/or missing pixels, cracks or bleeding on the screen;



- screens aren't free from major scratching;
- is not free from water damage or ingress (signs of water damage as signified by the manufacturer's water damage indicators);
- has Find My iPhone enabled including if it has been Activation Locked via an iCloud account. All devices running iOS7 or older are Activation Locked automatically and the device must be removed from an iCloud account. If you haven't removed it from your iCloud account or disabled Find My iPhone before sending in, we will not return the device to you for you to unlock subsequently.

The damaged device charge is also applicable where repairs have been carried out to your device by a third party not authorised by us or the manufacturer or if any theft/loss protection apps on your device are not disabled.

If you are in any doubt, you are advised to contact us before arranging your EE Upgrade Anytime.

We may vary the charges at any time.

6TNT Sports app : Access is included for the duration of your 24 or 36 month contract. See terms and conditions in Terms Applying to Business Plans & Bundles section below.

Bundles section below.

EE Data Reserve⁷

If you reach your monthly data allowance on one of our 5G Data Reserve plans you will continue to be able to use data, but your speed will be restricted to 384kb per second. To continue to use 5G data at full speed you will need to buy one of our 5G speed boost data passes which will restore full speed 5G service for the duration of the pass, or until the end of your billing cycle when your monthly full speed data allowance renews – whichever comes first.

Mobile Iron Threat Defense⁸

If you activate more licences than you have told us about, we may bill you several months in arrears for those licences. Compatible Device required. Accessing the hosted mobile device management platform (the "MDM Platform") requires an internet connection, which it is your responsibility to provide. You are granted a licence to access the MDM Platform or Threat Defence app is under a separate agreement with MobileIron. Use of the MDM Platform is subject to your acceptance of MobileIron's end user licence agreement at point of registration for the MDM Platform or Threat Defence app. Use is also subject to the MobileIron Privacy Policy, available at <https://www.mobileiron.com/en/customers/privacy>, or

such other URL as may MobileIron may advise from time to time. Your sole rights and remedies with relation to the MDM Platform or Threat Defence app are as set out in your agreement with MobileIron. If you do not accept the terms of MobileIron's end user licence agreement, you should not use the MDM Platform or Threat Defence app.. You agree to indemnify EE, and keep EE indemnified for any costs or losses incurred or suffered by EE (including any legal costs) arising from any failure on your part to comply with the terms of MobileIron's end user licence agreement.

EE may withdraw or substitute the MDM Platform at any time on provision of reasonable notice (where it is practicable to provide such notice).

Business Select Add Ons

Business Select price plans have 4 x add ons that can be added exclusively to these price plans. They are not available for any other price plans. Not all of the Business Select Add ons are available on all Business Select plans and, where available, only 1 can be added.

These add ons are:

- 12m and 24m variants of: £10 per month for 1000 mins, 1000 texts and 1GB data (when using phone whilst travelling abroad) in USA, US Virgin Islands, Canada, Turkey, Australia, New Zealand, India, China, Israel and Singapore
- 12m and 24m variants of: £10 per month for 1000 minutes and 1000 texts to use to call the EU² from the UK (IDD)

Calling and texting other countries will incur additional charges, which vary by country. Once any part of the allowance is used up, standard out of bundle rates apply for that usage type. See roaming section of Price Guide for more details

Business Unlimited Plans – 5G NETWORK

5G launching in London, Edinburgh, Cardiff, Belfast, Birmingham and Manchester with roll out across other UK cities during 2019. Check ee.co.uk/coverage. Speeds vary by location, coverage and demand. 5G coverage and 5G compatible device needed. If you're on a 5G plan, in some very limited circumstances right at the edge the 5G-enabled area and when you are indoors, your device may show

you're connected to the 5G network when you're not. You'll still receive our best available speed at this location.

There are currently no 5G roaming networks available. Customers on 5G plans will receive 4G data services while roaming subject to availability.

Unlimited Plans: Unlimited data allowance for your sole use only. Roaming in EU/EEA is subject to 60GB per month fair use policy and limited to three months of continuous roaming. Unlimited Plans are not available with any other discount or promotion. We may consider usage above 1000GB/month to be excessive and have the right to move you to a more suitable plan.

24 Month Minimum Term	
Monthly Recurring charges (Depends on handset chosen)	£50
	£55
	£60
	£65
	£70
UK & Europe (roaming) ¹ Data	Unlimited
	(Up to 60GB for Europe)
UK & Europe (roaming) ¹ Mins & Texts	Unlimited
International Direct Dial Minutes & Texts ²	180 Minutes and 180 texts for international calls & texts from the UK to Europe ²
TNT Sports app Access ³	Included
Mobile Iron Threat Defense ⁴	Included
EE Upgrade Anytime ⁵	Included

¹ **Europe Roaming:** Inclusive Europe data, minutes, texts and picture messages (as appropriate) can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following countries:

Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Saint Martin, Saint Barthelemy and Vatican City

Fair usage policy: Roaming in EU/EEA is subject to 60GB per month fair use policy and limited to three months of continuous roaming. See IDD and roaming section in this price guide

There are currently no 5G roaming networks available. Customers on 5G plans will receive 4G data services while roaming subject to availability.

² **IDD** (calling/texting abroad from the UK) - **Includes all of the countries above, excluding Estonia, Latvia, Liechtenstein, Lithuania and Monaco.**

³ **TNT Sports app :** Access is included for the duration of your 24 month contract. See terms and conditions in Terms Applying to Business Plans & Bundles section below.

⁴ **Mobile Iron Threat Defense**

If you activate more licences than you have told us about, we may bill you several months in arrears for those licences. Compatible Device required. Accessing the hosted mobile device management platform (the “MDM Platform”) requires an internet connection, which it is your responsibility to provide. You are granted a licence to access the MDM Platform or Threat Defence app is under a separate agreement with MobileIron. Use of the MDM Platform is subject to your acceptance of MobileIron’s end user licence agreement at point of registration for the MDM Platform or Threat Defence app. Use is also subject to the MobileIron Privacy Policy, available at <https://www.mobileiron.com/en/customers/privacy>, or such other URL as may MobileIron may advise from time to time. Your sole rights and remedies with relation to the MDM Platform or Threat Defence app are as set out in your agreement with MobileIron. If you do not accept the terms of MobileIron’s end user licence agreement, you should not use the MDM Platform or Threat Defence app. You agree to indemnify EE, and keep EE indemnified for any



costs or losses incurred or suffered by EE (including any legal costs) arising from any failure on your part to comply with the terms of MobileIron’s end user licence agreement.

EE may withdraw or substitute the MDM Platform at any time on provision of reasonable notice (where it is practicable to provide such notice).

5 EE Upgrade Anytime

The terms below for EE Upgrade Anytime do not apply to price plans purchased via Indirect Partners. The Indirect Partners have their own terms for any early upgrade price plans and/or offers.

We will only accept your request for EE Upgrade Anytime on the Business Select price plans identified in the table immediately above if:

- you have an eligible device as set out at business.ee.co.uk/upgradeanytime;
- fewer than 50 connections;
- the plan that you are upgrading from has been in place for at least 14 days but you are not within 90 days of the end of your Minimum Term;
- your account and all payments are up to date;
- you are upgrading to a price plan with a new 24 month Minimum Term to which the same or higher monthly payment than that in your current plan, applies;
- you pass our credit checks.

If you have fewer than 50 connections and you grow your account to 50 or more connections, you will be unable to participate in EE Upgrade Anytime when you reach 50 connections. Customers who have 50 or more connections should contact us to discuss available upgrade options.

Eligible customers must upgrade, in a participating EE retail store or by contacting our call centre.

We may apply an early upgrade charge. More information about this can be found under the Charges paragraph below.

If you want to trade in your old device you will:

- need to return your current device in full working condition, power up, with no missing, damaged or cracked parts, (e.g. a stylus for touch screen devices should be included if the device was originally supplied with one) and with any security features such as Find My iPhone disabled;

- remove all personal content and make back-up copies where appropriate. We are not responsible for any content you lose as a result of the upgrade; and
- remove the SIM card, disable any location finder software on the device, remove any security features (e.g. PIN code, finger print access).

You understand that once you return your current device to us you will not be able to get it back again.

If the device is damaged or not returned, a damaged or missing device charge may apply, which can be found at the following link:
business.ee.co.uk/upgradeanytime

If you do not want to trade in your old device you will have to pay an extra charge. More information about this charge can be found under the Charges paragraph below.

If you wish to upgrade within the 90 day period before the end of the Minimum Term applicable to your current plan, you will not be able to participate in EE Upgrade Anytime and you can upgrade as normal with no early upgrade charge and you can keep your old device.

EE Upgrade Anytime is subject to the EE Pay Monthly Terms for Small Business which can be found at the following link under Network Terms:
<https://ee.co.uk/business/small/help/terms-and-conditions/business-terms-and-conditions/>.

If you participate in this EE Upgrade Anytime price plan, you'll be ineligible for any other recycle and reward scheme that would otherwise be available to you.

We may withdraw EE Upgrade Anytime at any time.

General

Where as part of the EE Upgrade Anytime you trade in your device, we will send you a new device. Devices are subject to availability at the time you want to upgrade.

Charges

Early Upgrade Charge - you may be charged an early upgrade charge in accordance with the section “How does Upgrade Anytime work” at business.ee.co.uk/upgradeanytime.

If you do not want to trade in your old device or your old device is not returned, you will pay an extra charge as set out at the table 'Can I still Upgrade Anytime if I don't want to trade in my old device or my device is not returned' at business.ee.co.uk/upgradeanytime.

Damaged Device Charge - you may be charged a damaged device charge in accordance with the “What do I do if my phone is damaged” table at



business.ee.co.uk/upgradeanytime. A damaged device charge applies where your device:

- does not power up;
- is not free from PIN locks;
- cannot make and receive calls or send texts;
- does not have fully operative features (such as bluetooth or a camera);
- does not have fully operative control buttons (including they keypad);
- does not have an IMEI label or has a damaged or defaced IMEI label;
- does not have a display that is clear or fully intact;
- has fading and/or missing pixels, cracks or bleeding on the screen;
- screens aren't free from major scratching;
- is not free from water damage or ingress (signs of water damage as signified by the manufacturer's water damage indicators);
- has Find My iPhone enabled including if it has been Activation Locked via an iCloud account. All devices running iOS7 or older are Activation Locked automatically and the device must be removed from an iCloud account. If you haven't removed it from your iCloud account or disabled Find My iPhone before sending in, we will not return the device to you for you to unlock subsequently.

The damaged device charge is also applicable where repairs have been carried out to your device by a third party not authorised by us or the manufacturer or if any theft/loss protection apps on your device are not disabled.

If you are in any doubt, you are advised to contact us before arranging your EE Upgrade Anytime.

We may vary the charges at any time.

Business Value Handset plans- 25th Feb 2017 to 11th April 2018

Our Business Value plans will give you access to our 4GEE Network, with speeds of up to 60Mbps in the UK. These plans are only available with selected devices.

Business Value Plan Options			
Price before 30.03.18	£23	£28	£28
Price from 30.03.18	£23.94	£29.14	£29.14
UK & Europe Data ¹	2GB	2GB	4GB
UK& Europe (roaming) ¹ Minutes	Unlimited		

UK & Europe(roaming) ¹ Texts	Unlimited
Minimum Term	24 Months

Business Plans – 28 January 2015 to 24 February 2016

12 month Minimum Term					
Price from 28/01/2015	£47				
Price from 30/03/2016	£47.61				
Price from 30/03/2017	£48.80				
Price from 30/03/2018	£50.80				
Data	2GB				
UK Minutes	Unlimited				
Texts	Unlimited				
24 month Minimum Term					
Price from 28/01/2015	£12.50	£17	£22	£27	£32
Price from 30/03/2016	£12.66	£17.22	£22.28	£27.35	£32.41
Price from 30/03/2017	£12.97	£17.65	£22.83	£28.03	£33.22
Price from 30/03/2018	£13.50	£18.37	£23.76	£29.17	£34.58
UK Data	250MB	500MB	750MB	1GB	2GB
UK Minutes	250	500	750	1000	Unlimited
UK Texts	250	500	750	1000	Unlimited

Business Plans –25 February 2016 to 17th January 2017

Our Business plans will give you access to our 4GEE Network, with average download speeds of up to 30Mbps (EE test data 2015)

24 month Minimum Term					
Price before 30/03/2017	£12.50	£17	£22	£27	£32
Price from 30/03/2017	£12.81	£17.42	£22.55	£27.67	£32.80
Price from 30/03/2018	£13.33	£18.13	£23.47	£28.80	£34.14
UK Data	250MB	500MB	750MB	1GB	2GB
UK Minutes	250	500	750	1000	Unlimited
UK Texts	250	500	750	1000	Unlimited

Business Extra Plans – 28 January 2015 to 24 February 2016





12 month Minimum Term			
Price from 28/01/2015	£52	£57	
Price from 30/03/2016	£52.67	£57.74	
Price from 30/03/2017	£53.97	£59.18	
Price from 30/03/2018	56.18	£61.60	
Data	4GB	8GB	
UK Minutes	Unlimited	Unlimited	
Texts	Unlimited	Unlimited	
International Direct Dial & Roaming Mins	180 Minutes for international calls from the UK to, or roaming calls while in, Europe* and the USA		
24 month Minimum Term			
Price from 28/01/2015	£37	£42	£48
Price from 30/03/2016	£37.48	£42.54	£48.62
Price from 30/03/2017	£38.41	£43.59	£49.83
Price from 30/03/2018	£39.98	£45.37	£51.87
UK Data	4GB	8GB	12GB
UK Minutes	Unlimited		
UK Texts	Unlimited		
International Direct Dial & Roaming Mins	180 Minutes for international calls from the UK to, or roaming calls while in, Europe* and the USA		

*IDD & Roaming: Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Guernsey, Hungary, Ireland, Isle of Man, Italy, Jersey, Liechtenstein, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland. **Roaming only:** Lithuania, Latvia, Azores, Canary Islands, French Guiana, Guadeloupe, Martinique, Reunion Islands, Saint Martin and Saint Barthelemy, Vatican City

.(See note on roaming at start of price guide as this country list may have changed on 15th June 2017)

Business Plans –18th Jan 2017 to 11th April 2018

24 month Minimum Term			
Price before 30.03.18	£13	£18	£23
Price from 30.03.18	£13.53	£18.73	£23.94
UK Data	250MB	500MB	750MB
UK& Europe (roaming) ¹ Minutes	250	500	750

UK & Europe (roaming) ¹ Texts	250	500	750
24 month Minimum Term			
Price before 30.03.18	£28		£33
Price from 30.03.18	£29.14		£34.35
UK & Europe (roaming) ¹ Data	1GB		2GB
UK & Europe (roaming) ¹ Minutes	Unlimited		Unlimited
UK & Europe (roaming) ¹ Texts	Unlimited		Unlimited

Business Extra Plans 24th February to 28th September 2016

12 month Minimum Term				
Price before 30/03/2017	£52		£57	
Price from 30/03/2017	£53.30		£58.42	
Price from 30/03/2018	£55.48		£60.81	
Data	4GB		8GB	
UK Minutes	Unlimited		Unlimited	
Texts	Unlimited		Unlimited	
International Direct Dial & Roaming Minutes & Texts	180 Minutes and 180 Texts for international calls & texts from the UK to, or roaming calls & texts while in, Europe* and the USA			
24 month Minimum Term				
Price before 30/03/2017	£37	£42	£47	£52
Price from 30/03/2017	£37.92	£43.05	£48.17	£53.30
Price from 30/03/2018	£39.47	£44.81	£50.14	£55.48
UK Data	4GB	8GB	16GB	25GB
UK Minutes	Unlimited			
UK Texts	Unlimited			
International Direct Dial & Roaming Minutes & Texts	180 Minutes and 180 Texts for international calls & texts from the UK to, or roaming calls & texts while in, Europe* and the USA			

*IDD (calling/texting abroad from the UK) & **Roaming** (Calling/texting/receiving calls while travelling abroad): **Europe** (Andorra, Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Saint Martin, Saint Barthelemy, Vatican City), **USA**, US Virgin Islands. **Roaming only:** Lithuania, Latvia.

.(See note on roaming at start of price guide as this country list may have changed on 15th June 2017)

24 month Minimum Term

Price from 28/01/2015	£60	£95
Price from 30/03/2016	£60.78	£96.23
Price from 30/03/2017	£62.27	£98.63
Price from 30/03/2018	£64.82	£102.67
UK Data	20GB	50GB
UK Minutes	Unlimited	
UK Texts	Unlimited	
UK Picture Messages	Unlimited	
International Direct Dial (IDD) & Roaming Minutes*	300 Minutes for international calls from the UK to, or roaming calls while in our Business Zone destinations	1200 Minutes for international calls from the UK to, or roaming calls while in our Business Zone destinations
International Direct Dial (IDD) & Roaming Texts*	300 Texts to use for sending texts from the UK to, or while roaming in our Business Zone destinations	1200 Texts to use for sending texts from the UK to, or while roaming in our Business Zone destinations
EU Roaming Data^	100MB	500MB

*IDD & Roaming Minutes & Texts: Europe (including Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Guernsey, Hungary, Ireland, Isle of Man, Italy, Jersey, Liechtenstein, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland), USA, Canada, Turkey, Israel, China, India, Pakistan, New Zealand, Australia, US Virgin Islands. **Roaming only:** Lithuania, Latvia, Azores, Canary Islands, French Guiana, Guadeloupe, Martinique, Reunion Islands, Saint Martin and Saint Barthelemy, Vatican City. (See note on roaming at start of price guide as this country list may have changed on 15th June 2017)

^EU Roaming data is applicable to Zone 1 (EU Roaming Data) zone only. Once you've used your inclusive allowance of roaming data, you'll have to buy a data add-on to continue using the internet abroad. If you go outside of the countries in the EE Europe Roaming Zone, you won't be able to use the data and you will be prompted to buy a different data add-on relevant to the new country and zone. (See note on roaming at start of price guide as this country list may have changed on 15th June 2017)

Business Extra+ Handset plans - 25th February 2016 to 17th Jan 2017

24 month Minimum Term		
Price before 30/03/2017	£65	£100
Price from 30/03/2017	£66.62	£102.50
Price from 30/03/2018	£69.35	£106.70
UK Data	25GB	50GB
UK Minutes	Unlimited	

UK Texts	Unlimited	
UK Picture Messages	Unlimited	
International Direct Dial (IDD) & Roaming Minutes	Unlimited Minutes for international calls from the UK to, or roaming calls while in Europe & USA	Unlimited Minutes for international calls from the UK to, or roaming calls while in Europe & USA <u>plus</u> 300 Minutes for international calls from the UK to, or roaming calls while in our Business Zone destinations
International Direct Dial (IDD) & Roaming Texts*	Unlimited Texts to use for sending texts from the UK to, or while roaming in Europe & USA	Unlimited Texts to use for sending texts from the UK to, or while roaming in Europe & USA <u>plus</u> 300 Texts to use for sending texts from the UK to, or while roaming in our Business Zone destinations
Calls to numbers beginning with 084 and 087.	N/A	200
EU Roaming Data^	Euro Data Pass	

*IDD (calling/texting abroad from the UK) & **Roaming** (Calling/texting/receiving calls while travelling abroad): **Europe** (Andorra, Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Saint Martin, Saint Barthelemy, Vatican City), **USA**, US Virgin Islands. **Roaming only:** Lithuania, Latvia. (See note on roaming at start of price guide as this country list may have changed on 15th June 2017)

Business Zone Destinations: Australia, Canada, China, India, Israel, New Zealand, Pakistan.

^EU Roaming data provided is the same as the EU Data Pass, however will be provided free of charge. Once you've used your inclusive allowance of roaming data, you'll have to buy an EU Data Pass additional add-on to continue using the internet abroad. If you go outside of the countries in the EE Europe Roaming Zone, you won't be able to use the data and you will be prompted to buy a different data add-on relevant to the new country and zone.

(See note on roaming at start of price guide as this country list may have changed on 15th June 2017)

Business Extra & Extra+ Handset plans - 28th Sept 2016 to 28th March 2017

12 month Minimum Term			
Price from 28.09.16	£48	£53	£58
Price from 30.03.17	£49.20	£54.32	£59.45
Price from 30/03/2018	£51.21	£56.54	£61.88
UK & Europe (roaming) ¹ Data	4GB	8GB	16GB (up to 15GB for Europe)

UK & Europe (roaming) ¹ Minutes	Unlimited
UK & Europe (roaming) ¹ Texts	Unlimited
International Direct Dial Texts ²	180 Minutes and 180 Texts for international calls & texts from the UK to Europe ²
TNT Sports app ³ Access	Included ³

24 month Minimum Term					
Price from 28.09.16	£38	£43	£48	£53	£58
Price from 30.03.17	£38.95	£44.07	£49.20	£54.32	£59.45
Price from 30/03/2018	£40.54	£45.87	£51.21	£56.54	£61.88
UK & Europe (roaming) ¹ Data	4GB	8GB	16GB	25GB	30GB
	(up to 15GB for Europe)				
UK & Europe (roaming) ¹ Minutes	Unlimited				
UK & Europe (roaming) ¹ Texts	Unlimited				
International Direct Dial Minutes & Texts ²	180 Minutes and 180 Texts for international calls & texts from the UK to Europe ²				
TNT Sports app ³ Access	Included				

¹ **Roaming:** Inclusive Europe data, minutes & texts can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following countries:

Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Saint Martin, Saint Barthelemy, Vatican City

If you're on a plan that includes a data allowance of over 15GB, you can use up to 15GB of your plan's inclusive data allowance when roaming in the above countries.

4G data services while roaming are subject to availability in the relevant location

² **IDD** (calling/texting abroad from the UK) - **Includes all of the countries above, excluding Estonia, Latvia, Liechtenstein, Lithuania and Monaco.**

³ **Business Zone Destinations:** Australia, Canada, China, India, Israel, New Zealand, Pakistan, USA, US Virgin Islands

⁴ **TNT Sports app:** Access for personal, non-commercial use in the UK is included for the duration of your 12, 24 or 36 month contract. See terms and conditions in Terms Applying to Business Plans & Bundles section of EE Price Guide for Small Business at ee.co.uk/businessterms.

Business Extra & Extra+ Handset plans – 18th Jan 2017 to 29th August 2017

24 month Minimum Term

	(up to 15GB for Europe)
UK & Europe (roaming) ¹ Minutes	Unlimited
UK & Europe (roaming) ¹ Texts	Unlimited
International Direct Dial Minutes & Texts ²	180 Minutes and 180 Texts for international calls & texts from the UK to Europe ²
TNT Sports app ³ Access	Included

¹ **Roaming:** Inclusive Europe data, minutes & texts can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following countries:

Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Saint Martin, Saint Barthelemy, Vatican City

If you're on a plan that includes a data allowance of over 15GB, you can use up to 15GB of your plan's inclusive data allowance when roaming in the above countries.

4G data services while roaming are subject to availability in the relevant location

² **IDD** (calling/texting abroad from the UK) - **Includes all of the countries above, excluding Estonia, Latvia, Liechtenstein, Lithuania and Monaco.**

³ **Business Zone Destinations:** Australia, Canada, China, India, Israel, New Zealand, Pakistan, USA, US Virgin Islands

⁴ **TNT Sports app:** Access for personal, non-commercial use in the UK is included for the duration of your 12, 24 or 36 month contract. See terms and conditions in Terms Applying to Business Plans & Bundles section of EE Price Guide for Small Business at ee.co.uk/businessterms.

Business Extra & Extra+ Handset plans –30th August 2017 – 11th April 2018

24 month Minimum Term	
Price before 30/03/2018	£66
Price from 30/03/2018	£68.70
UK & Europe (roaming) ¹ Data	30GB (Up to 15GB for Europe)
UK & Europe (roaming) ¹ Minutes	Unlimited
UK & Europe (roaming) ¹ Texts	Unlimited
UK & Europe (roaming) ¹ Picture Messages	Unlimited
International Direct Dial (IDD) & Roaming Minutes	

Price before 30/03/2018	£53	£58
Price from 30/03/2018	£55.17	£60.37
UK & Europe (roaming) ¹ Data	25GB	30GB

B2BLegal1207 Legacy Price Guide for Business EXT Document V7.0 31.01.2024	33	© EE Limited 2024
---	----	-------------------



	Unlimited Minutes for international calls from the UK to selected European Countries ²
International Direct Dial (IDD) & Roaming Texts*	Unlimited Texts to use for sending texts from the UK to selected European Countries ²
Calls to numbers beginning with 084 and 087.	Not included
TNT Sports app Access	Included

¹ **Roaming:** Inclusive Europe data, minutes, texts and picture messages (as appropriate) can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following countries:

Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia., Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Saint Martin, Saint Barthelemy, Vatican City

Fair usage policy: If you're on a plan that includes a data allowance of over 15GB, you can use up to 15GB of your plan's inclusive data allowance when roaming in the above countries, unless otherwise stated above.

4G data services while roaming are subject to availability in the relevant location

² **IDD** (calling/texting abroad from the UK) - **Includes all of the countries above, excluding Estonia, Latvia, Liechtenstein, Lithuania and Monaco.**

³ **Business Zone Destinations:** Australia, Canada, China, India, Israel, New Zealand, Pakistan, USA, US Virgin Islands

⁴**TNT Sports app:** Access is included for the duration of your 12, 24 or 36 month contract. See terms and conditions in Terms Applying to Business Plans & Bundles section below.

Business Extra & Extra+ Handset plans –30th August 2017 – 11th April 2018

12 month Minimum Term			
Price before 30.03.18	£48	£53	£58
Price from 30.03.18	£49.96	£55.17	£60.37
UK & Europe (roaming)¹ Data	4GB	8GB	16GB (up to 15GB for Europe)
UK & Europe (roaming)¹ Minutes	Unlimited		
UK & Europe (roaming)¹ Texts	Unlimited		

International Direct Dial Texts²	180 Minutes and 180 Texts for international calls & texts from the UK to Europe ²
TNT Sports app Access	Included ³

24 month Minimum Term					
Monthly Recurring charges (Depends on handset) Price before 30.03.18	£34	£39	£44	£49	£54
	£38	£43	£48	£53	£58
	£43	£48	£53	£58	£63
Price from 30.03.18	£35.36	£40.59	£45.80	£51.00	£56.21
	£39.55	£44.76	£49.96	£55.17	£60.37
	£44.76	£49.96	£55.17	£60.37	£65.58
UK & Europe (roaming)¹ Data	4GB	8GB	16GB (Up to 15GB for Europe)	32GB	40GB
UK & Europe (roaming)¹ Minutes	Unlimited				
UK & Europe (roaming)¹ Texts	Unlimited				
International Direct Dial Minutes & Texts²	180 Minutes and 180 Texts for international calls & texts from the UK to Europe ²				
TNT Sports app Access	Included				

36 month Minimum Term			
Price before 30.03.18	£38	£43	£48
Price from 30.03.18	£39.55	£44.76	£49.96
UK & Europe (roaming)¹ Data	8GB	16GB (Up to 15GB for Europe)	32GB (Up to 25GB for Europe)
UK & Europe (roaming)¹ Minutes	Unlimited		
UK & Europe (roaming)¹ Texts	Unlimited		
International Direct Dial Minutes & Texts²	180 Minutes and 180 Texts for international calls & texts from the UK to Europe ²		

TNT Sports app ¹ Access	Included
24 month Minimum Term	
Price before 30.03.18	£63
Price from 30.03.18	£65.58
Price before 30.03.18	£68
Price from 30.03.18	£70.78
UK & Europe (roaming) ¹ Data	60GB (Up to 25GB for Europe)
UK & Europe (roaming) ¹ Minutes	Unlimited
UK & Europe (roaming) ¹ Texts	Unlimited
UK & Europe (roaming) ¹ Picture Messages	Unlimited
International Direct Dial (IDD) Minutes & texts in EU	Unlimited Minutes and texts for international calls from the UK to selected European Countries ²
Non EU roaming	1000 minutes, 1000 texts, 1GB data for use whilst roaming within USA, Canada, Australia, New Zealand & Mexico. (3)
Calls to numbers beginning with 084 and 087.	200 minutes
TNT Sports app ¹ Access	Included

¹ **Roaming:** Inclusive Europe data, minutes, texts and picture messages (as appropriate) can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following countries:

Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia,, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Saint Martin, Saint Barthelemy, Vatican City

Fair usage policy: If you're on a plan that includes a data allowance of over 15GB, you can use up to 15GB of your plan's inclusive data allowance when roaming in

4G data services while roaming are subject to availability in the relevant location

² **IDD** (calling/texting abroad from the UK) - **Includes all of the countries above, excluding Estonia, Latvia, Liechtenstein, Lithuania and Monaco.**

³ **Non EU Roaming:** 1000 minutes, 1000 texts, 1GB data for use whilst roaming within USA, Canada, Australia, New Zealand & Mexico. Calling and texting other countries will incur additional charges, which vary by country. Once any part of the allowance is used up, standard out of bundle rates apply for that usage type. See roaming section of price guide for more details.

⁴**TNT Sports app¹ :** Access is included for the duration of your 12, 24 or 36 month contract. See terms and conditions in Terms Applying to Business Plans & Bundles section below.

24 month Minimum Term	
Price before 30.03.18	£90
Price from 30.03.18	£93.69
UK & Europe (roaming) ¹ Data	50GB (up to 25GB for Europe)
UK & Europe (roaming) ¹ Minutes	Unlimited
UK & Europe (roaming) ¹ Texts	Unlimited
UK & Europe (roaming) ¹ Picture Messages	Unlimited
International Direct Dial (IDD) & Roaming Minutes	Unlimited Minutes for international calls from the UK to selected European Countries ² plus 300 Minutes for international calls from the UK to, or roaming calls while in, our Business Zone ³ otherwise stated above destinations
International Direct Dial (IDD) & Roaming Texts*	Unlimited Texts to use for sending texts from the UK to selected European Countries ² 300 Texts to use for sending texts from the UK to, or while roaming in, our Business Zone ³ destinations
Calls to numbers beginning with 084 and 087.	200 minutes
TNT Sports app ¹ Access	Included



¹ **Roaming:** Inclusive Europe data, minutes, texts and picture messages (as appropriate) can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following countries:

Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia,, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco,

Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Saint Martin, Saint Barthelemy, Vatican City

EU datya fair usage policy on 50GB handset plan is 25GB.

4G data services while roaming are subject to availability in the relevant location

² **IDD** (calling/texting abroad from the UK) - **Includes all of the countries above, excluding Estonia, Latvia, Liechtenstein, Lithuania and Monaco.**

³ **Business Zone Destinations:** Australia, Canada, China, India, Israel, New Zealand, Pakistan, USA, US Virgin Islands

⁴**TNT Sports app:** Access is included for the duration of your 12, 24 or 36 month contract. See terms and conditions in Terms Applying to Business Plans & Bundles section below.

Business, Business Extra and Business Select Plans – 12th April 2018 – 29th April 2019

Our Business plans will give you access to our 4GEE Network, with uncapped speeds in the UK. Please note that some of the handset plans below are only available with selected devices and these devices are subject to change from time to time. Monthly charges can vary dependent on handset chosen, please visit <https://business.ee.co.uk/> for details.

24 month Minimum Term				
Monthly Recurring charges (Depends on handset)	£14	£19	£29	£24
				£29
				£34
				£39
UK & Europe (roaming) ¹ Data	250MB	500MB	1GB	2GB
UK& Europe (roaming) ¹ Minutes	250	500	Unlimited	Unlimited
UK & Europe (roaming) ¹ Texts	250	500	Unlimited	Unlimited

Business Extra Plans

Our Business Extra plans give you access to our 4GEE Network and uncapped speeds in the UK.

Please note that some of the handset plans below are only available with selected devices and these devices are subject to change from time to time.

24 month Minimum Term				
Monthly Recurring charges (Depends on handset)				£34
				£39
	£29	£34	£39	£44
	£34	£39	£44	£49
	£39	£44	£49	£54
	£44	£49	£54	£59
			£59	£64
				£69
UK & Europe (roaming) ¹ Data	5GB	10GB	15GB	30GB (Up to 25GB for Europe)
UK & Europe (roaming) ¹ Minutes	Unlimited			
UK & Europe (roaming) ¹ Texts	Unlimited			
International Direct Dial Minutes & Texts ²	180 Minutes and 180 texts for international calls & texts from the UK to Europe ²			
TNT Sports app Access	Included			

36 month Minimum Term				
Monthly Recurring charges	£39	£49	£59	£64
UK & Europe (roaming) ¹ Data	10GB	20GB (Up to 15GB for Europe)	30GB (Up to 25GB for Europe)	60GB (Up to 25GB for Europe)
UK & Europe (roaming) ¹ Minutes	Unlimited			



UK & Europe (roaming) ¹ Texts	Unlimited
International Direct Dial Minutes & Texts ²	180 Minutes and 180 texts for international calls & texts from the UK to Europe ²
TNT Sports app ³ Access	Included

Business Select Handset Plans

Our Business Select plans give you access to our 4GEE Network and uncapped speeds in the UK.

The Business Select plans that are available are listed in the table below.

Please note:

You may not switch between the plans during the Minimum Term. If you choose to cancel the Damage Cover insurance, we will automatically move you to the UK & Europe (roaming) Data plan with 60GB usage unless you choose an alternative Business Select plan at the same price. Some of the handset plans below are only available with selected devices and these devices are subject to change from time to time.

All prices are shown exclusive of VAT, and the plans with inclusive damage cover are shown inclusive of Insurance Premium Tax ("IPT").

24 month Minimum Term					
Monthly Recurring charges (Depends on handset chosen)	£44	£44	£44		£44
	£49	£49	£49	£49	£49
	£54	£54	£54	£54	£54
	£59	£59	£59	£59	£59
	£64	£64	£64	£64	£64
	£69	£69	£69	£69	£69
	£74	£74	£74	£74	£74
	£79	£79	£79	£79	£79
	£84	£84	£84		£84
	£89	£89 / £94 /£99	£89		£89

UK & Europe (roaming) ¹ Data	30GB	60GB	30GB	30GB	30GB
	(Up to 25GB for Europe)				
UK & Europe (roaming) ¹ Mins & Texts	Unlimited				
International Direct Dial Minutes & Texts ²	180 Minutes and 180 texts for international calls & texts from the UK to Europe ²		1000 Mins & 1000 texts - international calls & texts from the UK to Europe ²	180 Minutes and 180 texts - international calls & texts from the UK to Europe ²	
Non EU Roaming (using phone whilst travelling abroad in selected countries – see list below ³	1000 mins & texts &1GB while travelling in these countries.	Not included in price plan, need to buy an add on or pay std roaming rates			
Damage Cover (£10.08 or £7.84 including IPT) ⁴	Not included in price plan, can be purchased separately			Included in price plan ⁴	
EE Upgrade Anytime ⁵	Not Included in price plan			Included in price plan ⁵	Not included in price plan
TNT Sports app Access	Included				

¹ **Europe Roaming:** Inclusive Europe data, minutes, texts and picture messages (as appropriate) can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following countries:

Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Saint Martin, Saint Barthelemy and Vatican City

Fair usage policy: If you're on a plan that includes a data allowance of over 15GB, you can use up to 15GB of your plan's inclusive data allowance when roaming in the above countries, unless otherwise stated above.

4G data services while roaming are subject to availability in the relevant location

² **IDD** (calling/texting abroad from the UK) - **Includes all of the countries above, excluding Estonia, Latvia, Liechtenstein, Lithuania and Monaco.**

³ **Non EU Roaming:** 1000 minutes, 1000 texts, 1GB data for use whilst roaming within USA, US Virgin Islands, Canada, Turkey, Australia, New Zealand, India, China, Israel and Singapore. Calling and texting other countries will incur additional charges, which vary by country. Once any part of the allowance is used up, standard out of bundle rates apply for that usage type. See roaming section of Price Guide for more details.

⁴**Inclusive damage cover (£10.08 or £7.84 including IPT, depending on device chosen)** These price plans come with inclusive damage cover which includes insurance (provided by Allianz Insurance plc). For further information on damage cover, see the full terms at ee.co.uk/business/terms under ‘Insurance and Warranty’ and in the ‘Insurance and Protection’ section of this price guide.

Note that damage cover is available without a Business Select price plan (See ‘Insurance and Protection’ section of this price guide), and Business Select Price plans are also available to purchase without damage cover. Damage cover would suit the needs of a customer who would like worldwide cover for their mobile phone, or connected device, in the event of accidental damage. Devices are not covered if they’re damaged deliberately. Damage cover doesn’t include cover for loss or theft of your device.

If Damage cover is not suitable for you, you can choose a different Business Select price plan at the same price. You should check if Full Insurance is more suitable for you as this is also available to purchase as a stand alone add on.

Damage cover for this device is included in your plan. A cost of £10.08 or £7.84 (depending on device chosen), inclusive of Insurance Premium Tax, will be shown on your bill. The total cost of the price plan you have chosen, excluding VAT, but inclusive of Insurance Premium Tax, will be £44, £49, £54, £59, £64, £69, £74, £79, £84 or £89 depending on the price plan and device you have chosen. VAT isn’t applied to the inclusive damage cover insurance benefit, which instead has insurance premium tax (IPT) at the applicable rate applied. Due to the difference in tax treatment, the damage cover insurance benefit will be shown on the bill as a separate £10.08 or £7.84, depending on device chosen. This will also be shown on Your Confirmation of Your Insurance Cover in your welcome pack.

If the taxes or costs relating to this price plan change, this may affect the amount you pay each month.

You can cancel the insurance part of the Business Select cover at any time, with no additional fees or charges. The damage cover will apply up to the date of cancellation. We will then immediately change your price plan, for the remainder of your contract only, to an alternative “Business Select” price plan at the same cost as the “Business Select with Damage Cover” price plan. By default, this change will be to the 60GB data Boost Business Select price plan, unless you choose an alternative “Business Select” price plan at the same cost.

⁵ **EE Upgrade Anytime**

The terms below for EE Upgrade Anytime do not apply to price plans purchased via Indirect Partners. The Indirect Partners have their own terms for any early upgrade price plans and/or offers.

We will only accept your request for EE Upgrade Anytime on the Business Select price plans identified in the table immediately above if:

- you have an eligible device as set out at business.ee.co.uk/upgradeanytime;
- fewer than 50 connections;
- the plan that you are upgrading from has been in place for at least 14 days but you are not within 90 days of the end of your Minimum Term;
- your account and all payments are up to date;
- you are upgrading to a price plan with a new 24 month Minimum Term to which the same or higher monthly payment than that in your current plan, applies;
- you pass our credit checks.

If you have fewer than 50 connections and you grow your account to 50 or more connections, you will be unable to participate in EE Upgrade Anytime when you reach 50 connections. Customers who have 50 or more connections should contact us to discuss available upgrade options.

Eligible customers must upgrade, in a participating EE retail store or by contacting our call centre.

We may apply an early upgrade charge. More information about this can be found under the Charges paragraph below.

If you want to trade in your old device you will:

- need to return your current device in full working condition, power up, with no missing, damaged or cracked parts, (e.g. a stylus for touch screen devices should be included if the device was originally supplied with one) and with any security features such as Find My iPhone disabled;
- remove all personal content and make back-up copies where appropriate. We are not responsible for any content you lose as a result of the upgrade; and
- remove the SIM card, disable any location finder software on the device, remove any security features (e.g. PIN code, finger print access).

You understand that once you return your current device to us you will not be able to get it back again.



If the device is damaged or not returned, a damaged or missing device charge may apply, which can be found at the following link:

business.ee.co.uk/upgradeanytime

If you do not want to trade in your old device you will have to pay an extra charge. More information about this charge can be found under the Charges paragraph below.

If you wish to upgrade within the 90 day period before the end of the Minimum Term applicable to your current plan, you will not be able to participate in EE Upgrade Anytime and you can upgrade as normal with no early upgrade charge and you can keep your old device.

EE Upgrade Anytime is subject to the EE Pay Monthly Terms for Small Business which can be found at the following link under Network Terms:

<https://ee.co.uk/business/small/help/terms-and-conditions/business-terms-and-conditions/>.

If you participate in this EE Upgrade Anytime price plan, you'll be ineligible for any other recycle and reward scheme that would otherwise be available to you.

We may withdraw EE Upgrade Anytime at any time.

General

Where as part of the EE Upgrade Anytime you trade in your device, we will send you a new device. Devices are subject to availability at the time you want to upgrade.

Charges

Early Upgrade Charge - you may be charged an early upgrade charge in accordance with the section "How does Upgrade Anytime work" at business.ee.co.uk/upgradeanytime.

If you do not want to trade in your old device or your old device is not returned, you will pay an extra charge as set out at the table 'Can I still Upgrade Anytime if I don't want to trade in my old device or my device is not returned' at business.ee.co.uk/upgradeanytime.

Damaged Device Charge - you may be charged a damaged device charge in accordance with the "What do I do if my phone is damaged" table at business.ee.co.uk/upgradeanytime. A damaged device charge applies where your device:

- does not power up;

- is not free from PIN locks;
- cannot make and receive calls or send texts;
- does not have fully operative features (such as bluetooth or a camera);
- does not have fully operative control buttons (including they keypad);
- does not have an IMEI label or has a damaged or defaced IMEI label;
- does not have a display that is clear or fully intact;
- has fading and/or missing pixels, cracks or bleeding on the screen;
- screens aren't free from major scratching;
- is not free from water damage or ingress (signs of water damage as signified by the manufacturer's water damage indicators);
- has Find My iPhone enabled including if it has been Activation Locked via an iCloud account. All devices running iOS7 or older are Activation Locked automatically and the device must be removed from an iCloud account. If you haven't removed it from your iCloud account or disabled Find My iPhone before sending in, we will not return the device to you for you to unlock subsequently.

The damaged device charge is also applicable where repairs have been carried out to your device by a third party not authorised by us or the manufacturer or if any theft/loss protection apps on your device are not disabled.

If you are in any doubt, you are advised to contact us before arranging your EE Upgrade Anytime.

We may vary the charges at any time.

⁶TNT Sports app : Access is included for the duration of your 12, 24 or 36 month contract. See terms and conditions in Terms Applying to Business Plans & Bundles section below.

12 month Minimum Term			
Monthly charges (Depends on handset)	Recurring (Depends on handset)	£64	£74
		£69	£79
		£74	£84
UK & Europe (roaming) ¹ Data		30GB (up to 25GB for Europe)	60GB (up to 25GB for Europe)
UK & Europe (roaming) ¹ Minutes		Unlimited	



UK & Europe (roaming) ¹ Texts	Unlimited
International Direct Dial (IDD) & Roaming Minutes	180 Minutes and 180 texts for international calls from the UK to Europe ²
TNT Sports app Access	Included

¹ **Europe Roaming:** Inclusive Europe data, minutes, texts and picture messages (as appropriate) can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following countries:

Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Saint Martin, Saint Barthelemy and Vatican City

Fair usage policy: If you're on a plan that includes a data allowance of over 15GB, you can use up to 15GB of your plan's inclusive data allowance when roaming in the above countries, unless otherwise stated above.

4G data services while roaming are subject to availability in the relevant location

² **IDD** (calling/texting abroad from the UK) - **Includes all of the countries** standard out of bundle rates apply for that usage type.

³**TNT Sports app** : Access is included for the duration of your 12, 24 or 36 month contract. See terms and conditions in Terms Applying to Business Plans & Bundles section below.

Business Select Add Ons

Business Select price plans have 4 x add ons that can be added exclusively to these price plans. They are not available for any other price plans. Not all of the Business Select Add ons are available on all Business Select plans and, where available, only 1 can be added.

These add ons are:

- 12m and 24m variants of: £10 per month for 1000 mins,1000 texts and 1GB data (when using phone whilst travelling abroad) in USA, US Virgin

Islands, Canada, Turkey, Australia, New Zealand, India, China, Israel and Singapore

- 12m and 24m variants of: £10 per month for 1000 minutes and 1000 texts to use to call the EU² from the UK (IDD)

Calling and texting other countries will incur additional charges, which vary by country. Once any part of the allowance is used up, standard out of bundle rates apply for that usage type. See roaming section of Price Guide for more details

Business Handset Promotional Plans

From time-to-time, we offer promotions on our existing tariffs. These are available specifically for promotional periods only and are subject to Terms and Conditions around eligibility and availability. These offers are not available with any other discount or promotion (including Friends & Family) and cannot be used as a Shared Plan.

Business Extra £95 Promotional Offer

This promotion is no longer available. It was available only to new and Upgrading EE customers from 17th July 2015 (Telesales), 21st July 2015 (ee.co.uk), 24th July 2015 (EE Retail Store) until 22nd September 2015 and was not offered with any device available on pre-order.

24 month Minimum Term	
Price before 30/03/2016	£95 £45
Price from 30/03/2016	£96.23 £46.23
Price from 30/03/2017	£98.63 £46.69
Price from 30/03/2018	£102.67 £48.60
UK Data	50GB
UK Minutes	Unlimited
UK Texts	Unlimited
UK Picture Messages	Unlimited
International Direct Dial (IDD) & Roaming Minutes*	1200 Minutes for international calls from the UK to, or roaming calls while in our Business Zone destinations



International Direct Dial (IDD) & Roaming Texts*	1200 Texts to use for sending texts from the UK to, or while roaming in our Business Zone destinations
EU Roaming Data^	500MB
UK Network Speed	4GEE Double Speed

*IDD & Roaming Minutes & Texts: Europe (including Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Guernsey, Hungary, Ireland, Isle of Man, Italy, Jersey, Liechtenstein, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland), USA, Canada, Turkey, Israel, China, India, Pakistan, New Zealand, Australia, US Virgin Islands. **Roaming only:** Lithuania, Latvia, Azores, Canary Islands, French Guiana, Guadeloupe, Martinique, Reunion Islands, Saint Martin and Saint Barthelemy, Vatican City

^EU Roaming data is applicable to Zone 1 (EU Roaming Data) zone only. Once you've used your inclusive allowance of roaming data, you'll have to buy a data add-on to continue using the internet abroad. If you go outside of the countries in the EE Europe Roaming Zone, you won't be able to use the data and you will be prompted to buy a different data add-on relevant to the new country and zone.

.(See note on roaming at start of price guide as this country list may have changed on 15th June 2017)

Offer Terms and Conditions:

- A monthly discount of £50 will be applied to this handset plan within the first month of purchase, but a non-discounted pro-rated charge will be payable until the first billing date following the customer joining or upgrading. The discount will be applied for the duration of the 24 month Minimum Term, after which the discount will be removed and your contract will continue until terminated and the standard Monthly Charge of £95 will apply.
- This offer is only available to new customers and existing EE customers that Upgrade to this plan during the promotional period set out above. Upgrades are at our sole discretion and we do not have to provide you with an Upgrade.
- The offer is NOT available to any existing customers whose agreements are within their Minimum Term. Existing customers cannot change their price plan on to this promotional plan unless we agree to Upgrade that customer.
- The tariff is not eligible for Sharing as a Shared Leader.
- This offer is not available with any other discount or promotion.

Business Extra £60 Promotional Offer

This promotion was available to new and Upgrading EE customers from 6th November 2015 until 18th December 2015 in all channels.

24 month Minimum Term		
B2BLegal1207 Legacy Price Guide for Business EXT Document V7.0 31.01.2024	41	© EE Limited 2024

Price before 30/03/2016	£60 £40
Price from 30/03/2016	£60.78 £40.78
Price from 30/03/2017	£62.27 £41.18
Price from 30/03/2018	£64.82 £42.86
UK Data	20GB
UK Minutes	Unlimited
UK Texts	Unlimited
UK Picture Messages	Unlimited
International Direct Dial (IDD) & Roaming Minutes*	300 Minutes for international calls from the UK to, or roaming calls while in our Business Zone destinations
International Direct Dial (IDD) & Roaming Texts*	300 Texts to use for sending texts from the UK to, or while roaming in our Business Zone destinations
EU Roaming Data^	100MB
UK Network Speed	4GEE Double Speed

*IDD & Roaming Minutes & Texts: Europe (including Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Guernsey, Hungary, Ireland, Isle of Man, Italy, Jersey, Liechtenstein, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland), USA, Canada, Turkey, Israel, China, India, Pakistan, New Zealand, Australia, US Virgin Islands. **Roaming only:** Lithuania, Latvia, Azores, Canary Islands, French Guiana, Guadeloupe, Martinique, Reunion Islands, Saint Martin and Saint Barthelemy, Vatican City

^EU Roaming data is applicable to Zone 1 (EU Roaming Data) zone only. Once you've used your inclusive allowance of roaming data, you'll have to buy a data add-on to continue using the internet abroad. If you go outside of the countries in the EE Europe Roaming Zone, you won't be able to use the data and you will be prompted to buy a different data add-on relevant to the new country and zone.

.(See note on roaming at start of price guide as this country list may have changed on 15th June 2017)

Offer Terms and Conditions:

- A monthly discount of £20 will be applied to this handset plan within the first month of purchase, but a non-discounted pro-rated charge will be payable until the first billing date following the customer joining or upgrading. The £20 discount will be applied for the duration of the 24 month Minimum Term, after which the discount will be removed and your contract will continue until terminated and the standard non-discounted Monthly Charge for this plan will apply.
- For Orange customers upgrading to EE through the Indirect Channel onto this plan, the full non-discounted charge will be payable in the first 2 months; the discount applied at month 3 and airtime credit will be applied



to the account equivalent to the value of the discount back to the first billing date.

- This offer is only available to new customers and existing EE customers that Upgrade to this plan during the promotional period set out above. Upgrades are at our sole discretion and we do not have to provide you with an Upgrade.
- The offer is NOT available to any existing customers whose agreements are within their Minimum Term. Existing customers cannot change their price plan on to this promotional plan unless we agree to Upgrade that customer.
- This offer is not available with any other discount or promotion.

Business Extra £38 Promotional Offer: The 24 Month £52 Business Extra Handset Plan (25GB Data) was available for £38 per month from: 24th February 2016 to 7th April 2016; and from 12th August 2016 to 15th September 2016. It was also available for £38 per month to eligible BT customers by invitation only during select periods. Please refer to the 24 Month £52 Business Extra Handset Plan (25GB Data) for full details of this plan and relevant allowances.

24 month Minimum Term	
Price before 30/03/2017	£38
Price from 30/03/2017	38.95
Price from 30/03/2018	£40.45
UK Data	25GB
UK Minutes	Unlimited
UK Texts	Unlimited
International Direct Dial & Roaming Minutes & Texts	180 Minutes and 180 Texts for international calls & texts from the UK to, or roaming calls & texts while in, Europe* and the USA

Business Extra+ £40 Promotion: The 24 Month £65 Business Extra+ Handset Plan (25GB Data) was available for £40 per month from 20th May 2016 to 14th July 2016. Please refer to the 24 Month £65 Business Extra+ Handset Plan (25GB Data) for full details of this plan and relevant allowances.

24 month Minimum Term	
Price before 30/03/2017	£40
Price from 30/03/2017	£41.00
Price from 30/03/2018	£42.68
UK Data	25GB
UK Minutes	Unlimited
UK Texts	Unlimited
UK Picture Messages	Unlimited

International Direct Dial (IDD) & Roaming Minutes	Unlimited Minutes for international calls from the UK to, or roaming calls while in Europe & USA
International Direct Dial (IDD) & Roaming Texts*	Unlimited Texts to use for sending texts from the UK to, or while roaming in Europe & USA
Calls to numbers beginning with 084 and 087.	N/A
EU Roaming Data^	Euro Data Pass

Business Extra £50 Promotion: The 24 month £100 Business Extra Handset Plan (50GB Data) was available for £50 per month from 12th August 2016 to 15th September 2016. Please refer to the 24 Month £100 Business Extra Handset Plan (50GB Data) for full details of this plan and allowances.

24 month Minimum Term	
Price before 30/03/2017	£50
Price from 30/03/2017	£51.25
Price from 30/03/2018	£53.35
UK Data	50GB
UK Minutes	Unlimited
UK Texts	Unlimited
UK Picture Messages	Unlimited
International Direct Dial (IDD) & Roaming Minutes	Unlimited Minutes for international calls from the UK to, or roaming calls while in Europe & USA <u>plus</u> 300 Minutes for international calls from the UK to, or roaming calls while in our Business Zone destinations
International Direct Dial (IDD) & Roaming Texts*	Unlimited Texts to use for sending texts from the UK to, or while roaming in Europe & USA <u>plus</u> 300 Texts to use for sending texts from the UK to, or while roaming in our Business Zone destinations
Calls to numbers beginning with 084 and 087.	200
EU Roaming Data^	Euro Data Pass

From 11th November 2016 to 15th December 2016, the following promotional plan was available:

The 24 Month £53 Business Extra Handset Plan (25GB Data) was available for £40 per month. Please refer to the 24 Month £53 Business Extra Handset Plan (25GB Data) for full details of this plan and allowances.

24 month Minimum Term	
Price before 30/03/2017	£40
Price from 30/03/2017	£41.00
Price from 30/03/2018	£42.68
UK Data	25GB
UK Minutes	Unlimited
UK Texts	Unlimited
UK Picture Messages	Unlimited
International Direct Dial (IDD) & Roaming Minutes	Unlimited Minutes for international calls from the UK to, or roaming calls while in Europe & USA
International Direct Dial (IDD) & Roaming Texts*	Unlimited Texts to use for sending texts from the UK to, or while roaming in Europe & USA
Calls to numbers beginning with 084 and 087.	N/A
EU Roaming Data^	Euro Data Pass

I

The following Business Extra promotional plans were available between 17th February and 30th March 2017:

24 month Minimum Term	
	£38 Promotional Plan
Price from 18.01.17	£38
Price from 30/03/2018	£39.55
UK & Europe (roaming) ¹ Data	16GB (Up to 15GB for Europe)
UK & Europe (roaming) ¹ Minutes	Unlimited

UK & Europe (roaming) ¹ Texts	Unlimited
International Direct Dial Minutes & Texts ²	180
TNT Sports app Access	Included
24 month Minimum Term	
	£50 Promotional plan
Price before 30/03/2018	£50
Price from 30/03/2018	£52.05
UK Data	50GB
UK Minutes	Unlimited
UK Texts	Unlimited
UK Picture Messages	Unlimited
International Direct Dial (IDD) & Roaming Minutes	Unlimited Minutes for international calls from the UK to, or roaming calls while in Europe & USA plus 300 Minutes for international calls from the UK to, or roaming calls while in our Business Zone destinations
International Direct Dial (IDD) & Roaming Texts*	Unlimited Texts to use for sending texts from the UK to, or while roaming in Europe & USA pus 300 Texts to use for sending texts from the UK to, or while roaming in our Business Zone destinations
Calls to numbers beginning with 084 and 087.	200
EU Roaming Data ¹	Euro data pass included (500MB data per day)

¹ **Roaming:** Inclusive Europe data, minutes & texts can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following countries:

Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia,, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Saint Martin, Saint Barthelemy, Vatican City

.(See note on roaming at start of price guide as this country list may have changed on 15th June 2017)

If you're on a plan that includes a data allowance of over 15GB, you can use up to 15GB of your plan's inclusive data allowance when roaming in the above countries.

4G data services while roaming are subject to availability in the relevant location

² **IDD** (calling/texting abroad from the UK) - **Includes all of the countries above, excluding Estonia, Latvia, Liechtenstein, Lithuania and Monaco.**

³ **Business Zone Destinations:** Australia, Canada, China, India, Israel, New Zealand, Pakistan, USA, US Virgin Islands .(See note on roaming at start of price guide as this country list may have changed on 15th June 2017)



⁴**TNT Sports app** : Access for personal, non-commercial use in the UK is included for the duration of your 12, 24 or 36 month contract. See terms and conditions in Terms Applying to Business Plans & Bundles section of our EE Price Guide for Small Business at ee.co.uk/businessterms.

The following Business Extra promotional plans are available between 16th May and 26th June 2017

24 month Minimum Term	
	£40 Promotional Plan
Price before 30/03/2018	£40
Price from 30/03/2018	£41.64
UK & Europe (roaming) ¹ Data	25GB (Up to 15GB for Europe)
UK & Europe (roaming) ¹ Minutes	Unlimited
UK & Europe (roaming) ¹ Texts	Unlimited
International Direct Dial Minutes & Texts ²	180
UK Network Speed	Our fastest 4G speeds
TNT Sports app Access	Included

24 month Minimum Term	
	£50 Promotional plan
Price before 30/03/2018	£50
Price from 30/03/2018	£52.05
UK & Europe (roaming) ¹ Data	50GB (Up to 25GB for Europe)
UK & Europe (roaming) ¹ Minutes	Unlimited
UK & Europe (roaming) ¹ Texts	Unlimited
UK & Europe (roaming) ¹ Picture Messages	Unlimited
UK Network Speed	Our fastest 4G speeds
International Direct Dial (IDD) & Roaming Minutes	Unlimited Minutes for international calls from the UK to, or roaming calls while in Europe & USA plus 300 Minutes for international calls from the UK to, or roaming calls while in our Business Zone destinations

International Direct Dial (IDD) & Roaming Texts*	Unlimited Texts to use for sending texts from the UK to, or while roaming in Europe & USA plus 300 Texts to use for sending texts from the UK to, or while roaming in our Business Zone destinations
Calls to numbers beginning with 084 and 087.	200

¹ **Roaming**: Inclusive Europe data, minutes & texts can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following countries:

Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia,, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Saint Martin, Saint Barthelemy, Vatican City

Fair usage policy: If you're on a plan that includes a data allowance of over 15GB, you can use up to 15GB of your plan's inclusive data allowance when roaming in the above countries, unless otherwise stated above.

4G data services while roaming are subject to availability in the relevant location

² **IDD** (calling/texting abroad from the UK) - **Includes all of the countries above, excluding Estonia, Latvia, Liechtenstein, Lithuania and Monaco.**

³ **Business Zone Destinations**: Australia, Canada, China, India, Israel, New Zealand, Pakistan, USA, US Virgin Islands

⁴**TNT Sports app** : Access is included for the duration of your 12, 24 or 36 month contract. See terms and conditions in Terms Applying to Business Plans & Bundles section of our EE Price Guide for Small Business at ee.co.uk/businessterms.

The following Business Extra promotional plans were available between 1st August and 31st August 2017.

24 month Minimum Term	
	£38 Promotional Plan
Price before 30/03/2018	£38
Price from 30/03/2018	£39.55
UK & Europe (roaming) ¹ Data	16GB (Up to 15GB for Europe)
UK & Europe (roaming) ¹ Minutes	Unlimited
UK & Europe (roaming) ¹ Texts	Unlimited
International Direct Dial Minutes & Texts ²	180
TNT Sports app Access	Included

24 month Minimum Term	
	£50 Promotional plan
Price before 30/03/2018	£50
Price from 30/03/2018	£52.05
UK Data	50GB
UK Minutes	Unlimited
UK Texts	Unlimited
UK Picture Messages	Unlimited
International Direct Dial (IDD) & Roaming Minutes	Unlimited Minutes for international calls from the UK to, or roaming calls while in Europe & USA plus 300 Minutes for international calls from the UK to, or roaming calls while in our Business Zone destinations
International Direct Dial (IDD) & Roaming Texts*	Unlimited Texts to use for sending texts from the UK to, or while roaming in Europe & USA plus 300 Texts to use for sending texts from the UK to, or while roaming in our Business Zone destinations
Calls to numbers beginning with 084 and 087.	200
EU Roaming Data ¹	Euro data pass included (500MB data per day)

¹ **Roaming:** Inclusive Europe data, minutes & texts can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following countries:

Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia,, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Saint Martin, Saint Barthelemy, Vatican City

.(See note on roaming at start of price guide as this country list may have changed on 15th June 2017)

If you're on a plan that includes a data allowance of over 15GB, you can use up to 15GB of your plan's inclusive data allowance when roaming in the above countries.

4G data services while roaming are subject to availability in the relevant location

² **IDD** (calling/texting abroad from the UK) - **Includes all of the countries above, excluding Estonia, Latvia, Liechtenstein, Lithuania and Monaco.**

³ **Business Zone Destinations:** Australia, Canada, China, India, Israel, New Zealand, Pakistan, USA, US Virgin Islands .(See note on roaming at start of price guide as this country list may have changed on 15th June 2017)

⁴**TNT Sports app** : Access for personal, non-commercial use in the UK is included for the duration of your 12, 24 or 36 month contract. See terms and conditions in Terms Applying to Business Plans & Bundles section of our EE Price Guide for Small Business at ee.co.uk/business/terms.

From 1st September to 21st September 2017, the following promotional plan was available:

24 month Minimum Term	
	£40 Promotional Plan
Price before 30/03/2018	£40
Price from 30/03/2018	£41.64
UK & Europe (roaming) ¹ Data	32GB (Up to 25GB for Europe)
UK & Europe (roaming) ¹ Minutes	Unlimited
UK & Europe (roaming) ¹ Texts	Unlimited
International Direct Dial Minutes & Texts ²	180
UK Network Speed	Our fastest 4G speeds
TNT Sports app Access	Included

¹ **Roaming:** Inclusive Europe data, minutes & texts can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following countries:

Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia,, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Saint Martin, Saint Barthelemy, Vatican City

Note that up to 25GB of the 32GB can be used in the countries above. After that, std UK rates apply.

4G data services while roaming are subject to availability in the relevant location

² **IDD** (calling/texting abroad from the UK) - **Includes all of the countries above, excluding Estonia, Latvia, Liechtenstein, Lithuania and Monaco.**

³**TNT Sports app** : Access is included for the duration of your 24 month contract. See terms and conditions in Terms Applying to Business Plans & Bundles section below.

From 14th November 2017 to 21st December 2017, the following promotional plan was available:

24 month Minimum Term	
	£40 Promotional Plan
Price before 30/03/2018	£40
Price from 30/03/2018	£41.64
UK & Europe (roaming) ¹ Data	32GB (Up to 25GB for Europe)
UK & Europe (roaming) ¹ Minutes	Unlimited

UK & Europe (roaming)¹Texts	Unlimited
International Direct Dial Minutes & Texts²	180
UK Network Speed	Our fastest 4G speeds
TNT Sports app Access	Included

¹ **Roaming:** Inclusive Europe data, minutes & texts can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following countries:

Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Saint Martin, Saint Barthelemy, Vatican City

Note that up to 25GB of the 32GB can be used in the countries above. After that, std UK rates apply.

4G data services while roaming are subject to availability in the relevant location

² **IDD** (calling/texting abroad from the UK) - **Includes all of the countries above, excluding Estonia, Latvia, Liechtenstein, Lithuania and Monaco.**

³**TNT Sports app :** Access is included for the duration of your 24 month contract. See terms and conditions in Terms Applying to Business Plans & Bundles section below.

The following handset promotional plans were available between 12th April and 31st May 2018:

24 Month Minimum Term	
Monthly Recurring charges (Depends on handset)	£59
UK & Europe (roaming)¹ Data	100GB (up to 50GB for Europe)
UK & Europe (roaming)¹ Minutes	Unlimited
UK & Europe (roaming)¹ Texts	Unlimited
International Direct Dial (IDD) & Roaming Minutes	180 Minutes and 180 texts for international calls from the UK to Europe ²
TNT Sports app Access	Included

¹ **Europe Roaming:** Inclusive Europe data, minutes, texts and picture messages (as appropriate) can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following countries:

Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy,

Jersey, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Saint Martin, Saint Barthelemy, Vatican City

Fair usage policy: If you're on a plan that includes a data allowance of over 15GB, you can use up to 15GB of your plan's inclusive data allowance when roaming in the above countries, unless otherwise stated above.

4G data services while roaming are subject to availability in the relevant location

² **IDD** (calling/texting abroad from the UK) - **Includes all of the countries above, excluding Estonia, Latvia, Liechtenstein, Lithuania and Monaco.**

³ **Non EU Roaming:** 1000 minutes, 1000 texts, 1GB data for use whilst roaming within USA, US Virgin Islands, Canada, Turkey, Australia, New Zealand, India, China, Israel, Singapore. Calling and texting other countries will incur additional charges, which vary by country. Once any part of the allowance is used up, standard out of bundle rates apply for that usage type. See roaming section of price guide for more details.

⁴**TNT Sports app :** Access is included for the duration of your 12, 24 or 36 month contract. See terms and conditions in Terms Applying to Business Plans & Bundles section below.

The following Business Select handset promotional plans were available between 2nd November 2018 and 7th January 2019

24 month Minimum Term	
Monthly Recurring charges (Depends on handset chosen)	£64
	£69
	£74
	£79
	£84
	£89
	£94
	£99
UK & Europe (roaming) ¹ Data	200 GB
	(Up to 50GB for Europe)
UK & Europe (roaming) ¹ Mins & Texts	Unlimited

International Direct Dial Minutes & Texts ²	180 Minutes and 180 texts for international calls & texts from the UK to Europe ²
TNT Sports app ³ Access	Included

¹ **Europe Roaming:** Inclusive Europe data, minutes, texts and picture messages (as appropriate) can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following countries:

Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Saint Martin, Saint Barthelemy and Vatican City

Fair usage policy: If you're on a plan that includes a data allowance of over 15GB, you can use up to 15GB of your plan's inclusive data allowance when roaming in the above countries, unless otherwise stated above.

4G data services while roaming are subject to availability in the relevant location

² **IDD** (calling/texting abroad from the UK) - **Includes all of the countries** standard out of bundle rates apply for that usage type.

³**TNT Sports app** : Access is included for the duration of your 12, 24 or 36 month contract. See terms and conditions in Terms Applying to Business Plans & Bundles section below.

Business Handset Plans

Business Essential

Our Business Essential plans come with Stay Connected (see Stay Connected section). We will give you access to our 5G Network, with uncapped speeds in the UK if you have a 5G device and are in the coverage area. If you don't have a 5G device, you will get access to our fastest 4G speeds subject to coverage. Check coverage here www.ee.co.uk/coverage before selecting your plan.

If you've purchased your device directly from EE, you will get Lifetime Guarantee and Free Next Day replacement. (see Lifetime Guarantee and Phone Replacement section) Please note that some of the handset plans below are only available with selected devices and these devices are subject to change from time to time. Monthly charges can vary dependent on handset chosen, please visit <https://business.ee.co.uk/> for details.

24 Months Minimum Term								
Monthl y Recurri ng charge s (Depen ds on handse t)								£112
								£107
								£97
								£102
								£92
								£97
								£84
								£87
								£92
								£79
								£82
								£87
UK & Europe (roamin g) ¹ Data	1GB	3GB	6GB	12GB	30GB	60GB	120GB	Unltd
UK& Europe (roamin g) ¹ Minutes	Unlimit ed	Unlimit ed	Unlimit ed	Unlimit ed	Unlimit ed	Unlimit ed	Unlimit ed	Unlimit ed



UK & Europe (roaming) ¹ Texts	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
36 Months Minimum Term								
								£40
								£32
								£35
Monthly Recurring charges (Depends on handset)								£27
								£30
								£22
								£25
								£17
								£20
UK & Europe (roaming) ¹ Data		6GB						12GB
UK & Europe (roaming) ¹ Minutes		Unlimited						Unlimited
UK & Europe (roaming) ¹ Texts		Unlimited						Unlimited

Business Extra

Our Business Extra plans will give you access to our 5G Network, with uncapped speeds in the UK if you have a 5G device and are in the coverage area. If you don't have a 5G device, you will get access to our fastest 4G speeds subject to coverage. Check coverage here www.ee.co.uk/coverage before selecting your plan.

Business Extra plans come with Stay Connected(see Stay Connected section). You also get one ²Smart Benefit to choose from. On devices directly purchased from EE, you will get Upgrade Anytime (see EE Upgrade Anytime section),

Lifetime Guarantee and Free Next Day replacement. (see Lifetime Guarantee and Phone Replacement section) Please note that some of the handset plans below are only available with selected devices and these devices are subject to change from time to time. Monthly charges can vary dependent on handset chosen, please visit <https://business.ee.co.uk/> for details.

Fair Usage Policy applies for usage in for usage in the EU. If you're on a plan that includes a data allowance of over 50GB, you can use up to 25GB of your plan's inclusive data allowance when roaming in the above countries, for plans that include a data allowance of over 60GB, you can use up to 30GB, and plans that include a data allowance of over 100GB, can use up to 60GB unless otherwise stated.

24 Months Minimum Term							
Monthly Recurring charges (Depends on handset)							£102
							£97
							£89
							£92
							£84
							£87
							£79
							£82
							£71
							£74
							£77
							£66
							£69
							£72
							£60
							£61
							£64
							£67
							£52
							£55
							£56
							£59
							£62
							£44
							£47
							£50
							£51
							£54
							£57
							£36
							£39
							£42
							£45
							£46
							£49
							£52
							£31
							£34
							£37
							£26
							£29
							£32
							£35
							£36
							£39
							£42
							£21
							£24
							£27
							£30
							£31
							£34
							£37
UK & Europe (roaming) ¹ Data	1GB	3GB	6GB	12GB	30GB	60GB	120GB
UK & Europe (roaming) ¹ Minutes	Unlimited						



UK & Europe (roaming) ¹ Texts	Unlimited
International Direct Dial Minutes	200 Mins to Europe from the UK ²
Smart Benefit	Access to 1 X Smart Benefit included

36 Months Minimum Term		
		£69
		£64
	£56	£59
	£51	£54
	£46	£49
	£41	£44
	£36	£39
	£31	£34
	£26	£29
UK & Europe (roaming) ¹ Data	30GB	60GB
UK & Europe (roaming) ¹ Minutes	Unlimited	
UK & Europe (roaming) ¹ Texts	Unlimited	
International Direct Dial Minutes	200 Mins to Europe from the UK ²	
Smart Benefit	Access to 1 X Smart Benefit included	

Business Truly Unlimited

Our Business Unlimited plans will give you access to our 5G Network, with uncapped speeds in the UK if you have a 5G device and are in the coverage area. If you don't have a 5G device, you will get access to our fastest 4G speeds subject to coverage. Check coverage here www.ee.co.uk/coverage before selecting your plan.

Business Unlimited plans come with unlimited data. You also get one ³Smart Benefit to choose from. On devices directly purchased from EE, you will get Upgrade Anytime (see EE Upgrade Anytime section), Lifetime Guarantee and Free Next Day replacement (see Lifetime Guarantee and Phone Replacement section). Please note that some of the handset plans below are only available with selected devices and these devices are subject to change from time to time. Monthly charges can vary dependent on handset chosen, please visit <https://business.ee.co.uk/> for details.

Unlimited data allowance for your sole use only. Roaming in EU/EEA is subject to 60GB per month fair use policy and limited to three months of continuous roaming. Unlimited Plans are not available with any other discount or promotion. We may consider usage above 600GB/month to be excessive and have the right to apply traffic management controls to deprioritise your mobile traffic during busy periods or move you to a more suitable plan.

24 Months Minimum Term	
Monthly Recurring charges (Depends on handset)	£117
	£112
	£107
	£102
	£97
	£92
	£87
	£82
	£77
	£72
	£67
	£62
	£57
	£52
	£47
	£42
UK & Europe (roaming) ¹ Data	Unlimited
UK & Europe (roaming) ¹ Minutes	Unlimited
UK & Europe (roaming) ¹ Texts	Unlimited
International Direct Dial Minutes	500 Mins to Europe from the UK ²
Smart Benefit	Access to 1 X Smart Benefit included

36 Months Minimum Term	
	£77

Monthly Recurring charges (Depends on handset)	£72
	£67
	£62
	£57
	£52
	£47
	£42
	£37
UK & Europe (roaming) ¹ Data	Unlimited
UK & Europe (roaming) ¹ Minutes	Unlimited
UK & Europe (roaming) ¹ Texts	Unlimited
International Direct Dial Minutes	500 Mins to Europe from the UK ²
Smart Benefit	Access to 1 X Smart Benefit included

Business Full Works

Our Business Full Works plans (only available on iPhones) will give you access to our 5G Network, with uncapped speeds in the UK if you have a 5G device and are in the coverage area. If you don't have a 5G device, you will get access to our fastest 4G speeds subject to coverage. Check coverage here www.ee.co.uk/coverage before selecting your plan.



Business Full Works plans come with unlimited data. You also get three Smart Benefits⁵, one of them will be a choice between Apple Music or TNT Sports. You also get inclusive access to Apple Arcade⁶ and Apple TV+⁷ for the length of the contract. On devices directly purchased from EE, you will get Upgrade Anytime (see EE Upgrade Anytime section), Lifetime Guarantee and Free Next Day replacement (see Lifetime Guarantee and Phone Replacement section). Please note that some of the handset plans below are only available with selected devices and these devices are subject to change from time to time. Monthly charges can vary dependent on handset chosen, please visit <https://business.ee.co.uk/> for details.

Unlimited data allowance for your sole use only. Roaming in EU/EEA is subject to 60GB per month fair use policy and limited to three months of continuous roaming. Unlimited Plans are not available with any other discount or promotion. We may consider usage above 600GB/month to be excessive and have the right to apply traffic management controls to deprioritise your mobile traffic during busy periods or move you to a more suitable plan.

24 Months Minimum Term	
Monthly Recurring charges (Depends on handset)	£120
	£115
	£110
	£105
	£100
	£95
	£90
	£85
	£80
	£75
	£70
	£65
	£60

	£55
	£50
	£45
UK & Europe (roaming) ¹ Data	Unlimited
UK & Europe (roaming) ¹ Minutes	Unlimited
UK & Europe (roaming) ¹ Texts	Unlimited
International Direct Dial Minutes	500 Mins to Europe from the UK ²
Smart Benefit	Access to 1 X Smart Benefit included

¹ **Europe Roaming:** Inclusive Europe data, minutes, texts and picture messages (as appropriate) can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following countries:

Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Saint Martin, Saint Barthelemy and Vatican City

Fair usage policy: If you're on a plan that includes a data allowance of over 50GB, you can use up to 25GB of your plan's inclusive data allowance when roaming in the above countries, for plans that include a data allowance of over 60GB, you can use up to 30GB, and plans that include a data allowance of over 100GB, can use up to 60GB unless otherwise stated.



4G data services while roaming are subject to availability in the relevant location. There are currently no 5G roaming networks available. Customers on 5G plans will receive 4G data services while roaming subject to availability.

²International Direct Dial (IDD): Calling abroad to Europe from the UK, allowances include the following countries: Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Vatican City..

³Smart Benefits: Business Extra and Business Unlimited Plans give you access to a range of swappable Smart Benefits. Once you’ve chosen your Smart Benefit from the list of offers below, you can swap your Smart Benefit thereafter every 30 days. Choose your Smart Benefit at purchase or by texting PICK to 150. We may at any time change the range of Smart Benefits available, the content of Smart Benefits or the minimum length of time each Smart Benefit must be active for. We will try to notify active users of the affected Smart Benefit if we do this but we are not obliged to. Each Smart Benefit may take up to 24 hours to activate. Third party subscriptions may be required and the Smart Benefit may be subject to third party terms and conditions.

Stay Connected: If you reach your monthly full speed data allowance you will continue to be able to use data for the remainder of that month, but your speed will be restricted to 2Mb per second. To continue to use data at full uncapped speed you will need to buy one of our speed boost data passes which will restore full speed service for the duration of the pass, or until the end of your billing cycle when your monthly full speed data allowance renews - whichever comes first.

⁵Smart Benefits for Business Full Works: Customers on Business Full Works plan can choose one smart benefit from Apple Music, TNT Sports and 500 IDD minutes to Europe and Business Zones. Customers can choose their smart benefit at purchase, or by texting PICK to 150. They also get inclusive access to Apple TV+ and Apple Arcade for the length of the contract by texting START ARCADE to 150 for Apple Arcade and START TV+ to 150 for Apple TV+ . We may at any time change the range of smart benefits available, the content of the smart benefit or the minimum length of time each smart benefit must be active for. We will try to notify active users of the affected smart benefit if we do this but are not obliged to. Each smart benefit may take up to 24 hours to activate. Third party subscriptions may be required, and the smart benefit may be subject to third party terms and conditions.

⁶Apple Arcade: Data used will decrement from your plan allowance. Only available to iOS users. Apple Arcade is for your personal, non-commercial use

only. To redeem requires an iPhone using iOS13 or later. To access content requires a device using iOS13 or later, iPad using iPadOS and Mac with macOS Catalina. Apple ID required. You must not attempt to share, edit or adapt the content made available to you. Content is variable and may be withdrawn at any time. UK use only. Apple Arcade terms apply.

⁷Apple TV+: Only one Apple TV+ offer per Apple ID and only one Apple TV+ offer per family if you’re part of a Family Sharing group, regardless of the number of devices you or your family purchases. Up to 6 family members can share one Apple TV+ subscription through Family Sharing. Data used will decrement from your plan allowance. Only available to iOS users. Apple TV+ is for your personal, non-commercial use only. To redeem requires a iPhone using iOS 12.3 or later. To access content required a device using iOS12.3 or later, Mac with macOS Catalina and Apple TV with tvOS 12.3. Apple ID required. You must not attempt to share, edit or adapt the content made available to you. Content is variable and may be withdrawn at any time. UK use only. Apple TV+ terms apply.

5G : 5G is available in 100 locations across the UK, and is rolling out across other UK locations during 2020. Check your location’s coverage at ee.co.uk/coverage. Speeds vary by location, coverage and demand. 5G coverage and 5G compatible device are needed to access the 5G network. If you’re on a 5G device, in some very limited circumstances right at the edge of the 5G-enabled area and when you are indoors, your device may show you’re connected to the 5G network when you’re not. You’ll still receive our best available speed at this location. If you’re on a 5G Ready Plan with a 4G device or in an area not yet covered by the 5G network you will receive our best available non-5G speeds.

Information & pricing correct as at 2nd September 2020.

SIM Only Plans for Small Business

These tariffs are for the 4GEE SIM Only Plans available for purchase between the dates set out below. Out of Bundle rates are still contained in the EE Price Guide for Small Business, or the Non-Standard Price Guide for Small Business. Charges are per Connection per month.

Business Plans – 1 March 2013 to 7 January 2014



12 month Minimum Term				
Price before 28/05/2014	£22.50	£27.50	£32.50	£37.50
Price from 28/05/2014	£23.10	£28.23	£33.36	£38.50
Price from 28/05/2015	£23.30	£28.48	£33.65	£38.83
Price from 01/06/2016	£23.66	£28.92	£34.17	£39.43
Price from 30/03/2017	£24.25	£29.65	£35.03	£40.42
Price from 30/03/2018	£25.24	£30.86	£36.46	£42.07
Data	1GB	4GB	8GB	16GB
Minutes	Unlimited			
Texts	Unlimited			

Business Plans – 5 April to 30 October 2013

12 month Minimum Term	
Price before 28/05/2014	£47.50
Price from 28/05/2014	£48.76
Price from 28/05/2015	£49.18
Price from 01/06/2016	£49.94
Price from 30/01/2017	£51.19
Price from 30/03/2018	£53.28
Data	32GB
Minutes	Unlimited
Texts	Unlimited

Business Promotion Plans – 3 October 2013 to 15 April 2014

24 month Minimum Term	
Price before 28/05/2014	£17.50

Price from 28/05/2014	£17.96
Price from 28/05/2015	£18.12
Price from 01/06/2016	£18.40
Price from 30/03/2017	£18.86
Price from 30/03/2018	£19.63
Data	4GB
Minutes	Unlimited
Texts	Unlimited

Business SIM Only Plans – 8 January 2014 to 9 April 2015

30 day Minimum Term							
Price before 26/03/2015	£5	£10	£15	£20			
Price from 26/03/2015	£5.05	£10.11	£15.16	£20.21			
Price from 30/03/2016	£5.11	£10.24	£15.35	£20.47			
Price from 30/03/2017	£5.23	£10.49	£15.73	£20.98			
Price from 30/03/2018	£5.44	£10.92	£16.37	£21.84			
Data	100MB	500MB	750MB	1GB			
Minutes	100	500	1000	Unlimited			
Texts	100	500	1000	Unlimited			
12 month Minimum Term							
Price before 26/03/2015	£7.50	£10	£12.50	£17.50	£22.50	£27.50	£37.50
Price from 26/03/2015	£7.58	£10.11	£12.63	£17.69	£22.74	£27.79	£37.90
Price from 30/03/2016	£7.67	£10.24	£12.79	£17.91	£23.03	£28.15	£38.39
Price from 30/03/2017	£7.86	£10.49	£13.10	£18.35	£23.60	£28.85	£39.33
Price from 30/03/2018	£8.18	£10.92	£13.63	£19.10	£24.56	£30.03	£40.94
Data	250MB	0MB	750MB	1GB	2GB	6GB	16GB

Minutes	250	1000	Unlimited	
Texts	250	1000	Unlimited	
UK Network Speed	4G		4G Double Speed*	
24 month Minimum Term				
Price before 26/03/2015	£5		£22.50	£40
Price from 26/03/2015	£5.05		£22.74	£40.43
Price from 30/03/2016	£5.11		£23.03	£40.95
Price from 30/03/2017	£5.23		£23.60	£41.96
Price from 30/03/2018	£5.44		£24.56	£43.68
Data	100MB		6GB	36GB
Minutes	100		Unlimited	
Texts	100		Unlimited	
UK Network Speed	4G		4G Double Speed*	

In addition, Months 4, 12 and 20 will be free of charge on a 24 month SIM Only plans £23.03 and above. *Access to Double Speed 4GEE where available with average download speeds of up to 60 Mbps (source: EE data 2015). Check ee.co.uk/coverage to see if you can benefit from Double Speed 4GEE.

Business Plans – 26 March 2015 to 24 February 2016

30 day Minimum Term					
Price from 26/03/2015	£17		£21		£25
Price from 30/03/2016	£17.22		£21.27		£25.32
Price from 30/03/2017	£17.65		£21.80		£25.95
Price from 30/03/2018	£18.37		£22.69		£27.01
Data	2GB		4GB		8GB
Minutes	Unlimited				
Texts	Unlimited				
UK Network Speed	4GEE		4GEE Double Speed*		
12 month Minimum Term					
Price from 26/03/2015	£8	£14	£16	£19	£23

Price from 30/03/2016	£8.10	£14.18	£16.20	£19.24	£23.29
Price from 30/03/2017	£8.30	£14.53	£16.60	£19.72	£23.87
Price from 30/03/2018	£8.64	£15.12	£17.28	£20.52	£24.84
Data	250MB	1GB	2GB	4GB	8GB
Minutes	250	Unlimited			
Texts	250	Unlimited			
UK Network Speed	4GEE			4GEE Double Speed*	
24 month Minimum Term					
Price from 26/03/2015	£19			£23	
Price from 30/03/2016	£19.24			£23.29	
Price from 30/03/2017	£19.72			£23.87	
Price from 30/03/2018	£20.52			£24.84	
Data	4GB			8GB	
Minutes	Unlimited				
Texts	Unlimited				
UK Network Speed	4GEE Double Speed*				

*Access to Double Speed 4GEE where available with average download speeds of up to 60 Mbps (source: EE data 2015). Select areas only. Check ee.co.uk/coverage to see if you can benefit from Double Speed 4GEE.

Business SIM Only Plans – 25th February 2016 to 24th January 2017

30 day Minimum Term			
Price before 30/03/2017	£15	£17.50	£22.50
Price from 30/03/2017	£15.37	£17.93	£23.06
Price from 30/03/2018	£16.00	£18.66	£24.00
UK Data	500MB	2GB	8GB
UK Minutes	Unlimited		
UK Texts	Unlimited		
UK Network Speed	4GEE	4GEE Double Speed	



Price before 30/03/2017	£8	£12.50	£15	£20	£35
Price from 30/03/2017	£8.20	£12.81	£15.37	£20.50	£35.87
Price from 30/03/2018	£8.53	£13.33	£16.00	£21.34	£37.34
UK Data	250MB	500MB	2GB	8GB	25GB
UK Minutes	500	Unlimited			
UK Texts	500	Unlimited			
UK Network Speed	4GEE	4GEE Double Speed			
24 month Minimum Term					
Price before 30/03/2017	£5.05		£15		£20
Price from 30/03/2017	£5.23		£15.37		£20.50
Price from 30/03/2018	£5.44		£16.00		£21.34
UK Data	100MB		2GB		8GB
UK Minutes	100		Unlimited		
UK Texts	100		Unlimited		
UK Network Speed	4GEE		4GEE Double Speed		

UK & Europe (roaming) ¹ Data	250MB	500MB	1GB	3GB	6GB	12GB	25GB
UK & Europe (roaming) ¹ Minutes	250	500	1000	Unlimited			
UK & Europe (roaming) ¹ Texts	250	500	1000	Unlimited			
UK Network Speed	up to 60Mbps	up to 60Mbps	up to 60Mbps	Our fastest 4G speeds			
TNT Sports app Access	Not inc	Not Inc	Not Inc	Included			
Shared Leader	No	No	No	Yes			
24 month Minimum Term							
Price before 30.03.18	£14		£16		£20		
Price from 30.03.18	£14.57		£16.65		£20.82		
UK & Europe (roaming) ¹ Data	1GB		3GB		6GB		
UK & Europe (roaming) ¹ Minutes	1000		Unlimited				
UK & Europe (roaming) ¹ Texts	1000		Unlimited				
UK Network Speed	up to 60Mbps		Our fastest 4G speeds				
TNT Sports app Access	Not included		Included				

Business SIM Only Plans –25th January 2017 to 11th April 2018

30 day Minimum Term			
Price before 30.03.18	£14	£16	£20
Price from 30.03.18	£14.57	£16.65	£20.82
UK & Europe (roaming) ¹ Data	500MB	2GB	4GB
UK & Europe (roaming) ¹ Minutes	500	1000	Unlimited
UK & Europe (roaming) ¹ Texts	500	1000	Unlimited
UK Network speed	up to 60Mbps	Our fastest 4G speeds	
TNT Sports app Access	Not included	Not Included	
Shared Leader	No	No	

12 month Minimum Term							
Price before 30.03.18	£8	£12	£14	£16	£20	£24	£28
Price from 30.03.18	£8.32	£12.49	£14.57	£16.65	£20.82	£24.98	£29.14

Roaming: Inclusive minutes, texts and data allowances on Business SIM Only plans can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following European countries:

Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia,, Finland, France, French Guiana, Fr W Indies, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Vatican City, Channel Islands & Isle of Man

Fair usage policy: If you're on a plan that includes a data allowance of over 15GB, you can use up to 15GB of your plan's inclusive data allowance when roaming in the above countries.

4G data services while roaming are subject to availability in the relevant location

TNT Sports app: Plans with TNT Sports app access include access to the App for the duration of your 12 or 24 month contract. See terms and conditions in Terms Apply to Business Plans & Bundles below.

Business SIM Only Plans – 11th April 2018 to 30th May 2019

30 day Minimum Term			
Monthly Recurring Charges	£15	£20	£25
UK & Europe (roaming) ¹ Data	1GB	5GB	10GB

UK & Europe (roaming) ¹ Minutes	Unlimited	Unlimited	Unlimited
UK & Europe (roaming) ¹ Texts	Unlimited	Unlimited	Unlimited
UK Network speed	Our fastest 4G speeds		
TNT Sports app Access	Not Included		
Shared Leader	No		

12 month Minimum Term							
Monthly Recurring Charges	£12	£15	£20	£22	£25		
UK & Europe (roaming) ¹ Data	500MB	5GB	15GB	25GB (Up to 15GB in EU)	30GB (Up to 20GB in EU)	10GB	10GB
UK & Europe (roaming) ¹ Minutes	500	Unltd	Unltd	Unltd	Unltd	Unltd	Unltd
UK & Europe (roaming) ¹ Texts	500	Unltd	Unltd	Unltd	Unltd	Unltd	Unltd
Non EU Roaming (using phone whilst travelling abroad) in USA, US Virgin Islands, Canada, Turkey, Australia, New Zealand, India, China, Israel, Singapore ³	Not included in price plan, need to buy an add on or pay std roaming rates						60 mins and 60 texts
International Direct Dial Minutes & Texts ²	Not included in price plan, need to buy an add on or pay std roaming rates					60 Mins and 60 texts for int. calls & texts from the UK to Europe ²	Not incl. in price plan, need to buy an add on or pay std roam rates
UK Network Speed	Our fastest 4G speeds						
TNT Sports app Access	Not included (On £12, £15, £20, £22 price plans)				Included (On £25 SIM Only price plans)		

Shared Leader	No	Yes
---------------	----	-----

24 month Minimum Term			
Monthly Recurring Charges	£15	£20	£25
UK & Europe (roaming) ¹ Data	5GB	15GB	30GB (Up to 20GB in EU)
UK & Europe (roaming) ¹ Minutes	Unlimited		
UK & Europe (roaming) ¹ Texts	Unlimited		
UK Network Speed	Our fastest 4G speeds		
TNT Sports app Access	Not included		Included
Shared Leader	Yes		

¹ **Europe Roaming:** Inclusive Europe data, minutes, texts and picture messages (as appropriate) can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following countries:

Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Saint Martin, Saint Barthelemy and Vatican City

Fair usage policy: If you're on a plan that includes a data allowance of over 15GB, you can use up to 15GB of your plan's inclusive data allowance when roaming in the above countries, unless otherwise stated above.

4G data services while roaming are subject to availability in the relevant location



² **IDD** (calling/texting abroad from the UK) - **Includes all of the countries above, excluding Estonia, Latvia, Liechtenstein, Lithuania and Monaco.**

³ **Non EU Roaming:** 60 minutes, 60 texts, for use whilst roaming within USA, US Virgin Islands, Canada, Turkey, Australia, New Zealand, India, China, Israel and Singapore. Calling and texting other countries will incur additional charges, which vary by country. Once any part of the allowance is used up, standard out of bundle rates apply for that usage type. See roaming section of Price Guide for more details.

⁴ **TNT Sports app** : Access is included for the duration of your 12, 24 or 36 month contract. See terms and conditions in Terms Applying to Business Plans & Bundles section below.

Business SIM Only Plans – 30th May 2019 to 1st September 2020

4GEE - 30 day Minimum Term			
Monthly Recurring Charges	£15	£20	£25
UK & Europe (roaming) ¹ Data	1GB	5GB	10GB
UK & Europe (roaming) ¹ Minutes	Unlimited	Unlimited	Unlimited
UK & Europe (roaming) ¹ Texts	Unlimited	Unlimited	Unlimited
UK Network speed	Our fastest 4G speeds		
TNT Sports app Access	Not Included		
Shared Leader	No		

4GEE - 12 month Minimum Term					
Monthly Recurring Charges	£12	£15	£18	£20	£23
UK & Europe (roaming) ¹ Data	1GB	5GB	10GB	20GB	50GB
UK & Europe (roaming) ¹ Minutes	Unltd	Unltd	Unltd	Unltd	Unltd
UK & Europe (roaming) ¹ Texts	Unltd	Unltd	Unltd	Unltd	Unltd
Swappable Benefit	Not included in price plan				Choose 1x Swappable Benefit
Double Data Allowance ⁴	Not included in price plan				100GB
					Or

Non EU Roaming (using phone whilst travelling abroad) in USA, US Virgin Islands, Canada, Turkey, Australia, New Zealand, India, China, Israel, Singapore ³	Not included in price plan, need to buy an add on or pay std roaming rates	200 minutes and 200 texts per month
International Direct Dial Minutes & Texts to the EU ²	Not included in price plan, need to buy an add on or pay std international rates	Or 200 minutes and 200 texts per month
UK Network Speed	Our fastest 4G speeds	
TNT Sports app Access	Included on all price plans	
Shared Leader	No	Yes

4GEE - 24 month Minimum Term			
Monthly Recurring Charges	£15	£18	£20
UK & Europe (roaming) ¹ Data	5GB	10GB	20GB
UK & Europe (roaming) ¹ Minutes	Unlimited		
UK & Europe (roaming) ¹ Texts	Unlimited		
UK Network Speed	Our fastest 4G speeds		
TNT Sports app Access	Included		
Shared Leader	Yes		

5G - 30 day Minimum Term		
Monthly Recurring Charges	£24	£29
UK & Europe (roaming) ¹ Data	5GB	10GB

UK & Europe (roaming) ¹ Minutes	Unlimited	Unlimited
UK & Europe (roaming) ¹ Texts	Unlimited	Unlimited
UK Network speed	5G speeds (4G Speed outside of 5G coverage areas)	
TNT Sports app ⁷ Access	Not Included	
Mobile Iron Threat Defence ⁵	Included	
EE Data Reserve ⁶	Included	

5G - 12 month Minimum Term				
Monthly Recurring Charges	£19	£22	£24	£27
UK & Europe (roaming) ¹ Data	5GB	10GB	20GB	50GB
UK & Europe (roaming) ¹ Minutes	Unltd	Unltd	Unltd	Unltd
UK & Europe (roaming) ¹ Texts	Unltd	Unltd	Unltd	Unltd
Swappable Benefit	Not included in price plan			Choose 1 x Swappable Benefit
Unlimited Data Allowance ⁴	Not included in price plan			Unlimited Data
Non EU Roaming (using phone whilst travelling abroad) in USA, US Virgin Islands, Canada, Turkey, Australia, New Zealand, India, China, Israel, Singapore ³	Not included in price plan, need to buy an add on or pay std roaming rates			Or
				200 minutes and 200 texts per month
International Direct Dial Minutes & Texts ²	Not included in price plan, need to buy an add on or pay std international rates			Or
				200 minutes and 200 texts per month
UK Network Speed	5G speeds (4G Speed outside of 5G coverage areas)			
TNT Sports app ⁷ Access	TNT Sports app ⁷ included		HDRincluded	

Mobile Iron Threat Defence ⁵	Included on all price plans	
EE Data Reserve ⁶	Included on all price plans (excluding Unlimited Data plan)	
Shared Leader	No	Yes (excludes unlimited data plan which is not shareable)

5G - 24 month Minimum Term			
Monthly Recurring Charges	£19	£22	£24
UK & Europe (roaming) ¹ Data	5GB	10GB	20GB
UK & Europe (roaming) ¹ Minutes	Unlimited		
UK & Europe (roaming) ¹ Texts	Unlimited		
UK Network Speed	5G speeds (4G Speed outside of 5G coverage areas)		
Mobile Iron Threat Defence ⁵	Included on all plans		
EE Data Reserve ⁶	Included on all plans		
TNT Sports app ⁷ Access	Included		
Shared Leader	Yes		

¹ **Europe Roaming:** Inclusive Europe data, minutes, texts and picture messages (as appropriate) can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following countries:

Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Saint Martin, Saint Barthelemy and Vatican City

Fair usage policy: If you're on a plan that includes a data allowance of over 50GB, you can use up to 25GB of your plan's inclusive data allowance when roaming in the above countries, for plans that include a data allowance of over 60GB, you can use up to 30GB, and plans that include a data allowance of over 100GB, can use up to 60GB unless otherwise stated above.

4G data services while roaming are subject to availability in the relevant location. There are currently no 5G roaming networks available. Customers on 5G plans will receive 4G data services while roaming subject to availability.

² **IDD** (calling/texting abroad from the UK) - Includes all of the countries listed at point 1 above, excluding Estonia, Latvia, Liechtenstein, Lithuania and Monaco. Can be changed for an alternative swappable benefit at any time.

³ **Non EU Roaming:** 200 minutes & 200 texts, for use whilst roaming within USA, US Virgin Islands, Canada, Turkey, Australia, New Zealand, India, China, Israel and Singapore. Calling and texting other countries will incur additional charges, which vary by country. Once any part of the allowance is used up, standard out of bundle rates apply for that usage type. See roaming section of Price Guide for more details. Can be changed for an alternative swappable benefit at any time.

4 Double or Unlimited Data Allowance: Double the standard monthly data allowance included in your 12 month SIM Only plan. Double data allowance only applies while remaining on an eligible price plan, and can be changed for an alternative swappable benefit at any time. **Unlimited Plan:** Unlimited data allowance for your sole use only. Roaming in EU/EEA is subject to 60GB per month fair use policy and limited to three months of continuous roaming. Unlimited Plans are not available with any other discount or promotion. We may consider usage above 1000GB/month to be excessive and have the right to move you to a more suitable plan.

⁵ **Mobile Iron Threat Defense:** If you activate more licences than you have told us about, we may bill you several months in arrears for those licences. Compatible Device required. Accessing the hosted mobile device management platform (the "MDM Platform") requires an internet connection, which it is your responsibility to provide. You are granted a licence to access the MDM Platform or Threat Defence app is under a separate agreement with MobileIron. Use of the MDM Platform is subject to your acceptance of MobileIron's end user licence agreement at point of registration for the MDM Platform or Threat Defence app. Use is also subject to the MobileIron Privacy Policy, available at <https://www.mobileiron.com/en/customers/privacy>, or such other URL as may

MobileIron may advise from time to time. Your sole rights and remedies with relation to the MDM Platform or Threat Defence app are as set out in your agreement with MobileIron. If you do not accept the terms of MobileIron's end user licence agreement, you should not use the MDM Platform or Threat Defence app.. You agree to indemnify EE, and keep EE indemnified for any costs or losses incurred or suffered by EE (including any legal costs) arising from any failure on your part to comply with the terms of MobileIron's end user licence agreement.

EE may withdraw or substitute the MDM Platform at any time on provision of reasonable notice (where it is practicable to provide such notice).

⁶ **EE Data Reserve:** If you reach your monthly data allowance on one of our 5G Data Reserve plans you will continue to be able to use data, but your speed will be restricted to 384kb per second. To continue to use 5G data at full speed you will need to buy one of our 5G speed boost data passes which will restore full speed 5G service for the duration of the pass, or until the end of your billing cycle when your monthly full speed data allowance renews – whichever comes first.

⁷ **TNT Sports app :** Access is included for the duration of your 12, 24 or 36 month contract. See terms and conditions in Terms Applying to Business Plans & Bundles section below.

Business SIM Only Plans – 27th Oct 2021 – 31st Jan 2023

Our Business SIM Only plans are all 5G enabled to give you access to our 5G Network in the UK if you have a 5G device and coverage. Check coverage [here](#) before selecting your plan. Outside of 5G areas you'll get our fastest 4G speeds. All 24 month SIM Only plans monthly pricing is the same as for 12 month plans, but 24 month plans include a 5% monthly discount for the duration of your contract. The 5% discount automatically ends after 24 months with the full monthly 100% price being charged from that point. All 24 month SIM Only pricing reflected below includes the 5% discount.

5G Ready – 30 Day Minimum Term		
Price available	£18	£23
UK & ROI Data ¹	6GB	12GB
Allowance ¹	Unlimited Texts and Minutes in the UK and ROI	
Shared Leader	No	

Business Essential Plan 5G Ready (12 Month Minimum Term)						
Price available	£12	£15	£20	£23	£26	£28
UK & ROI Data ¹	6GB	12GB	30GB	60GB	120GB	Unlimited ^Z
Allowance ¹	Unlimited Texts and Minutes in the UK and ROI					
Inclusive Extras ⁴	Not included in this plan					
Stay Connected ⁵	Included in price plan (except for Unlimited data plans)					

Business Essential Plan 5G Ready (24 Month Minimum Term)						
Price available	£11.40	£14.25	£19	£21.85	£24.70	£26.60
UK & ROI Data ¹	6GB	12GB	30GB	60GB	120GB	Unlimited ^Z
Allowance ¹	Unlimited Texts and Minutes in the UK and ROI					
Inclusive Extra ⁴	Not included in this plan					
Stay Connected ⁵	Included in price plan (except for Unlimited plans)					

Business Smart Plan 5G Ready (12 Month Minimum Term)						
Price available	£17	£20	£25	£28	£31	£33
UK & ROI Data ¹	6GB	12GB	30GB	60GB	120GB	Unlimited ^Z
Allowance ¹	Unlimited Texts and Minutes in the UK and ROI					
Inclusive Extras ⁴	1 Inclusive Extra ⁴					
Stay Connected ⁵	Included in price plan (except for Unlimited plans)					

Business Smart Plan 5G Ready (24 Month Minimum Term)						
Price available	£16.15	£19	£23.75	£26.60	£29.45	£31.35
UK & ROI Data ¹	6GB	12GB	30GB	60GB	120GB	Unlimited ^Z
Allowance ¹	Unlimited Texts and Minutes in the UK and ROI					
Inclusive Extras ⁴	1 Inclusive Extra ⁴					
Stay Connected ⁵	Included in price plan (except for Unlimited plans)					

Business Full Works 5G Ready		
	12 Month Minimum Term	24 Month Minimum Term
Price available	£38	£36.10
UK & ROI Data ¹	Unlimited ^Z	
Allowance ¹	Unlimited Texts and Minutes in the UK and ROI	
Inclusive Extras ⁴	Apple TV+ ¹¹ and Apple Arcade ¹⁰ and 1 Inclusive Extra ⁹	

Business SIM Only Promotional Plans

From time-to-time, we offer promotional tariffs. These are available specifically for promotional periods only and are subject to Terms and Conditions around eligibility and availability. These offers are only available to new customers and existing EE customers that Upgrade to this plan during the promotional period. The offer is NOT available to any existing customers whose agreements are within their Minimum Term. Existing customers cannot change their price plan on to this promotional plan unless we agree to resign that customer.

These offers are not available with any other discount or promotion (including Friends & Family) and cannot be used as a Shared Plan. They are also not available in conjunction with another offer or promotion.

From 28th September 2016 until 27th October 2016 the following promotional plans were available:

UK Minutes	Unlimited
UK Texts	Unlimited
UK Network Speed	Our fastest 4G speeds
TNT Sports Access	Yes
12 month Minimum Term	
Price from 30/03/2017	£17
Price from 30/03/2018	£17.69
UK Data	15GB
UK Minutes	1000
UK Texts	1000
UK Network Speed	Our fastest 4G speeds
TNT Sports Access	Yes

Roaming: Inclusive minutes, texts and data allowances on Business SIM Only plans can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following European countries:

Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Fr W Indies, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Vatican City, Channel Islands & Isle of Man

TNT Sports app : Plans with TNT Sports app access include access to the App for the duration of your 12 or 24 month contract. See terms and conditions in Terms Apply to Business Plans & Bundles

From 14th July 2017 until 31st August 2017, the following promotional plans were available:

12 month Minimum Term	
£17.85 – 15% off original plan £21	
Price before 30/03/2018	£17.85
Price from 30/03/2018	£18.58
UK Data	20GB
UK Minutes	Unlimited
UK Texts	Unlimited
UK Network Speed	Our fastest 4G speeds
TNT Sports Access	Yes

12 month Minimum Term	
£21.25 – 15% off original plan £25	
Price before 30/03/2018	£21.25
Price from 30/03/2018	£22.12
UK Data	30GB
UK Minutes	Unlimited
UK Texts	Unlimited
UK Network Speed	Our fastest 4G speeds
TNT Sports Access	Yes

Roaming: Inclusive minutes, texts and data allowances on Business SIM Only plans can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following European countries:

Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Fr W Indies, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Vatican City, Channel Islands & Isle of Man

Fair usage policy: If you're on a plan that includes a data allowance of over 15GB, you can use up to 15GB of your plan's inclusive data allowance when roaming in the above countries, unless otherwise stated above.

TNT Sports app : Plans with TNT Sports app access include access to the App for the duration of your 12 or 24 month contract. See terms and conditions in Terms Apply to Business Plans & Bundles section of our EE Price Guide for Small Business at ee.co.uk/businesssterms

From 1st September 2017 until 12th October 2017, the following promotional plans are available:

12 and 24 month Minimum Term	
	£15
Price from 30/03/2017	£15
Price from 30/03/2018	£15.61
UK Data	10GB
UK Minutes	Unlimited
UK Texts	Unlimited
UK Network Speed	Our fastest 4G speeds
TNT Sports Access	Yes
12 & 24 month Minimum Term	
	£17
Price from 30/03/2017	£17
Price from 30/03/2018	£17.69

Roaming: Inclusive minutes, texts and data allowances on Business SIM Only plans can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following European countries:

Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia,, Finland, France, French Guiana, Fr W Indies, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Vatican City, Channel Islands & Isle of Man

Fair usage policy: If you're on a plan that includes a data allowance of over 15GB, you can use up to 15GB of your plan's inclusive data allowance when roaming in the above countries, unless otherwise stated above.

TNT Sports app : Plans with TNT Sports app access include access to the App for the duration of your 12 or 24 month contract. See terms and conditions in Terms Apply to Business Plans & Bundles section of our EE Price Guide for Small Business at ee.co.uk/businessterms.

From 14th August 2017 untill 26th March 2018, the following promotional plan was available for new connections only – this offer was not available for upgrades:

12 month Minimum Term	
Price from 30/03/2017	£12.50
Price from 30/03/2018	£13.01
UK Data	2GB
UK Minutes	Unlimited
UK Texts	Unlimited
UK Network Speed	Our fastest 4G speeds

From 22nd Dec 2017 until 22nd Jan 2018 the following promotional plans were available:

12 &24 month Minimum Term	
Price from 30/03/2017	£15
Price from 30/03/2018	£15.61
UK Data	5GB
UK Minutes	Unlimited
UK Texts	Unlimited
UK Network Speed	Our fastest 4G speeds
TNT Sports Access	Yes
12 month Minimum Term	
Price from 30/03/2017	£17
Price from 30/03/2018	£17.69
UK Data	10GB
UK Minutes	Unlimited
UK Texts	Unlimited
UK Network Speed	Our fastest 4G speeds
TNT Sports Access	Yes

Roaming: Inclusive minutes, texts and data allowances on Business SIM Only plans can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following European countries:

Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia,, Finland, France, French Guiana, Fr W Indies, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Vatican City, Channel Islands & Isle of Man

Fair usage policy: If you're on a plan that includes a data allowance of over 15GB, you can use up to 15GB of your plan's inclusive data allowance when roaming in the above countries, unless otherwise stated above.

TNT Sports app : Plans with TNT Sports app access include access to the App for the duration of your 12 or 24 month contract. See terms and conditions in Terms Apply to Business Plans & Bundles section of our EE Price Guide for Small Business at ee.co.uk/businessterms.

From 23rd Jan 2018 until 26th Mar 2018 the following promotional plans were available:

12 &24 month Minimum Term	
Price from 30/03/2017	£15
Price from 30/03/2018	£15.61
UK Data	10GB
UK Minutes	Unlimited
UK Texts	Unlimited



UK Network Speed	Our fastest 4G speeds
TNT Sports Access	Yes
12 & 24 month Minimum Term	
Price from 30/03/2017	£17
Price from 30/03/2018	£17.69
UK Data	20GB
UK Minutes	Unlimited
UK Texts	Unlimited
UK Network Speed	Our fastest 4G speeds
TNT Sports Access	Yes
12 & 24 month Minimum Term	
Price from 30/03/2017	£21
Price from 30/03/2018	£21.86
UK Data	30GB
UK Minutes	Unlimited
UK Texts	Unlimited
UK Network Speed	Our fastest 4G speeds
TNT Sports Access	Yes

Roaming: Inclusive minutes, texts and data allowances on Business SIM Only plans can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following European countries:

Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia,, Finland, France, French Guiana, Fr W Indies, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Vatican City, Channel Islands & Isle of Man

Fair usage policy: If you're on a plan that includes a data allowance of over 15GB, you can use up to 15GB of your plan's inclusive data allowance when roaming in the above countries, unless otherwise stated above.

TNT Sports app : Plans with TNT Sports app access include access to the App for the duration of your 12 or 24 month contract. See terms and conditions in Terms Apply to Business Plans & Bundles section of our EE Price Guide for Small Business at ee.co.uk/businesssterms

From 12th Apr 2018 until 31 May 2018 the following promotional plans were available:

24 Month Minimum Term	
Monthly Recurring charges (Depends on handset)	£18
UK & Europe (roaming) ¹ Data	20GB (up to 15GB for Europe)
UK & Europe (roaming) ¹ Minutes	Unlimited

UK & Europe (roaming) ¹ Texts	Unlimited
--	-----------

Roaming: Inclusive minutes, texts and data allowances on Business SIM Only plans can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following European countries:

Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia,, Finland, France, French Guiana, Fr W Indies, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Vatican City, Channel Islands & Isle of Man

Fair usage policy: If you're on a plan that includes a data allowance of over 15GB, you can use up to 15GB of your plan's inclusive data allowance when roaming in the above countries, unless otherwise stated above.

TNT Sports app : Plans with TNT Sports app access include access to the App for the duration of your 12 or 24 month contract. See terms and conditions in Terms Apply to Business Plans & Bundles section of our EE Price Guide for Small Business at ee.co.uk/businesssterms

From 1st June 2018 until 3rd Sep 2019 the following promotional plans were available:

24 Month Minimum Term	
Monthly Recurring charges (Depends on handset)	£17
UK & Europe (roaming) ¹ Data	15GB
UK & Europe (roaming) ¹ Minutes	Unlimited
UK & Europe (roaming) ¹ Texts	Unlimited

Roaming: Inclusive minutes, texts and data allowances on Business SIM Only plans can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following European countries:

Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia,, Finland, France, French Guiana, Fr W Indies, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Vatican City, Channel Islands & Isle of Man

Fair usage policy: If you're on a plan that includes a data allowance of over 15GB, you can use up to 15GB of your plan's inclusive data allowance when roaming in the above countries, unless otherwise stated above.

TNT Sports app : Plans with TNT Sports app access include access to the App for the duration of your 12 or 24 month contract. See terms and conditions in Terms Apply to Business Plans & Bundles section of our EE Price Guide for Small Business at ee.co.uk/businesssterms

The following Sim Only plans are available between 4th September 2018 and 31st October 2018. Note that some price plans are only available through selected sales outlets / sales channels.

24 Month Minimum Term		
Monthly Recurring charges	£20	£25
UK & Europe (roaming) ¹ Data	25GB (Up to 15GB in EU)	50GB (Up to 25GB in EU)
UK & Europe (roaming) ¹ Minutes	Unlimited	Unlimited



UK & Europe (roaming) ¹ Texts	Unlimited	Unlimited
--	-----------	-----------

The following Sim Only plan is available between 24th October and 31st January 2019. Note that some promotional price plans are only available through selected sales outlets / sales channels.

12 Month Minimum Term	
Monthly Recurring charges	£16
UK & Europe (roaming) ¹ Data	30GB (Up to 15GB in EU)
UK & Europe (roaming) ¹ Minutes	Unlimited
UK & Europe (roaming) ¹ Texts	Unlimited
TNT Sports app Access ²	Included

¹ **Europe Roaming:** Inclusive Europe data, minutes, texts and picture messages (as appropriate) can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following countries:

Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Saint Martin, Saint Barthelemy and Vatican City

Fair usage policy: If you're on a plan that includes a data allowance of over 15GB, you can use up to 15GB of your plan's inclusive data allowance when roaming in the above countries, unless otherwise stated above.

4G data services while roaming are subject to availability in the relevant location

²**TNT Sports app** : Access is included for the duration of your 12 month contract. See terms and conditions in Terms Applying to Business Plans & Bundles section below.



Business Shared Plans

On the following Business shared plan you can share your data allowance from a 24 month Business phone plan contract across up to five different Connections (or up to two Connections if buying through one of our indirect channels).

If you have one of the legacy Business Shared plans below, you can add extra Connections at any point, from the Business Shared plan range currently available and detailed the EE Price Guide for Small Business. You can chose to add handsets, data only devices (Tablets, Mobile WiFi, a Dongle or a 4GEE Camera), or a voice / data SIM only Connection.

Available from 3rd July 2013 until 30th March 2016

24 month Minimum Term				
Price before 28/05/2015	£9.00	£21.00	£18.00	
Price from 28/05/2015	£9.08	£21.18	£18.16	
Price from 30/03/2016	£9.19	£21.45	£18.39	
Price from 30/03/2017	£9.41	£21.98	£18.84	
Price from 30/03/2018	£9.79	£22.88	£19.61	
Device Category	Mobile WiFi / USB Dongle Draws on lead data allowance	Tablet Draws on lead data allowance	Smartphone Draws on lead data allowance plus unlimited UK minutes & UK texts	
SIM Only shared options				
	30 Days	24 Months	30 Days	12 Months
Price before 28/05/2015	£7.00	£4.00	£14.00	£10.00
Price from 28/05/2015	£7.06	£4.02	£14.12	£10.09
Price from 30/03/2016	£7.15	£4.07	£14.30	£10.22
Price from 30/03/2017	£7.32	£4.17	£14.65	£10.47
Price from 30/03/2018	£7.62	£4.34	£15.25	£10.89
Device Category	Data Only		Voice	

Available from 28th May 2014 until 30th March 2016

24 month Minimum Term			
Price before 26/03/2015	£7.00	£18.00	£14.00
Price from 26/03/2015	£7.07	£18.19	£14.15
Price from 30/03/2016	£7.16	£18.42	£14.30
Price from 30/03/2017	£7.33	£18.88	£14.65
Price from 30/03/2018	£7.63	£19.65	£15.25
Device Category	Mobile WiFi / USB Dongle Draws on lead data allowance	Tablet Draws on lead data allowance	Smartphone Draws on lead data allowance plus unlimited UK minutes & UK texts

If you run out of data, any member of your shared group will be able purchase more data for you all to use.

Available from 30th March 2016 to 29th March 2017

24 month Minimum Term Shared Handset Plan				
Price before 30/03/2017	£15	£20	£25	£32.50
Price from 30/03/2017	£15.37	£20.50	£25.62	£33.31
Price from 30/03/2018	£16.00	£21.34	£26.67	£34.67
Smartphone* Draws on lead data allowance plus unlimited UK minutes & UK texts				

24 month Minimum Term Shared Tablet Plan				
Price before 30/03/2017	£15	£20	£25	£30
Price from 30/03/2017	£15.37	£20.50	£25.62	£30.75

Price from 30/03/2018	£16.00	£21.34	£26.67	£32.01
Tablet* Draws on lead data allowance plus unlimited UK minutes & UK texts				

24 month Minimum Term Shared Mobile WiFi / USB Dongle Plan	
Price before 30/03/2017	£15
Price from 30/03/2017	£15.37
Price from 30/03/2018	£16.00
Mobile WiFi / USB Dongle* Draws on lead data allowance plus unlimited UK minutes & UK texts	

12 month Minimum Term Shared SIM Plans		
Price before 30/03/2017	£10	£5
Price from 30/03/2017	£10.25	£5.12
Price from 30/03/2018	£10.67	£5.32
Voice / Data * Draws on lead data allowance plus unlimited UK minutes & UK texts		

If you run out of data, any member of your shared group will be able purchase more data for you all to use.

Sharer Plan for Small Business

Included with all Sharer Plans
Unlimited Wi-Fi through EE's chosen partner*, Tethering
Itemised Online Billing
Faulty Replacement service for phones*
Free Voicemail / Visual Voicemail (subject to OS compatibility)
UK Based Business Customer Service
2 for 1 cinema tickets every Wednesday (available until February 2015)
Clone Phone Lite*
£5 per month discount off your mobile bill if you take a 24 month contract and purchase Fibre Broadband

Conference calling
6 months free Box
45 days FREE GoToMeeting

*Separate terms apply

These 4GEE Sharer tariffs were available to purchase between 1 July 2014 and 19 November 2014

Sharer plans (NB all Users on an account must be on the same plan)

£15	Unlimited calls to Users on the same plan, Unlimited calls to UK landline numbers starting 01, 02, or 03, Unlimited Wi-Fi access
£30	All the benefits of the £15.00 plan plus 1GB data per User per month

These 4GEE Sharer tariffs were available to purchase between 9 May 2013 and 30 October 2013

Sharer plans (NB all Users on an account must be on the same plan)

£15	Unlimited calls to Users on the same plan, Unlimited calls to UK landline numbers starting 01, 02, or 03, Unlimited Wi-Fi access
£25	All the benefits of the £15.00 plan plus 4GB data per User per month
£40	Unlimited calls & texts to UK mobiles (excluding some MVNO numbers) and to UK landlines starting 01 / 02 / 03 and 4GB of data per User per month

Sharer data, and shared Voice minutes / texts bundles

Shared Data	Monthly subscription fee
4GB	£20.00
8 GB	£40.00
16 GB	£80.00

24 GB	£120.00
32 GB	£160.00
48GB	£240.00
64GB	£320.00
Shared Voice minutes / texts	Monthly subscription fee
500 / 500	£10.00
1000 / 1000	£20.00
1500 / 1500	£30.00
2000 / 2000	£40.00
3000 / 3000	£60.00
5000 / 5000	£100.00
7000 / 7000	£140.00
10,000 / 10,000	£200.00

Business Connect Plans

From 24th Jul 2019 to 10th Nov 2021

The Business Connect plans are offered to you subject to the following terms:

- At least one Connection on your plan will be subject to a 12, 24 or 36 month Minimum Term.
- Each Connection on your account will be subject to its own Minimum Term.
- Line Rental Charges are per Connection and are invoiced monthly.
- Shared data allowances will be offered per account, rather than at an individual subscription level.
- Shared data allowances are charged per account.
- All mobile and tablet Connections on Business Connect plans will get inclusive MobileIron Cloud Bronze licences at no additional cost. All

licences will need to be activated (see Mobile Device Management section in this Price Guide for more detail and terms and conditions).

- All Business Connect line rental charges, shared data allowance charges and individual add-on charges shown in the 'Business Connect plans' section are excluded from annual price increases. All other selected add-ons and out-of-bundle charges will increase on or after 31st March every year by the Consumer Price Index rate of inflation published in January that year, plus 3.9%.

Upfront Device cost varies depending on your chosen monthly price plan and Account level allowances.

Account level allowances

24 and 36 months Shared data options										
Monthly Charge	£8	£16	£40	£80	£160	£400	£800	£2000	£4000	£6000
Allowances	1GB	2GB	5GB	10GB	20GB	50GB	100GB	250GB	500GB	750GB

Once your data allowance is used up, you will be charged 1.6p/MB in the UK and EU.

30 days Shared data options			
Monthly Charge	£10	£50	£100
Allowances	1GB	5GB	10GB

Price Plans

4G handset plans						
Term	24 and 36 months					
Monthly cost	£10	£15	£20	£25	£30	£35
Mins and text allowances	Unlimited C2C** and UK Landline calls and	Unlimited calls and texts in the UK and EU				

	unlimited texts	
Data	Access to any account level data allowances at our fastest 4G speeds	

IDD and Roaming add-ons					
Monthly Charge	£50	£50	£100	£100	£100
Term	24M	36M	24M	36M	30 days
Allowances	500 mins and texts to EU and 500 mins and texts while roaming in Business Zone		1000 mins and texts to EU and 1000 mins and texts while roaming in Business Zone*		500 mins and texts to EU and 500 mins and texts while roaming in Business Zone

Business zone here refers to the following countries: USA, US Virgin Islands, Canada, Australia, New Zealand, India, Israel, China, Turkey and Singapore

5G handset plans						
Term	24 and 36 months					
Monthly cost	£15	£20	£25	£30	£35	£40
Mins and text allowances	Unlimited C2C** and UK Landline calls and unlimited texts	Unlimited calls and texts in the UK and EU				
Data	Access to any account level data allowances at 5G speeds					
24 and 36 months 4G tablet options						

24 months 4G Wi-Fi Option				
Monthly	£7			
Allowances	Access to any account level data allowances at our fastest 4G speeds			
Monthly cost	£15	£25	£35	£45
Allowances	Access to any account level data allowances at our fastest 4G speeds			

24 and 36 months 5G tablet options				
Monthly cost	£20	£30	£40	£50
Allowances	Access to any account level data allowances at 5G speeds			

24 months 5G Wi-Fi Options		
Monthly charge	£12	£40
Allowances	Access to any account level data allowances at 5G speeds	

4G SIMO plans		
Term	24M	30 days
Monthly cost	£13	£15

Mins and text allowances	Unlimited calls and texts in the UK and EU
Data	Access to any account level data allowances at our fastest 4G speeds

5G SIMO plans		
Term	24M	30 days
Monthly cost	£18	£20
Mins and text allowances	Unlimited calls and texts in the UK and EU	
Data	Access to any account level data allowances at 5G speeds	
4G Data SIMO plans		
Term	24M	30 days
Monthly cost	£5	£8
Allowances	Access to any account level data allowances at our fastest 4G speeds	

5G Data SIMO plans		
Term	24M	30 days
Monthly cost	£10	£15
Allowances	Access to any account level data allowances at 5G speeds	

If a data SIM Card is used in a device that sends texts and makes calls, the minutes and texts will be charged at EE's standard rates set out in the Out of Bundle charges section.

Out of bundle charges will apply if no allowances are added at account level.

**Colleague calls includes all lines on the same billing account.

Roaming: Inclusive Europe data, minutes & texts can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following countries:

Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San



Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Saint Martin, Saint Barthelemy and Vatican City

4G data services while roaming are subject to availability in the relevant location.

***IDD for EU and USA (calling/texting Europe from the UK) - Includes USA and all of the countries above, excluding Estonia, Latvia, Liechtenstein, Lithuania and Monaco

Business Connect Plans From 1st Nov 2018 to 8th Dec 2021

Individual add-ons

30 days 4G Individual data add-ons						
Monthly charge	£5	£6.50	£8.50	£12.50	£16.50	£20
Allowance	500MB	1GB	2GB	4GB	8GB	12GB

30 days 5G Individual data add-ons					
Monthly charge	£13.50	£17.50	£21.50	£25	£30
Allowance	2GB	4GB	8GB	12GB	20GB

Business Connect

The following plans were available from 1st Nov 2017 – 30th May 2019

The Business Connect plans are offered to you subject to the following terms:

- At least one Connection on your plan will be subject to a 12, 24 or 36 month Minimum Term.
- Each Connection on your account will be subject to its own Minimum Term.
- Line Rental Charges are per Connection and are invoiced monthly.
- Shared data allowances will be offered per account, rather than at an individual subscription level.
- Shared data allowances are charged per account.

- All mobile and tablet Connections on Business Connect plans will get inclusive MobileIron Cloud and MobileIron Threat Defense licences at no additional cost. All licences will need to be activated (see Mobile Device Management and MobileIron Threat Defense section in this Price Guide for more detail and terms and conditions).

Upfront Device cost varies depending on your chosen monthly price plan and Account level allowances.

Account level allowances

24 months Shared data options									
Monthly Charge	£8	£16	£40	£80	£160	£400	£800	£2000	£4000
Allowances	1GB	2GB	5GB	10GB	20GB	50GB	100GB	250GB	500GB

Once your data allowance is used up, you will be charged 1.6p/MB in the UK and EU.

30 days Shared data options			
Monthly Charge	£10	£50	£100
Allowances	1GB	5GB	10GB

Business zone here refers to the following countries: USA, US Virgin Islands, Canada, Australia, New Zealand, India, Israel, China, Turkey and Singapore

IDD and Roaming add-ons			
Monthly charge	£50	£100	£100
Term	24M	24M	30 days
Allowances	500 mins and texts to EU and 500 mins and texts while roaming in Business Zone	1000 mins and texts to EU and 1000 mins and texts while roaming in Business Zone*	500 mins and texts to EU and 500 mins and texts while roaming in Business Zone

Price Plans

4G handset plans						
Term	24 and 36 months					
Monthly cost	£10	£15	£20	£25	£30	£35
Mins and text allowances	Unlimited C2C** and UK Landline calls and unlimited texts	Unlimited calls and texts in the UK and EU				
Data	Access to any account level data allowances at our fastest 4G speeds					

5G handset plans						
Term	24 months					
Monthly cost	£15	£20	£25	£30	£35	£40
Mins and text allowances	Unlimited C2C** and UK Landline calls and unlimited texts	Unlimited calls and texts in the UK and EU				
Data	Access to any account level data allowances at 5G speeds					

24 months 4G tablet options				
Monthly cost	£15	£25	£35	£45
Allowances	Access to any account level data allowances at our fastest 4G speeds			

24 months 5G tablet options				
Monthly cost	£20	£30	£40	£50
Allowances	Access to any account level data allowances at 5G speeds			

24 months 4G Wi-Fi Option	
Monthly	£7
Allowances	Access to any account level data allowances at our fastest 4G speeds

24 months 5G Wi-Fi Options		
Monthly charge	£12	£40
Allowances	Access to any account level data allowances at 5G speeds	

4G SIMO plans		
Term	24M	30 days
Monthly cost	£13	£15
Mins and text allowances	Unlimited calls and texts in the UK and EU	
Data	Access to any account level data allowances at our fastest 4G speeds	

5G SIMO plans		
Term	24M	30 days
Monthly cost	£18	£20
Mins and text allowances	Unlimited calls and texts in the UK and EU	
Data	Access to any account level data allowances at 5G speeds	

4G Data SIMO plans		
Term	24M	30 days
Monthly cost	£5	£8
Allowances	Access to any account level data allowances at our fastest 4G speeds	

5G Data SIMO plans		
Term	24M	30 days
Monthly cost	£10	£15
Allowances	Access to any account level data allowances at 5G speeds	

Individual add-ons

30 days 4G Individual data add-ons						
Monthly charge	£5	£7	£9	£13	£17	£20
Allowance	500MB	1GB	2GB	4GB	8GB	12GB

30 days 5G Individual data add-ons					
Monthly charge	£14	£18	£22	£25	£30
Allowance	2GB	4GB	8GB	12GB	20GB

IDD options			
Minimum Term	24 months	36 months	30 days
Monthly charge	£3	£2.50	£10
Allowance***	180 IDD Mins & texts (EU & USA)		

If a data SIM is used in a device that sends texts and makes calls, the minutes and texts will be charged at EE's standard rates set out in the Out of Bundle charges section.

Out of bundle charges will apply if no allowances are added at account level.

**Colleague calls includes all lines on the same billing account.

Roaming: Inclusive Europe data, minutes & texts can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following countries:

Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Saint Martin, Saint Barthelemy and Vatican City

4G data services while roaming are subject to availability in the relevant location.

***IDD for EU and USA (calling/texting Europe from the UK) - Includes USA and all of the countries above, excluding Estonia, Latvia, Liechtenstein, Lithuania and Monaco



The following plans were available from 7th October 2015 till 1st Nov 2017

At least one Connection on this plan must be on a 12, 24 or 36 month Minimum Term. Each Connection on your account will be subject to its own Minimum Term. Line Rental Charges are per Connection / month. Shared allowances are charged per account. See the Terms and Conditions section for more information. Each Business Connect account with more than 5 Business Connect plans includes 5 MobileIron Cloud licences at no extra cost (see Mobile Device Management in this Price Guide for more detail). Additional licences are available on a chargeable basis.

Step 1 – Choose a plan for each User or device

New phone Monthly Charge – 24 Month Minimum Term					
	Handset Plans				
Monthly Fee	£10	£20	£32	£38	£45
UK & Europe (roaming) ¹ Data	0GB (Add data in step 2)		2GB	5GB	10GB
UK & Europe (roaming) ¹ Minutes	Unlimited Colleague** & Landline calls (Add more minutes in steps 3)		Unlimited		
UK & Europe (roaming) ¹ Texts	Add texts in step 3		Unlimited		
International Direct Dial Minutes & texts	-		180 international minutes and texts from UK to Europe± and the USA	180 minutes and texts to use from the UK to Europe* & USA, or while roaming in USA	
Roaming minutes & texts USA			-		



New phone (other Minimum Term periods) or phone SIM Monthly Charges					
	SIM only		Handset Plan		
Monthly Fee	£10	£22	£47		
UK & Europe (roaming) ¹ Data	No inclusive allowance* Go to steps 2 & 3	2GB	2GB		
UK & Europe (roaming) ¹ Minutes		Unlimited	Unlimited		
UK & Europe (roaming) ¹ Texts		Unlimited	Unlimited		
International Direct Dial Minutes & Texts		180 Minutes for international calls to Europe± and the USA from UK			
Tenure	1 Month	24 Months	12 Months		
New Tablet, Mobile WiFi, or Data SIM					
	Tablet, Mobile Wi-Fi			Data SIM only	
Monthly Fee	£11	£15**	£25**	£4	£8
UK & Europe (Roaming) ¹ Data	4GB	4GB	8GB	No inclusive allowance* Go to steps 2	
Minimum Term	36 Months	24 Months			1 Month

If data SIM is used in a device that sends texts and can make calls, the minutes and texts will be charged at EE's standard rates.

*Out of bundle Charges will apply if no allowance is added at step 2.

**Colleague calls includes all lines on the same billing account

¹ **Roaming:** Inclusive Europe data, minutes & texts can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following countries:

Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia., Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Saint Martin, Saint Barthelemy, Vatican City

4G data services while roaming are subject to availability in the relevant location

IDD for Europe (calling/texting Europe from the UK) - **Includes all of the countries above, excluding Estonia, Latvia, Liechtenstein, Lithuania and Monaco.**

Step 2 – Add shared data

Data		1GB	2GB	5GB	10GB	20GB	50GB	100GB	250GB
For use in the UK & EU ¹	24 months	£8	£12	£20	£30	£60	£125	£200	£500
Data		1GB	3GB	5GB	10GB				
For use in the UK & EU ¹	1 month	£8.50	£16	£24	£34				

Once this allowance is used up you will be charged 1.6p/MB in the UK and EU

Step 3 – Add shared minutes and texts

Minutes and Texts		250	500	1000	1500	2000	3000	5000	7000	10000
For use in UK & EU ¹ and from UK to Europe [#] & USA	24 months	£10	£20	£40	£60	£80	£120	£200	£280	£400
For use in UK and from UK to Europe [#] , USA PLUS Business Zone[†]	30 days	£15	£30	£60	£90	£120	£180	£300	£420	£600

Shared minutes and texts can be used for calls to UK mobiles, landlines starting 01/02/03.), Note that some MVNO numbers are not included in this allowance and will be charged at our Out-of-Bundle rate.



Step 4 – Add shared roaming minutes and texts

Roaming Minutes		100	250	500	1000	2000
Roaming Texts		20	50	100	200	400
USA	30 days	£14	£35	£70	£140	£280
USA, plus Business Zones†		£49	£122	£245	£490	£980

†Business zone countries include Australia, Canada, China, India, Israel, New Zealand, Pakistan, and Turkey.

Single User Add-Ons for Business, Business Connect, & Shared Plans

(Excluding International & Roaming)

Add-Ons	Monthly subscription fee
500MB UK & EU± Data†	£5.00
1GB UK & EU± Data†	£8.00
2GB UK & EU¹ Data†	£12.50
4GB UK & EU¹ Data†	£16.50
Unlimited Minutes to UK Mobiles from within the UK and whilst roaming in the EU¹	£10.00
Unlimited SMS to UK Mobiles from within the UK and whilst roaming in the EU¹	£4.17
Unlimited UK Photo Messages and whilst roaming in the EU¹	£4.00
200 UK minutes to UK 084 & 087 Numbers	£5.00

†All data add-ons are valid for 30 days from the date of purchase (unless otherwise stated), or until the purchased allowance is used up (whichever is sooner). When you run out of Data allowance, data add-ons can also be bought via your device. You will be charged at a pro-rated rate until the start of your next billing cycle, but you will receive the full allowance from the point the Data allowance is added. .

All Single-User voice and message bundles that are subject to a capped allowance and are added part way through a month will provide the full monthly allowance at a pro-rated charge from the point of addition to your account until the end of that month. The allowances then recurs on a 30-day basis (unless otherwise stated) until removed from your account. Business Connect allowances are pro-rated in the first month you add them, and the full allowance will be received in the first full month of usage.

The following plans were available from 1st July 14 until 19th November 14

New phone or phone SIM Line Rental				
Monthly Price	£15	£30	£5	£2.50
UK Data	0GB	1GB	0GB	0GB
UK Minutes	Unlimited Colleague** & Landline calls	Unlimited	-	
UK Texts				
International Direct Dial Minutes	-	180 Minutes for international calls to Europe± and the USA	-	
Minimum Term	24 Months		1 Month	24 Months

The following plans were available from 12 November 14 until 7 October 15

New phone Line Rental – 24 Month Minimum Term		
Monthly Price	£16	£22
UK Data	0GB	0GB
UK Minutes	Unlimited Colleague** & Landline calls	Unlimited
UK Texts		

The following plans were available from 8th April 2015 until 7th October 2015

New phone Line Rental – 24 Month Minimum Term		
Monthly Price	£38	£45
UK Data	5GB	10GB
UK Minutes	Unlimited	
UK Texts		
International Direct Dial Minutes	180 Minutes for international calls to Europe± and the USA	

**Colleague calls includes all lines on the same billing account
± Countries included for IDD: Andorra, Austria, Belgium, Croatia, Cyprus, Czech Republic, Denmark, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Hungary, Italy, Liechtenstein, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, San Marino, Slovak Republic,



Spain, Sweden, Switzerland, Vatican City, Guernsey, Republic of Ireland, Isle of Man, Jersey, Canada, USA, US Virgin Islands.
.(See note on roaming at start of price guide as this country list may have changed on 15th June 2017)

Shared data, and shared Voice minutes / texts bundles

Data		1GB	2GB	4GB	8GB	16GB	24GB	32GB	48GB	64GB
For use in the UK	24 months	£8	£16	£32	£64	£128	£192	£256	£384	£512

Once this allowance is used up you will be charged 1.6p/MB in the UK.

Single User Add-Ons for Selected Business Plans

The following add-ons were removed from sale on the 24th February 2016

Add-Ons	Monthly subscription fee
180 Business International Minutes Mins to/from Europe* & USA	£10.00
180 Business International Minutes Mins to/from Europe* & USA (12 Month Contract†)	£7.50

*Countries included for IDD & Roaming: Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Guernsey, Hungary, Ireland, Isle of Man, Italy, Jersey, Liechtenstein, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland.
Roaming only: Lithuania, Latvia, Azores, Canary Islands, French Guiana, Guadeloupe, Martinique, Reunion Islands, Saint Martin and Saint Barthelemy, Vatican City

.(See note on roaming at start of price guide as this country list may have changed on 15th June 2017)

The following add-ons were removed from sale on the 28th October 2015

Add-Ons	Monthly subscription fee
200 Minutes to UK Mobiles from within the UK	£3.33
500 Minutes to UK Landlines starting 01, 02, or 03	£5.00
50 Photo Messages	£5.00

100 photo messages	£8.33
50 UK minutes to UK 084 & 087 Numbers	£3.33
100 UK minutes to UK 084 & 087 Numbers	£5.00
200 UK minutes to UK 084 & 087 Numbers	£7.50
300 UK minutes to UK 084 & 087 Numbers	£2.50

All Single-User voice and message bundles that are subject to a capped allowance and are added part way through a month will provide the full monthly allowance at a pro-rated charge from the point of addition to your account until the end of that month. The allowances then recur on a 30-day basis (unless otherwise stated) until removed from your account. Business Connect allowances are pro-rated in the first month you add them, and the full allowance will be received in the first full month of usage.

Pay As You Use (PAYU) plans

Minimum Term	Monthly Charge
12 months	£1 per month

This is a SIM only plan. There are no monthly allowances with this plan. Usage is subject to the charges detailed below, which will be added to your monthly bill.

Customers purchasing the Pay As You Use plan must set up a Direct Debit to pay for all charges.

Usage charges for the Pay As You Use plan

Calls and texts

Activity	Charge
Calls to UK regional landlines	3p / minute
Calls to UK mobiles	3p / minute
Calls to Voicemail	Included
Calls to 0800, 0808 and 116 numbers	Free

Text Messages to UK mobiles	3p / message
Photo Messages to UK mobiles	3p / message

* All other activities no listed in the table above will be charged at standard rates and details can be found in our 'Non-Standard price guide for EE Small Business'.

Usage is subject to a maximum charge of £2 per day for standard UK calls, texts and MMS. UK calls are to UK numbers starting 01, 02 and 03 (except Jersey, Guernsey and the Isle of Man). Calls to Jersey, Guernsey, Isle of Man and Republic of Ireland are barred and cannot be made.

Roaming calls and texts, and calls from the UK to other countries are permanently barred on this plan and cannot be unbarred. No international or roaming add-ons are available for use with this plan. You may not be able to make calls to emergency services if you take the Pay As You Use SIM abroad.

SIMs on this plan are also blocked from calling 070, 084, 087, 118 and 09 numbers by default. This can be unblocked by the customer calling into EE Customer Service on 150 using your EE SIM. Once unblocked, calls to these number ranges will charged at the standard rates set out above and will not be part of the £2/day cap. Where calls to 090 number ranges are unblocked a £50 deposit may be required. The deposit will be credited back to your account when you've established a good payment history with us.

Text messages from the UK to other countries or to premium numbers are charged at standard rates and cannot be barred.

Data

There are no monthly data allowances with this plan. When you purchase the plan, you will get a one-off 100MB allowance. This is to assist you in setting up your phone and will last until you have used the data. You will then need to buy a data add-on from us to use mobile internet. Customers can also choose to bar data use on this plan.

The following UK data add-ons are available to purchase with this plan. To choose one of the Data Add-Ons call 150 from your EE handset or visit your online account at MyEE. We'll send you a text to let you know when your Add-On is ready to use. The cost of your data-add on will be added to your bill.

Add-Ons	Monthly Charge
500MB Data	£5.00
2GB Data	£10.00
4GB Data [†]	£15.00

These data add-ons are valid for 30 days from the date of purchase, or until the purchased allowance is used up (whichever is sooner). We will send you a text when 100% of the data allowance has been used.
Other Additional Services (such as the TNT Sports app add-on, Apple Music add-on and Apple Music inclusive streaming) are not available with this plan.

You'll need at least 4G coverage to use mobile internet on your phone and you'll need a compatible device. You can only use mobile internet on our 4G network if you're within a 4G enabled area and in range of a 4G base station. You will also need a compatible 4G phone. Check your coverage at ee.co.uk/coverage-checker.

The Pay As You Use plan is not eligible for Sharing or for a Friends & Family discount. Pay As You Use SIM cards do not count towards eligibility for Business Plus or Business First additional services.

You can have a maximum of five (5) Pay As You Use SIMs on your Account at any one time.

Usage of this service is subject to our network terms and conditions, which can be found ee.co.uk/business/terms. The annual price increase at point 7.4 of the network terms does not apply to this plan.

Voice Service Plan Add-Ons

Single Number

Single Number was available to Orange customers until April 2014.

Single Number charges

Single Number is not available to leaders or sharers on Business Sense or any other shared service plan.



user requirements

Two Devices (a Primary Device and a Secondary Device, at least one of which being Orange branded and already Connected to the Orange network) which are registered to the same account and joined together in a **'SN Group'**

Extra terms and conditions for Single Number

The general specification for Single Number (which forms part of these terms and conditions) is at www.orange.co.uk/singlenumber. Devices are not included but Orange will provide a SIM Card free of charge on request where you have a second Device and need an Orange SIM Card. Such a Connection is not eligible for any Future New Connection Credit or any other Credit which may apply to your other Pay Monthly Connections.

SN Group

A SN Group is only created when the Primary Device and Secondary Device are under a single account in your name. **'Primary Device'** means the Orange Device comprising part of the SN Group, or where both Devices are Orange, the Device chosen by you as the primary Device. **'Secondary Device'** means the non-Orange Device, or where both Devices are Orange the Device chosen by you as the secondary device.

SN Tariff

Each SN Group is subject to a SN Tariff, which is normally applied to the Device hosting the SN Group. Line 1 may only be grouped to Line 1 and Line 2 may only be grouped to Line 2. Where Devices are subject to different Service Plans, the SN Tariff will be the Service Plan Orange deems most expensive, usually determined as being: the higher of the existing monthly line rental charges, or (where line rental is zero in both cases) the higher of the existing Service Plans judged by reference to the User's usage patterns. Unless otherwise specified, the Service Plan for each Device forming a SN Group is suspended whilst in the SN Group, and replaced by the SN Tariff. If Device is not used for a period of 2 months or more, Orange may, in respect of the period under assessment charge: (sum of the normal Service Plans for both Devices) less (sum of the SN Tariff and the Monthly Subscription). Pricing is based on the assumption that use patterns of Devices prior to being grouped should remain generally consistent after grouping, and Orange therefore reserves the right to terminate a SN Group without liability where usage of either Device decreases to a material extent (as a guide, usage falling below 50% of the prior average for a Device would be a material decrease). You will continue to be liable for any Charges you are already committed to under

set up fee per Single Number Group

£30.00 one-off fee

monthly access fee for Secondary Device

£3.00 monthly fee per User

SIM Cards supplied as part of Single Number

no charge

Existing Service Plans for the Primary and Secondary Devices are charged according to the matrix below:

Secondary Device	Voice Service Plan	Data Service Plan	Solution Tariff
Primary Device			
Voice Service Plan	1 Higher charged	2 Both charged	2 Both charged
Data Service Plan	2 Both charged	1 Higher charged	2 Both charged
Solution Tariff	2 Both charged	2 Both charged	1 Higher charged, if same Solution. 2 Both charged, if not same Solution

Calls, texts and other services will be charged as per your original Service Plans.

How to order

Completion of a Single Number Service Request Form (SN SRF). The Single Number Service shall be provided to the Users stated in each SN SRF accepted by Orange subject to these terms and conditions. You must provide SIM/IMEI/MSISDN numbers to Orange.

What's included	Connection of any two wireless Devices with a single number, single voice mailbox and single invoice in respect of airtime Charges		
Minimum Term	30 days		
B2BLegal1207 Legacy Price Guide for Business EXT Document V7.0 31.01.2024		78	© EE Limited 2024



your Agreement during the use of Single Number. Any allowances under the existing Service Plans can be shared across both Devices in the SN Group, unless otherwise stated, and you will receive a single invoice in respect of airtime Charges across both Devices. Non-airtime Charges will be invoiced separately. A Solution-Specific Tariff here means a Service Plan designated by Orange from time to time as a tariff for use exclusively with specific Solutions, including without limitation, BlackBerry® for Business, Office Freedom, Sales Service Accelerator, Fleetlink, Business Everywhere.

Termination

Upon termination of a SN Group both Devices will revert to the terms applying prior to the SN Group being formed. Orange shall endeavour to return the original telephone numbers but it is acknowledged that Orange cannot guarantee such return. Where Orange has provided a SIM Card for the Secondary Device, this Connection will be Disconnected if not otherwise subject to a Service Plan other than Single Number.

Restrictions

Not available with OVP, Talkshare, Animal Packages, Talk Now, Liberate or Friends and Family accounts, Talk Now or shared Service Plans. Will not work with the 3G Mobile Office Card or if a bar is placed on one of the subscriptions. Orange reserves the right to reject any application to form an SN Group in its absolute discretion.

Orange shall not be responsible for any loss, howsoever caused, from delays in barring lost or stolen Devices or the barring of the incorrect Device where you provide incorrect SIM /IMEI/telephone number information to Orange or swap SIMS during the course of the Single Number Service without informing Orange

EE Pocket Landline

This product was available to purchase until 11th June 2014.

Pocket Office	5GB Mobile Broadband Bundle and Pocket Landline One to One	£25
---------------	--	-----

Pocket Office

Pocket Landline & Mobile Broadband Terms and conditions apply. See the current EE Price Guide for Small Business for details.

EE Phone & Tablet Care for Large Business

Phone Care Price per Device	Device Value
£4.80 per device per month Excess of £15 applies	Under £100
£6.40 per device per month Excess of £25 applies	£100 – £275
£8.00 per device per month Excess of £25 applies	£276 – £400
£11.20 per device per month Excess of £50 applies	Over £400
Table Care Price per Device	
£12.00 per device per month Excess of £50 applies	

What’s included

The insurance and warranty product covering EE supplied Mobile Phones, tablets, USB Modems and Dongles that are lost, stolen, damaged or suffer a mechanical or electrical breakdown.

Minimum Term

3 months

Extra terms and conditions

This is an additional service which provides insurance for up to 60 months and warranty for up to 36 months on new Devices. Full terms and conditions apply. See www.ee.co.uk/business/terms.

TNT Sports app Add-on

The following plans were applicable from 7th October 2015 till 1st Nov 2017

Unless your Price Plan offers inclusive access to the App, the TNT Sports app is a chargeable 30 day rolling Add-on, that can be added, subject to status, to Small Business handset, SIM Only or tablet plans and allows customers to download and



use the TNT Sports app for live streaming of football, rugby, motorsport, tennis and UFC on their mobile device with an EE SIM. Large business & 4GEE Wi-Fi (including SIM Only) customers are excluded from the offer. To use the app customers must have a smartphone or tablet containing an EE SIM. All devices must use Android 4.3, Windows 10 or iOS 8 operating systems. The Add-On costs£4.17 (ex VAT) a month. To use the app you'll need to create a BT ID, download the TNT Sports app and ensure that you have a TV licence for the household registered to your EE account.TNT Sport is for your personal, non-commercial use in the UK. Other terms apply; visit ee.co.uk/sportapptterms for full information and add-on terms.

Data Service Plans

Mobile Broadband for Large Business

Data Allowance	4GEE	4GEE + Dongle	4GEE + Mobile Wi-Fi	Out of Bundle	Out-of-Bundle Spend Cap
1GB	£11.00	£14.00	£16.00	2.5p per MB	£50
4GB	£15.50	£18.50	£20.50		
8GB	£20.00	£23.00	£25.00		
16GB	£30.00			1p per MB	£200
32GB	£40.00				
64GB	£80.00				
128GB	£160.00				

1GB to 32GB Data Bundles can be shared across up to 2 Devices for £3.00 per month for each additional Device over your primary Device. Devices will be Data only, and will not be able to make voice calls. Data Bundles cannot be shared across Devices subject to a 4GEE Data Only Agreement.

Mobile Broadband Abroad

Tenure	3GB UK data 200MB roaming data		10GB UK data, 200MB roaming data	
	Europe	Worldwide	Europe	Worldwide
24 month	£57.50	£82.50	£70.00	£95.00

Out of Bundle Charge

The following out of bundle charges are specific to Mobile Broadband Service Plans. All other out of bundle usage will be charged at standard rates:

Out of Bundle Charges	Price
UK data	4p per MB
Roaming data – Europe (zones 1-2)	£0.58 per MB
Roaming data – Worldwide (zones 3-7)	£5.50 per MB

Extra terms and conditions for Mobile Broadband Abroad

Minimum Connection Period: 30 days or as stated in the Customer’s Agreement with EE. Sharers cannot be added.

Mobile Broadband for Small Business

If your plan is not in the EE Price Guide for Small Business and does not appear in this Legacy Price Guide for Business, you may be on a personal plan; details and applicable terms and conditions can be found under [4GEE WiFi Terms](#) on our website at www.ee.co.uk/terms.

These tariffs are for the 4GEE Data Plans available for purchase between the dates set out below. Out of Bundle rates are still contained in the EE Price Guide for Small Business, or the Non-Standard Price Guide for Small Business. Charges are per Connection per month.



4GEE Wi-Fi (Mobile Broadband) & Tablet plans

All 4GEE Wi-Fi (Mobile Broadband) and Tablet plans include access to our fastest UK 4G data speeds. They also include Wi-Fi on the London Underground where available. Note: If MBB SIM is used in a handset, voice and text out of bundle charges will apply. This is with the exception of the tariffs detailed below, which have voice and text services blocked.

SIM Only plans do not include any device to access the Services. Please see below for additional terms applicable to SIM Only option.

The 1 and 24 month 4GEE Broadband 30GB, 60GB and 120GB price plans detailed below cannot be used outside of the UK.

If your plan does not appear below, you may be on a personal plan; details and the applicable terms and conditions can be found under Error! Hyperlink reference not valid. on our website at www.ee.co.uk/terms.

4GEE Wi-Fi and Tablet Plans

All 4GEE Tablet and Mobile Broadband Plans are subject to a Minimum Term of 1, 24 or 36 months. Upfront Device cost varies depending on your monthly charge

Regular 4GEE Wi-Fi (Mobile Broadband) Plans with Voice and / or Text Bars

SIM ONLY - Minimum Term 24 months (With voice & text bars)						
Monthly charge	£2.75	£3.75	£5.50	£10	£15	£20
UK & Europe (roaming) ¹ Data	100MB	300MB	500MB	2GB	5GB	25GB
UK & Europe (roaming) ¹ Minutes	0 Mins - Voice usage is blocked					
UK & Europe (roaming) ¹ Texts	0 texts – Text usage is Blocked					

UK Network Speed	Our fastest speeds
------------------	--------------------

SIM ONLY - Minimum Term 24 months (With text bars)			
Monthly charge	£6	£11	£16
UK & Europe (roaming) ¹ Data	500MB	2GB	5GB
UK & Europe (roaming) ¹ Minutes	300 Mins		
UK & Europe (roaming) ¹ Texts	0 texts – Text usage is Blocked		
UK Network Speed	Our fastest speeds		

¹Roaming: Inclusive Europe data, minutes & texts can be used when roaming (while travelling abroad) in the following countries:

Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Saint Martin, Saint Barthelemy and Vatican City

SIM ONLY / Mobile Broadband Device - Minimum Term 1 month								
Monthly charge	£11	£13	£15	£18	£21	£26	£16	£21
UK & Europe (roaming) ¹ Data	4GB	6GB	12GB	20GB	25GB	50GB	2GB	5GB
UK & Europe (roaming) ¹ Minutes	0 Mins							
UK & Europe (roaming) ¹ Texts	100 texts							
Non EU roaming	None						Use you data in the Business Zone 2	
UK Network Speed	Our fastest speeds							

SIM Only / Mobile Broadband Device – Minimum Term 24 months								
Monthly charge	£10	£12	£14	£17	£20	£25	£16	£21
UK & Europe (roaming) ¹ Data	4GB	6GB	12GB	20GB	25GB	50GB	2GB	5GB
UK & Europe (roaming) ¹ Minutes	0 Mins							
UK & Europe (roaming) ¹ Texts	100 texts							

¹Roaming: Inclusive Europe data, minutes & texts can be used when roaming (while travelling abroad) in the following countries:

Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Saint Martin, Saint Barthelemy and Vatican City

4GEE Broadband Plans

For 4GEE Broadband Devices Minimum Term 1 Month These plans cannot be used outside of the UK			
Monthly charge	£35	£65	£105
UK Data	30GB	60GB	120GB
UK Minutes	0 Minutes		
UK Texts	100 texts		
UK Network Speed	Our fastest 4G speeds		

For 4GEE Broadband Devices
Minimum Term 24 Month

These plans cannot be used outside of the UK			
Monthly charge	£30	£55	£80
UK Data	30GB	60GB	120GB
UK Minutes	0 Minutes		
UK Texts	100 texts		
UK Network Speed	Our fastest 4G speeds		

5GEE Wi-Fi (Mobile Broadband)

5G launching in London, Edinburgh, Cardiff, Belfast, Birmingham and Manchester with roll out across other UK cities during 2019. Check ee.co.uk/coverage. Speeds vary by location, coverage and demand. 5G coverage and 5G compatible device needed. If you're on a 5G plan, in some very limited circumstances right at the edge the 5G-enabled area and when you are indoors, your device may show you're connected to the 5G network when you're not. You'll still receive our best available speed at this location.

There are currently no 5G roaming networks available. Customers on 5G plans will receive 4G data services while roaming subject to availability.

Mobile Broadband Device - Minimum Term 24 months			
Monthly charge	£30	£55	£75
UK & Europe (roaming) ¹ Data	25GB	75GB	150GB
UK & Europe (roaming) ¹ Minutes	0 Mins		
UK & Europe (roaming) ¹ Texts	100 texts		
UK Network Speed	Our fastest 5G speeds		

¹Roaming: Inclusive Europe data, minutes & texts can be used when roaming (while travelling abroad) in the following countries (there are currently no 5G roaming networks available. Customers on 5 plans will receive 4G data services while roaming subject to availability):

Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Saint Martin, Saint Barthelemy and Vatican City

Business Tablet Plans

Tablet Plans - Minimum Term 24 months					
Monthly charge	£12			£17	£22
	£17	£17	£22	£22	£27
	£27	£27	£32	£32	£37
	£32	£32	£37	£37	£42
	£42	£42	£47	£47	£52
UK & Europe (roaming) ¹ Data	2GB	5GB	25GB*	2GB	5GB*
UK & Europe (roaming) ¹ Minutes	0 Mins				
UK & Europe (roaming) ¹ Texts	100 texts				
Non EU roaming	None			Use your data in the Business Zone 2^	
UK Network Speed	Our fastest 4G speeds				

¹ **Roaming:** Inclusive Europe data, minutes & texts can be used when roaming (calling/texting/receiving calls while travelling abroad) in the following countries: Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Saint Martin, Saint Barthelemy and Vatican City

Fair usage policy: If you're on a plan that includes a data allowance of over 15GB, you can use up to 15GB of your plan's inclusive data allowance when roaming in the above countries. Our 50GB plans have a fair use policy of 25GB

***TNT Sports app :** Access is included for the duration of your 24 or 36 month contract. See terms and conditions in Terms Applying to Business Plans Bundles below.

^Business Zone 2: Inclusive Business Zone 2 data can be used in the USA, Canada, Australia, New Zealand, China, Turkey, Israel, India, US Virgin Islands and Singapore.

Tablet Plans - Minimum Term 36 months				
Monthly charge	£8.50	£12		
		£17	£17	£22
		£27	£27	£32
		£32	£32	£37
		£42	£42	£47
UK & Europe (roaming) ¹ Data	1GB	4GB	10GB	50GB*
UK & Europe (roaming) ¹ Minutes	0 Mins			
UK & Europe (roaming) ¹ Texts	100 texts			
Non EU roaming	None			
UK Network Speed	Our fastest 4G speeds			



Business Connected Devices

If your plan does not appear below, you may be on a personal plan; details and the applicable terms and conditions can be found on our website at www.ee.co.uk/terms.

Business Essential 30 Day Minimum Term				
Price available	£13	£17	£21	£36
UK & ROI Data ¹	3GB	12GB	30GB	Unlimited ^Z
UK & ROI Minutes ¹	0			
UK & ROI Texts ¹	100			

Business Essential (12 Month Minimum Term)						
Price available	£12-£22	£16-£26	£20-£30	£25-£35	£30-£40	£35-£45
UK & ROI Data ¹	3GB	12GB	30GB	60GB	120GB	Unlimited ^Z
UK & ROI Minutes ¹	0					
UK & ROI Texts ¹	100					

Business Essential (24 Month Minimum Term)						
Price available	£7-£52	£11-£56	£15-£60	£20-£65	£25-£80	£30-£85
UK & ROI Data ¹	3GB	12GB	30GB	60GB	120GB	Unlimited ^Z
UK & ROI Minutes ¹	0					
UK & ROI Texts ¹	100					

Business Essential (36 Month Minimum Term)						
Price available	£7-£47	£11-£51	£15-£55	£20-£60	£25-£75	£30-£80
UK & ROI Data ¹	3GB	12GB	30GB	60GB	120GB	Unlimited ^Z
UK & ROI Minutes ¹	0					
UK & ROI Texts ¹	100					

Business Smart (12 Month Minimum Term)						
Price available	£17-£37	£21-£31	£25-£35	£30-£40	£35-£45	£40-£50
UK & ROI Data ¹	3GB	12GB	30GB	60GB	120GB	Unlimited ^Z
UK & ROI Minutes ¹	0					
UK & ROI Texts ¹	100					
Inclusive Extras ⁴	1 x Inclusive Extra ⁴					

Business Smart (24 Month Minimum Term)						
Price available	£12-£57	£16-£61	£20-£65	£25-£70	£30-£85	£35-£90
UK & ROI Data ¹	3GB	12GB	30GB	60GB	120GB	Unlimited ^Z
UK & ROI Minutes ¹	0					
UK & ROI Texts ¹	100					
Inclusive Extras ⁴	1 x Inclusive Extra ⁴					

Business Smart (36 Month Minimum Term)
--



Price available	£12-£52	£16-£56	£20-£60	£25-£75	£30-£80	£35-£85
UK & ROI Data ¹	3GB	12GB	30GB	60GB	120GB	Unlimited ^Z
UK & ROI Minutes ¹	0					
UK & ROI Texts ¹	100					
Inclusive Extras ⁴	1 x Inclusive Extra ⁴					

Business Full Works		
	12 Month Minimum Term	24 Month Minimum Term
Price available	£45-£50	£40-£95
UK & ROI Data ¹	Unlimited ^Z	
UK & ROI Minutes ¹	0	
UK & ROI Texts ¹	100	
Inclusive Extras ⁴	Apple TV+ ¹¹ , Apple Arcade ¹⁰ , 1 x Inclusive Extra ⁹	

Business 4GEE WiFi (Mobile Broadband) Promotional Plans

From time-to-time, we offer promotional tariffs. These are available specifically for promotional periods only and are subject to Terms and Conditions around eligibility and availability. These offers are only available to new customers and existing EE customers, as appropriate, that Upgrade to this plan during the promotional period. They may not always be available to upgrading customers. The offer is NOT available to any existing customers whose agreements are within their Minimum Term. Existing customers cannot change their price plan on to this promotional plan unless we agree to resign that customer. These offers are not available with any other discount or promotion (including Friends & Family) and cannot be used as a Shared Plan.

The following promotional plans are currently available. Note that some promotional price plans are only available through selected sales outlets / sales channels.

24 Month Minimum Term			
Monthly Recurring charges	£12	£14	£17
UK & Europe (roaming) Data	30GB	50GB	60GB
UK & Europe (roaming) Minutes	0 Mins		
UK & Europe (roaming) Texts	100 Texts		
UK Network Speed	Our fastest 4G speeds		

Business Mobile Broadband Plans – 14th January 2015 to 24th February 2016

4GEE WiFi and Tablet Plans

Our 4GEE WiFi and Tablet Plans will give you access to our 4GEE Network, with average download speeds of up to 30 Mbps (EE test data Oct 2015).

All 4GEE Tablet Plans are subject to a Minimum Term of 12, 24 or 36 months. Upfront Device cost varies depending on your monthly charge.

24 month Minimum Term				
Price before 26/03/2015	N/A	N/A	N/A	N/A
Price from 26/03/2015	£10	£10	£15	£25
Price from 30/03/2016	£10.12	£10.12	£15.19	£25.23
Price from 30/03/2017	£10.37	£10.37	£15.56	£25.95
Price from 30/03/2018	£10.79	£10.79	£16.19	£27.01
UK Data	1GB	2GB	4GB	8GB
UK Network Speed	4GEE			

36 month Minimum Term			
Price before 30/03/2016	£7.50	£11	£18.50
Price from 30/03/2016	£7.59	£11.14	£18.74
Price 30/03/2017	£7.77	£11.41	£19.20
Price from 30/03/2018	£8.08	£11.87	£19.98
UK Data	2GB	4GB	8GB
UK Network Speed	4GEE		
24 month Minimum Term			
Price before 30/03/2016	£30	£35	
Price from 30/03/2016	£30.39	£35.45	
Price from 30/03/2017	£31.13	£36.33	
Price from 30/03/2018	£32.40	£37.81	
UK Data	12GB	16GB	
UK Network Speed	4GEE Double Speed*		
EU Data^	100MB		
36 month Minimum Term			
Price before 30/03/2016	£22.50	£25	
Price from 30/03/2016	£22.79	£25.32	
Price from 30/03/2017	£23.35	£25.95	
Price from 30/03/2018	£24.30	£27.01	
UK Data	12GB	16GB	
UKNetwork Speed	4GEE Double Speed*		
EU Data^	100MB		

^EU Roaming data is applicable to Zone 1 (EU Roaming Data) zone only. Once you've used your inclusive allowance of roaming data, you'll have to buy a data add-on to continue using the internet abroad. If you go outside of the countries in the EE Europe Roaming Zone, you won't be able to use the data and you will be prompted to buy a different data add-on relevant to the new country and zone.
 *(See note on roaming at start of price guide as this country list may have changed on 15th June 2017)



*Access to Double Speed 4GEE where available with average download speeds of up to 60 Mbps (source: EE data 2015). Select areas only. Check ee.co.uk/coverage to see if you can benefit from Double Speed 4GEE.

Additional UK data add-ons can be purchased either on a one off basis, or recurring.

4GEE SIM Only Mobile Broadband Plans – available 14th January 2015 to 29th March 2016

All Mobile Broadband plans include access to our 4GEE Network and WiFi on the Tube. Note: If MBB SIM is used in a handset, voice out of bundle charges will apply.

If your plan does not appear below, you may be on a personal plan; details and the applicable terms and conditions can be found under [4GEE WiFi Terms](http://www.ee.co.uk/terms) on our website at www.ee.co.uk/terms.

SIM Only plans do not include any device to access the Services. Please see below for additional terms applicable to SIM Only options.

The following plans were only available to selected accounts

Minimum Term 24 month	
Monthly charge before 30/03/16	£3.50
Monthly charge after 30/03/16	£3.54
Price from 30/03/2017	£3.62
Price from 30/03/2018	£3.76
UK Data	500MB
UK Minutes	200 to UK Landlines
UK Network Speed	4GEE

Minimum Term	12 month	24 month
Monthly charge before 26/03/15	£2.50	£5.00
Monthly charge after 26/03/15	£2.53	£5.05
Monthly charge after 30/03/16	£2.56	£5.11
Price from 30/03/2017	£2.62	£5.23
Price from 30/03/2018	£2.72	£5.44
UK Data	100MB	500MB

UK Minutes	N/A	200 to UK Landlines
UK Network Speed	4GEE	

4GEE Mobile Broadband Plans – available 29th Mar 2016 to 28th Mar 2017

For Mobile Broadband Devices					
Minimum Term 24 months					
Monthly charge before 30/03/2017	£10.00	£15.00	£102.38	£122.84	£143.33
Price from 30/03/17	£10.25	£15.37	£104.93	£125.89	£146.89
Price from 30/03/2018	£10.67	£16.00	£109.23	£131.05	£152.91
UK Data	2GB	8GB	80GB	100GB	120GB
UK Minutes	0 Mins				
UK Texts	100 Texts		0 Texts		
UK Network Speed	4GEE				

For Mobile Broadband devices or SIM ONLY Minimum Term 12 months	
Monthly charge before 30/03/2017	£16.00
Price from 30/03/2017	£16.40
Price from 30/03/2018	£17.07
UK Data	8GB
UK Minutes	0 Mins
UK Texts	100 Texts
UK Network Speed	4GEE

Mobile Broadband Devices or SIM ONLY Minimum Term 30 Days		
Monthly charge before 30/03/2017	£11.00	£17.00
Price from 30/03/2017	£11.27	£17.42
Price from 30/03/2018	£11.73	£18.13
UK Data	2GB	8GB
UK Minutes	0 Mins	
UK Texts	100 Texts	
UK Network Speed	4GE	



TABLET Device 12 month Minimum Term	
Monthly charge before 30/03/2017	£20.25
Price from 30/03/2017	£20.75
Price from 30/03/2018	£21.60
UK Data	4GB
UK Network Speed	4GEE

TABLET Device 24 month Minimum Term					
Monthly charge before 30/03/2017	£10	£10	£15*	£20	£25
Price from 30/03/2017	£10.25	£10.25	£15.37	£20.50	£25.62
Price from 30/03/2018	£10.67	£10.67	£16.00	£21.34	£26.67
UK Data	1GB	2GB	4GB	6GB	8GB
UK Network Speed	4GEE				

36 month Minimum Term (Tablets)			
Monthly charge before 30/03/2017	£7.50	£10	£15
Price from 30/03/2017	£7.68	£10.25	£15.37
Price from 30/03/2018	£7.99	£10.67	£16.00
UK Data	2GB	4GB	8GB
UK Network Speed	4GEE		

24 month Minimum Term (Tablets)					
Monthly charge before 30/03/2017	£10	£10	£15*	£20	£25
Price from 30/03/2017	£10.25	£10.25	£15.37	£20.50	£25.62
Price from 30/03/2018	£10.67	£10.67	£16.00	£21.34	£26.67
UK Data	1GB	2GB	4GB	6GB	8GB
UK Network Speed	4GEE				

Our 4GEE WiFi (Mobile Broadband) and Tablet Extra Plans give you access to our 4GEE Network and, where we've rolled it out, you will also benefit from Double Speed 4GEE with average download speeds of up to 60Mbps (test data 2015).

Check coverage here www.ee.co.uk/coverage before purchasing.

*Also available for 4GEE Camera Business Data plans

“Extra” 4GEE WiFi (Mobile Broadband) Tariffs

Mobile Broadband Devices 24 month Minimum Term	
Monthly charge before 30/03/2017	£20
Price from 30/03/2017	£20.50
Price from 30/03/2018	£21.34
UK Data	18GB
UK Network Speed	4GEE Double Speed
EU Data^	500MB
UK Texts	100

SIM Only 24 month Minimum Term	
Monthly charge before 30/03/2017	£22
Price from 30/03/2017	£22.55
Price from 30/03/2018	£23.47
UK Data	18GB
UK Network Speed	4GEE Double Speed
UK Texts	100

“Extra” Tablet Tariffs

24 month Minimum Term (Tablets)				
Monthly charge before 30/03/2017	£30	£35	£40	£45
Price from 30/03/2-17	£30.75	£35.87	£41	£46.12
Price from 30/03/2018	£32.01	£37.34	£42.68	£48.01
UK Data	10GB	12GB	16GB	20GB
UK Network Speed	4GEE Double Speed			
EU Data^	500MB			

36 month Minimum Term (Tablets)				
Monthly charge before 30/03/2017	£20	£25	£30	£35
Price from 30/03/2017	£20.50	£25.62	£30.75	£35.87
Price from 30/03/2018	£21.34	£26.67	£32.01	£37.34
UK Data	12GB	16GB	20GB	24GB
UK Network Speed	4GEE Double Speed			
EU Data^	500MB			

^EU Roaming data is applicable to Zone 1 (EU Roaming Data) zone only. Once you've used your inclusive allowance of roaming data, you'll have to buy a data add-on to continue using the internet abroad. If you go outside of the countries in the EE Europe Roaming Zone, you won't be able to use the data and you will be prompted to buy a different data add-on relevant to the new country and zone.
(See note on roaming at start of price guide as this country list may have changed on 15th June 2017)

Additional UK data add-ons can be purchased either on a one off basis, or recurring.

4GEE Data Roaming Plan

Our 4GEE Data Roaming Plan gives you access to our 4GEE Network in the UK and, where we've rolled it out in the UK, you will also benefit from Double Speed 4GEE with average download speeds of up to 60Mbps (test data 2015). Check coverage here www.ee.co.uk/coverage before purchasing to see if you can benefit from double Speed 4GEE.

This plan includes data usage in the UK and abroad in Zone A* countries. It includes 8GB of monthly recurring UK data and 1GB of annual recurring Zone A data for use in a MBB device or a Tablet.

4GEE Data Roaming Plan (Tablets or Mobile Broadband) - 24 month	
Monthly Charge before 30/03/2017	£35
Price from 30/03/2017	£35.87
Price from 30/03/2018	£37.34

UK Allowance	8GB
UK Network Speed	4GEE Double Speed
Inclusive Zone A Data* (Annual)	1GB

*Zone A Countries: Armenia, Australia, Canada, China, Israel, Mexico, New Zealand, Peru, Russia, Singapore, Turkey, Ukraine, United States of America Once you've used your inclusive allowance of roaming data, you'll have to buy a data add-on to continue using the internet abroad. If you go outside of the countries in the Roaming Zone2A, you won't be able to use the data and you will be prompted to buy a different data add-on relevant to the new country and zone.

(See note on roaming at start of price guide as this country list may have changed on 15th June 2017)

4G data services while roaming are subject to availability in the relevant location.

Additional Data Roaming Add-Ons can be purchased either on a one off basis, or recurring (see above). All handset data roaming add-ons are compatible with all 4GEE Mobile Broadband and Tablet Plans.

4GEE Camera Data Plans for Small Business

These data plans were available for purchase with the 4GEE Capture Cam and 4GEE Action Cam between 26th October 2015 and 26th September 2016.

	Business Connect Data		Business Data		Business Shared Data		Business Lite Data
Monthly Charge before 30/03/2017	£15	£25	£15	£35	£8	£12	£1
Price from 30/03/2017	£15.37	£25.62	£15.37	£35.87	£8.20	£12.30	£1.02
Price from 30/03/2018	£16.00	£26.67	£16.00	£37.34	£8.53	£12.80	£1.06
UK Data	4GB	8GB	4GB	16GB	No inclusive allowance		1GB inclusive for 1 st 30 days



UK Network Speed*	4GEE	4GEE Double Speed*					4GEE
Upfront charge for camera	£0	£0	£0	£0	£8	£8	Full price
Minimum Term	24 months					12 months	

* 4GEE Double Speed include access to Double Speed 4GEE where available with average download speeds of up to 60Mbps compared to up to 30Mbps for 4GEE (based on test data 2015). Check coverage here www.ee.co.uk/coverage before purchasing to see if you can benefit from double Speed 4GEE.

Camera Data Plans (other than Business Lite Data Plan)

The monthly payment is for an allowance of UK mobile broadband data accessed using the 4GEE Capture Cam or 4GEE Action Cam. We will send you a text when data is running low (80% of the allowance used up) and when it has run out. If you run out and want to use data with your camera before your next bill date you will need to buy one of our data add-ons applicable for the relevant plan. The cost of the data-add on will be added to your bill.

Only the Business Shared Data plans are eligible for Sharing.

Additional terms apply:

- Business Connect plans are also subject to Business Connect plan terms.
- Business Data plans are also subject to 4GEE WiFi and Tablet Plan terms.
- Business Shared Data plans are also subject to the Business Shared Data plan terms.

See current EE Price Guide for Small Business at ee.co.uk/businessterms to view the above terms.

Business Lite Data Plan

You will need to purchase the 4GEE Capture Cam or 4GEE Action Cam at its full price upfront to be eligible for the Business Lite Data camera plan. A monthly charge of £1 applies to this plan for a 12 month Minimum Connection Period. There is no monthly data allowance with this plan, but when you purchase the plan you will get 1GB of UK data which will last for up to 30 days or until you have used the data

(whichever comes earlier). You will then need to buy a new data add-on from us to continue to use data. The Business Lite Data camera plan is not eligible for Sharing.

4GEE Camera Terms & Conditions

These terms apply to customers purchasing the 4GEE Action Cam or the 4GEE Capture Cam (a “4GEE Camera”) on 4GEE Camera Data Plans, in addition to our standard network terms (available at ee.co.uk/businessterms).

The 4GEE Camera is available on selected pay monthly and pay as you use data plans only. Some pay monthly terms are eligible for Sharing and terms applicable to shared plans apply. All inclusive data is for use in the UK only.

At least 4G coverage is required to stream from the 4GEE Camera. Live streaming will use your data allowance. At least 4G coverage is also required to use the internet (for example, to upload footage). You can only use internet on our 4G network with the camera if you are within a 4G enabled area and in range of a 4G base station. 4G is currently only available in select cities in the UK. The 4GEE Camera may not be compatible with any 4G network outside the UK. The ability to stream and performance of upload may vary due to network conditions. You can check your coverage at ee.co.uk/coverage.

If you don’t use data in accordance with these terms and conditions or if you use your SIM card in another internet enabled device, for example a mobile phone, we reserve the right to withdraw your plan. We will also charge you for the additional services that you have used. More information about these charges is set out in this Price Guide and the Non-Standard Charges Price Guide for EE Small Business at ee.co.uk/businessterms.

The 4GEE Camera

The manual that comes with the 4GEE Camera will explain how to use it and you should only use it in line with those instructions given to you. You should take all normal necessary safety precautions for the activity you are filming and not take, or encourage anyone else to take, additional, unnecessary or irresponsible risks while using the 4GEE Camera. The 4GEE Camera is used at the user’s own risk.

EE will not be liable for any injury or death when using the 4GEE Camera unless caused by EE’s negligence. EE will also not be liable for any loss or damage you



sustain using the 4GEE Camera that was not reasonably foreseeable by either us or you. Such losses may include any loss of income, business, profits, goodwill, anticipated savings or data, however caused. We also expressly exclude any liability for any loss or damage which may be incurred by you as a result of your breach of these terms.

Remember you should not film anyone who has expressed a desire not to be filmed.

If you use the 4GEE Camera to stream footage you will need to accept separate terms governing the use of any streaming service (currently Skeegle).

App

If you are downloading or using the 4GEE Action Cam app, the following terms and conditions will automatically apply.

A compatible Android or Apple device with compatible software is required to download and use the app. The app is free to download but data charges may apply when you visit the app store to download it or if we send the app software updates. The data allowance you get with your 4GEE Camera Data Plan does not apply to the app.

The app lets you remotely control the 4GEE Camera. Footage filmed on the 4GEE Camera can be downloaded and shared through the app.

The Action Cam app can be used for the purposes of your business, provided you only share or stream content that is generated by you or your business. You understand and agree that you are solely responsible for any content you stream or make available to others. You must ensure that any such content is not unlawful and does not infringe anyone else’s rights (including another person’s intellectual property rights). You are solely responsible and liable for any consequences of streaming or sharing your content.

Any app updates sent to you by EE must be downloaded in order for you to continue receiving the most up to-date functionality of the application. If you do not follow this reasonable advice, we are not responsible for any loss or damage that you suffer as a result of continuing to use the outdated version of the application.

EE does not represent or warrant that the app will always be available or that it will work perfectly. If you use this app to provide content to, or access content provided

by any third party remember that they own that content and we are not responsible for what you see.

You are not allowed to copy the app or to send it on to anyone else. You are not allowed to modify the app, any part of the app, or our EE trade marks in any way. The app is provided by EE.

Skeegle

Skeegle is the video streaming platform used to stream the 4GEE Camera footage. EE reserves the right to provide an alternative live streaming service at any time. Full terms are available at skeegleapp.com. To share content via Skeegle, you will need to register using your valid Facebook account and mobile number. Using Skeegle will use your data allowance. Internet coverage is required to view streamed footage. The 4GEE Camera enables one way communication via streaming only.

Skeegle can be used for the purposes of your business, provided you only share or stream content that is generated by you or your business. You understand and agree that you are solely responsible for any content you stream or make available to others. You must ensure that any such content is not unlawful and does not infringe anyone else’s rights (including another person’s intellectual property rights). You are solely responsible and liable for any consequences of streaming or sharing your content.

Charges may apply for use of certain functionality within Skeegle.

Small Business Fibre / ADSL Broadband

Speed*	Inclusive Data	Monthly Charge	Connection Fee	Discount off Monthly Mobile Bill
On-net ADSL	Unlimited	£12.00	N/A	N/A
Off-net ADSL	Unlimited	£20.00	N/A	N/A
5 x faster Fibre Broadband*	Unlimited	£22.00	£60.00	£5.00
10 x faster Fibre Broadband*	Unlimited	£26.50	£60.00	£5.00

*5x and 10x faster based on a nationwide DSL average download speed of 5.9Mb per second (source: latest Ofcom broadband speed survey)





Handset Data Bundles

Data	4G	4GEE + Dongle	4GEE + Mobile Wi-Fi	Out of Bundle	Out-of-Bundle Spend Cap	Wi-Fi
250M B	N/A			£5 for 250MB x 4 then 2.5 p per MB	N/A	N/A
1GB	£11.00	£14.00	£16.00	2.5p per MB	£50	Yes
4GB	£15.50	£18.50	£20.50			
8GB	£20.00	£23.00	£25.00			
16GB	£30.00			1p per MB	£200	
32GB	£40.00					

1GB to 32GB Data Bundles can be shared across up to 2 additional data only Devices for £3.00 per month for each additional Device over your primary Device when taken in conjunction with certain talk plans.

Data Service Plan Add-Ons

iPad Service Plan

This plan was available to Orange customers until June 2014.

Pay as you use iPad plan

tenure	Charges
30 days	No data included. Data is charged at 4.25p per MB up to a maximum of £33.14 per month (subject to fair usage under the Orange Bill Promise).

iPad Add-On Bundles

The below iPad Add-On Bundles can be added to the Pay as you use iPad plan. More details on these bundles can be seen in Part 5 – Data Service Plan Add-Ons, of this document.

tenure	3GB + unlimited* WiFi	10GB + unlimited* WiFi
30 days	£12.50 per month	£20.83 per month

Extra terms and conditions for Pay as you use iPad plan

Minimum Term: 30 days. Sharers cannot be added. SIM provided is for data usage from iPad only and if removed or used for any other purpose you will be charged Orange's standard rates for services. No itemised billing available. iPad can be activated for data roaming on request subject to credit check. You may use your mobile broadband connection for VOIP services. If you use your mobile broadband connections for peer to peer file sharing services, we may restrict your access speed to ensure that our network is protected for all our customers.



Orange World for Business

Orange World for Business - Single User Data Bundles

Price plan (for single users)	Inclusive MB	Monthly charge	Out of bundle price per MB
Orange World for Business 4	4	£2.50	£0.80
Orange World for Business 500	500	£4.25	£0.80
Orange World for Business 1024	1024	£17.02	£0.80
Orange World for Business 2048	2048	£21.28	£0.80

Orange World for Business - Shared Data Bundles

Price plan (for multiple / shared users)	Inclusive data	Monthly charge	Out of bundle price per MB	Max sharers
Orange World for Business Shared 50	50MB	£40.00	£0.80	10
Orange World for Business Shared 125	125MB	£70.00	£0.80	15
Orange World for Business Shared 250	250MB	£130.00	£0.80	50
Orange World for Business Shared 500	500MB	£250.00	£0.80	100
Orange World for Business Shared 750	750MB	£350.00	£0.80	200
Orange World for Business Shared 1GB	1GB	£450.00	£0.80	200
Orange World for Business Shared 2GB	2GB	£900.00	£0.80	200

What's included	GPRS and EDGE browsing of the internet up to the monthly data limit ordered. No Roaming or WiFi is included.
Minimum Connection Period	30 days or as stated in your Business Agreement with Orange.

Extra terms and conditions for Orange World for Business

All prices are for data usage in the UK only. Single user bundles cannot be shared but can be added to individuals on a shared account. The bundles (except the Orange World for Business 500 single user bundle) may be shared across a group (i.e. applied to a group

leader with all users decrementing the bundle) unless stated otherwise. Maximum number of sharers is stated above. No rollover is included on the 2048 MB data bundle (1 month rollover on all other bundles). Orange World for Business bundles cannot be used with BlackBerry® Internet Service.

Mobile Mail with Orange

Mobile Mail was added as a flexible extra to certain Service Plans or as a chargeable add-on.

What's included	750MB of data and unlimited* WiFi in the UK
Minimum Connection Period	30 days or as stated in your Business Agreement.
Price	£6.50 per month

Extra terms and conditions for Mobile Mail with Orange

Included as standard with Business Solo and Business SIM Only Service Plans. Mobile Mail does not include BlackBerry® Internet Service. A list of compatible Devices can be found at www.orange.co.uk Mobile Email supports most internet based email providers but set up cannot be guaranteed. You may access Mobile Email from your Device where the software application that facilitates Mobile Email (referred to as the "Client") is pre-installed. If not pre-installed, you may download and install it by going to <http://orangeworld.co.uk/r/mobilemail/> from your Orange phone.

Microsoft® Mail from Orange

Single user tariff	Monthly charge	Tenure	Inclusive data	Out of bundle cost per mb
Microsoft Mail from Orange – 500MB voice add-on bundle	£4.25	minimum 12 months	500MB	£0.80
Microsoft Mail Data only Talk plan	£16.38	minimum 12 months	300MB	£0.80
Microsoft Mail Data & SIM only Talk plan	£10.00	minimum 12 months	300MB	£0.80
Data allowance used for all email, internet and other data usage				

What's included	Data access for a push email service from your device
Minimum Connection Period	12 months or as stated in your Business Agreement

Extra terms and conditions for Microsoft Mail from Orange

Single users only. Available on selected Devices only (with compatible software installed). For a current list of devices supported by this offer visit

www.orange.co.uk/business/msmail You must have a compatible Microsoft email server. Voice Service Plan should have at least 12 months to run at time of Connection of Microsoft Mail. Mobile device must not be used as a modem.

Tethering Bundles

30-day plans

Tenure	Monthly charge		
	1GB	3GB	10GB
30 day	£12.50	£22.50	£35.00

Annual bundles

Tenure	Monthly charge		
	1GB	3GB	10GB
One year	£20.00	£40.00	£80.00

12 and 24 month plans

Tenure	Monthly charge		
	1GB	3GB	10GB
12 month	£10.00	£17.50	£30.00
24 month	£7.50	£12.50	£25.00

Out of bundle charges

The following out of bundle charges are specific to Tethering Bundles. All other out of bundle usage will be charged at standard rates.

Out of bundle charges	Price
UK data	4p per MB
Roaming data – Europe (zones 1-2)	£2.55 per MB
Roaming data – Worldwide (zones 3-7)	£5.50 per MB
Texts	10p per text message

Terms and conditions for Tethering Bundles

Minimum Connection Period: 30 days or as stated in your Business Agreement with Orange. Data allowances to be used whilst Device is connected to a computer for the purposes of providing an internet connection within the UK. BlackBerrys® must be used only in conjunction with the consumer broadband Access Point

Name (“APN”) or private customer APN specified by Orange otherwise additional charges may be incurred.

BT Wi-fi

If you have selected a data tariff with mobile internet access on your phones, you may also get access to EE’s preferred Wi-fi partner’s Wi-fi network. Presently this is the BT network as operated by BT Wi-fi. The BT terms, including those about acceptable use, will also apply to you, and your Users. You must comply with those terms which are available at <http://www.btwifi.co.uk/terms-and-conditions/index.jsp>. As we are not the provider of the Wi-fi service, we are not responsible for the location and availability of Wi-fi services or for the quality of that service. We may swap your Wi-fi service to another preferred partner in the future, provided that you get an equivalent experience. Use of the BT Wi-fi service is subject to a fair use policy of 3GB / month per User. If you exceed this fair use policy, access to the service may be restricted by BT.

30 day iPad Plan

Pay as you use iPad plan

Tenure	Charges
30 days	No data included. Data is charged at 4.25p per MB up to a maximum of £33.14 per month (subject to fair usage).

The below iPad Add-On Bundles can be added to the Pay as you use iPad plan. More details on these bundles can be seen in Part 5 – Data Service Plan Add-Ons, of this document.

30 day iPad Plan Add-On Bundles

Tenure	3gb + unlimited* wifi	10gb + unlimited* wifi
30 days	£12.50 per month	£20.83 per month

Extra terms and conditions for Pay as you use iPad plan

Minimum Connection Period: 30 days. Sharers cannot be added. SIM provided is for data usage from iPad only and if removed or used for any other purpose you will be charged EE’s standard rates for services. You are eligible for £10 free credit

once Service Plan activated, for plan usage and/or optional iPad Service Plan Add-On bundles. No itemised billing available. Technology Fund may only be used to purchase a tablet/netbook in conjunction with this Service Plans where over 6 months remains in your Minimum Agreement Term. iPad can be activated for data roaming on request subject to credit check.

International Service Plan Add-Ons

Travel Data Bundles

Europe Packages – Zones 1 and 2

	Tenure	Monthly charge	UK data	Roaming data	Out of bundle whilst in UK
Email & Internet UK & Europe	12 month+	£22.00	500MB	20MB Europe data	standard out of bundle rates apply
iPhone Europe	12 month+	£25.00	n/a	50MB Europe data	standard out of bundle rates apply
Business Everywhere Europe	30 days	£90.00	n/a	200MB Europe data	standard out of bundle rates apply

World Packages – All zones

	Tenure	Monthly charge	UK data	Roaming data	Out of bundle whilst in UK	Out of bundle whilst roaming
Email & Internet World	30 days	£50.00	n/a	20MB World data.	standard out of bundle rates apply	

Email & Internet UK & World	12 month+	£30.00	500MB	20MB World data	standard out of bundle rates apply
BlackBerry® World	12 month+	£20.00	n/a	20MB World data	standard out of bundle rates apply
iPhone World	12 month+	£40.00	n/a	50MB World data	standard out of bundle rates apply
iPhone World	30 days	£75.00	n/a	50MB World data	standard out of bundle rates apply
Business Everywhere World	30 days	£135.00	n/a	200MB World data	standard out of bundle rates apply

All out of bundle usage will be charged at standard rates.

What's Included	GPRS and EDGE data services (subject to availability) using the User's Device, up to the monthly data limit ordered.
Minimum Connection Period	Bundles on a rolling 30 day contract: 30 days Bundles on a 12 month contract: 12 months

Extra terms and conditions for Travel Data Bundles

If your Service Plan is inclusive of data charges then the allowance under the Travel Data Bundle will be used first. Service applies at individual subscription level not account level and if applied to a leader or sharer, only that individuals' usage will receive the discount. Cannot be shared. Only one Travel Bundle may be active per Connection at any one time. Text and Wi-Fi usage is not included. Once you opt in, the bundle begins automatically, as soon as you start using data in Zones 1 and 2.

Europe Packages

Only applies whilst Roaming in Zones 1 and 2. Please see www.ee.co.uk/businessroaming for zone information.
World packages.



May be used whilst Roaming in any country of the world in which a network supporting internet browsing is available to EE customers.

BlackBerry® and iPhone

BlackBerry® Europe and BlackBerry® World bundles are only available if you are on a BlackBerry® Internet Service or BlackBerry® Enterprise Server service plan. iPhone Europe and iPhone World bundles are only available if you are on an iPhone service plan. Unless specified otherwise, only one Travel Bundle may be active per Connection at any one time.

International Travel Pass

Daily Bundle (per day) in Roaming Zones 1-5	Charge (per User per day excl VAT)
101-250MB of data	£10
251-500MB of data	£24
501-1000MB of data	£50
1001 MB and over of data	£50 (fair use policy then standard rates apply)
<u>Extras:</u> Roaming in Zones 6 & 7 will be charged as follows for Users with an International Travel Pass:	Making a call: 95p per minute Receiving a call: 45p per minute Sending an SMS: 15p per SMS Data usage: 300p per MB

Extra Terms Applying to International Travel Pass

Eligibility: Only available to new Customers. Must be added at point of contract with EE. Not compatible with any other roaming bundle, promotion, offer or bespoke roaming pricing. Must be applied to every User on an account except where a roaming tariff with a recurring monthly fee has been included in the Customer's contract. In this case the tariff with the recurring monthly fee will be applied to the User instead of an International Travel Pass.

Charging: Charges only apply on days that the User uses voice or data whilst roaming. No charge applies when the User does not roam or if the User does not use voice or data when roaming. No credit or refund will be given for any unused data in a Daily Bundle.

Any data usage over and above the data allowance in the applicable Daily Bundle will result in the User being automatically provisioned with a larger Daily Bundle. For example, 101MB of data used in Zones 1-5 will result in a daily charge of £10. 275 MB of data used in Zones 1-5 will be charged at £24.

Any group leader or sharer may take a Daily Bundle, however only that individual's usage will decrement their individual Daily Bundle. Group customers (including without limitation Talkshare and Your Group customers) may not share a Daily Bundle amongst the various Users.

Usage: A day begins at 00:00:00 hours and ends at 23:59:59 hours, using local time in the location in which the User first roams on that day. Each session of data roaming is rounded up to the nearest kilobyte. Unused data will not roll over into the next day.

Users can use their Daily Bundle for GPRS browsing of the internet (subject to availability) using their device or EE data card. Does not include event charges such as charges for the download of ringtones or games, or for the use of any services for which additional charges apply.

Cancellation: International Travel Passes can be removed at any time by providing at least 24 hours' notice. Standard roaming charges for any subsequent data and voice roaming will then apply.

EU Limits: All Users taking an International Travel Pass will be opted out of the EU roaming regulations with regard to voice and data. Should the Customer wish to be opted back in to the regulations, they should contact EE customer services.

Fair Use policies

Voice: If your contract with EE includes an International Travel Pass for voice usage then this fair use policy applies. Calls are designed for normal person to person use only. Calls of a duration of 90 minutes or more may be charged at EE's standard out-of-bundle rates. Redial to avoid standard charging. They are also not to be used for anything unlawful or to send nuisance communications. At the moment, we'll decide that you're breaking these terms if you call more than 300

different numbers in a month. Usage is only for calls to other mobiles and landlines. Premium rate and 0800/070 and equivalent services excluded. We're free to decide that other types of use may also be breaking this term. We monitor use in accordance with our General Terms and Conditions and the terms in this Price Guide. If you do break this term, we'll contact you and ask you to stop and if you don't then we may disconnect your SIM card from our network

Data: Usage over 1,000MB in a day will initially not be charged any more than £50. However, if a User uses more than 1,000 MB per day on average over more than 5 days in any calendar month, EE reserves the right to ask the User to moderate their usage. If in any subsequent month the User uses more than 1,000 MB per day on average on more than 5 days in that month, EE reserves the right to charge the customer for any additional usage above the 1,000 MB at standard rates

Calling abroad from the UK add-on rates:
Business customer with a business plan and
business add-on (YINTPASSB)

Country	Landline		Mobile		Text	
	Inc VAT	Exc VAT	Inc VAT	Exc VAT	Inc VAT	Exc VAT
Algeria	£ 0.12	£ 0.10	£ 0.30	£ 0.25	£ 0.18	£ 0.15
Argentina	£ 0.10	£ 0.08	£ 0.20	£ 0.17	£ 0.18	£ 0.15
Australia	£ 0.05	£ 0.04	£ 0.15	£ 0.13	£ 0.18	£ 0.15
Austria	£ 0.05	£ 0.04	£ 0.15	£ 0.13	£ 0.18	£ 0.15
Bangladesh	£ 0.05	£ 0.04	£ 0.05	£ 0.04	£ 0.18	£ 0.15
Barbados	£ 0.12	£ 0.10	£ 0.20	£ 0.17	£ 0.18	£ 0.15
Belgium	£ 0.05	£ 0.04	£ 0.15	£ 0.13	£ 0.18	£ 0.15
Brazil	£ 0.05	£ 0.04	£ 0.20	£ 0.17	£ 0.18	£ 0.15
Bulgaria	£ 0.06	£ 0.05	£ 0.20	£ 0.17	£ 0.18	£ 0.15
Canada	£ 0.05	£ 0.04	£ 0.05	£ 0.04	£ 0.18	£ 0.15
China	£ 0.05	£ 0.04	£ 0.05	£ 0.04	£ 0.18	£ 0.15
Columbia	£ 0.05	£ 0.04	£ 0.15	£ 0.13	£ 0.18	£ 0.15

Croatia	£ 0.05	£ 0.04	£ 0.15	£ 0.13	£ 0.18	£ 0.15
Cyprus	£ 0.05	£ 0.04	£ 0.15	£ 0.13	£ 0.18	£ 0.15
Czech Republic	£ 0.05	£ 0.04	£ 0.15	£ 0.13	£ 0.18	£ 0.15
Denmark	£ 0.05	£ 0.04	£ 0.15	£ 0.13	£ 0.18	£ 0.15
Egypt	£ 0.10	£ 0.08	£ 0.20	£ 0.17	£ 0.18	£ 0.15
Estonia	£ 0.05	£ 0.04	£ 0.15	£ 0.13	£ 0.18	£ 0.15
Finland	£ 0.05	£ 0.04	£ 0.15	£ 0.13	£ 0.18	£ 0.15
France	£ 0.05	£ 0.04	£ 0.15	£ 0.13	£ 0.18	£ 0.15
Germany	£ 0.05	£ 0.04	£ 0.15	£ 0.13	£ 0.18	£ 0.15
Ghana	£ 0.12	£ 0.10	£ 0.25	£ 0.21	£ 0.18	£ 0.15
Greece	£ 0.05	£ 0.04	£ 0.15	£ 0.13	£ 0.18	£ 0.15
Guernsey	£ 0.05	£ 0.04	£ 0.15	£ 0.13	£ 0.18	£ 0.15
Hong Kong	£ 0.05	£ 0.04	£ 0.05	£ 0.04	£ 0.18	£ 0.15
Hungary	£ 0.05	£ 0.04	£ 0.15	£ 0.13	£ 0.18	£ 0.15
India	£ 0.05	£ 0.04	£ 0.05	£ 0.04	£ 0.18	£ 0.15
Indonesia	£ 0.10	£ 0.08	£ 0.20	£ 0.17	£ 0.18	£ 0.15
Ireland	£ 0.05	£ 0.04	£ 0.15	£ 0.13	£ 0.18	£ 0.15
Israel	£ 0.05	£ 0.04	£ 0.20	£ 0.17	£ 0.18	£ 0.15
Italy	£ 0.05	£ 0.04	£ 0.20	£ 0.17	£ 0.18	£ 0.15
Jamaica	£ 0.10	£ 0.08	£ 0.20	£ 0.17	£ 0.18	£ 0.15
Japan	£ 0.05	£ 0.04	£ 0.15	£ 0.13	£ 0.18	£ 0.15
Jersey	£ 0.05	£ 0.04	£ 0.15	£ 0.13	£ 0.18	£ 0.15
Kazakhstan	£ 0.05	£ 0.04	£ 0.15	£ 0.13	£ 0.18	£ 0.15
Kenya	£ 0.08	£ 0.07	£ 0.08	£ 0.07	£ 0.18	£ 0.15
Latvia	£ 0.40	£ 0.33	£ 0.15	£ 0.13	£ 0.18	£ 0.15
Lithuania	£ 0.40	£ 0.33	£ 0.15	£ 0.13	£ 0.18	£ 0.15
Luxembourg	£ 0.05	£ 0.04	£ 0.15	£ 0.13	£ 0.18	£ 0.15
Malaysia	£ 0.05	£ 0.04	£ 0.05	£ 0.04	£ 0.18	£ 0.15
Mauritius	£ 0.10	£ 0.08	£ 0.20	£ 0.17	£ 0.18	£ 0.15
Morocco	£ 0.15	£ 0.13	£ 0.30	£ 0.25	£ 0.18	£ 0.15
Netherlands	£ 0.05	£ 0.04	£ 0.15	£ 0.13	£ 0.18	£ 0.15
New Zealand	£ 0.05	£ 0.04	£ 0.17	£ 0.14	£ 0.18	£ 0.15



Nigeria	£ 0.08	£ 0.07	£ 0.08	£ 0.07	£ 0.18	£ 0.15
Norway	£ 0.05	£ 0.04	£ 0.15	£ 0.13	£ 0.18	£ 0.15
Pakistan	£ 0.10	£ 0.08	£ 0.10	£ 0.08	£ 0.18	£ 0.15
Philippines	£ 0.10	£ 0.08	£ 0.20	£ 0.17	£ 0.18	£ 0.15
Poland	£ 0.05	£ 0.04	£ 0.15	£ 0.13	£ 0.18	£ 0.15
Portugal	£ 0.05	£ 0.04	£ 0.15	£ 0.13	£ 0.18	£ 0.15
Romania	£ 0.05	£ 0.04	£ 0.15	£ 0.13	£ 0.18	£ 0.15
Russia	£ 0.05	£ 0.04	£ 0.15	£ 0.13	£ 0.18	£ 0.15
Saudi Arabia	£ 0.10	£ 0.08	£ 0.20	£ 0.17	£ 0.18	£ 0.15
Singapore	£ 0.05	£ 0.04	£ 0.05	£ 0.04	£ 0.18	£ 0.15
Slovakia	£ 0.05	£ 0.04	£ 0.15	£ 0.13	£ 0.18	£ 0.15
South Africa	£ 0.05	£ 0.04	£ 0.15	£ 0.13	£ 0.18	£ 0.15
South Korea	£ 0.07	£ 0.06	£ 0.10	£ 0.08	£ 0.18	£ 0.15
Spain	£ 0.05	£ 0.04	£ 0.15	£ 0.13	£ 0.18	£ 0.15
Sri Lanka	£ 0.10	£ 0.08	£ 0.20	£ 0.17	£ 0.18	£ 0.15
Sweden	£ 0.05	£ 0.04	£ 0.15	£ 0.13	£ 0.18	£ 0.15
Switzerland	£ 0.05	£ 0.04	£ 0.15	£ 0.13	£ 0.18	£ 0.15
Taiwan	£ 0.10	£ 0.08	£ 0.20	£ 0.17	£ 0.18	£ 0.15
Thailand	£ 0.05	£ 0.04	£ 0.15	£ 0.13	£ 0.18	£ 0.15
Trinidad and Tobago	£ 0.10	£ 0.08	£ 0.20	£ 0.17	£ 0.18	£ 0.15
Turkey	£ 0.05	£ 0.04	£ 0.15	£ 0.13	£ 0.18	£ 0.15
UAE	£ 0.15	£ 0.13	£ 0.20	£ 0.17	£ 0.18	£ 0.15
Uganda	£ 0.20	£ 0.17	£ 0.20	£ 0.17	£ 0.18	£ 0.15
USA	£ 0.05	£ 0.04	£ 0.05	£ 0.04	£ 0.18	£ 0.15

References

- Charging is per minute.
- Business calling abroad add on is only available on business plans

In-Building Coverage Solutions

Signal Booster

Business Software

Small Business Bundle Offer

This software was available on selected tariffs until 1st October 2014.

When you purchase one of our 24 month 4GEE or 4GEE Extra plans (excluding SIM Only plans) you will also be eligible for 12 months free McAfee security for up to 5 devices. After the free period, you will receive 50% off your next year's subscription. Customers on one of our 4GEE Sharer plans, in addition to the McAfee offer, will also be eligible for:

- a 6 month trial of Box cloud collaboration services with 100GB file sharing storage and licences for up to 10 users. After the trial period, the service will cost £2.92 per user per month; and

- A 45 day free trial of web and video conferencing with GoToMeeting from Citrix. At the end of the trial period you will receive 20% off your monthly subscription.

Use of the above offers is subject to acceptance of the End User Licence Agreement of the relevant provider and, after the free trial period, payment of the relevant subscription fees. If you cancel your mobile agreement with EE or move to an service plan that does not include the same benefit you may lose your discount and have to pay full price for the relevant service.

EE does not guarantee the performance or availability of any of these services and may withdraw this offer at any time.

BlackBerry® for Business (BES 10)

BlackBerry® Enterprise Service 10 Data Bundles

BlackBerry / Universal Device Service Standard			
UK Data Allowance	1GB	4GB	8GB
Price (4G Data)	£16 (2GB)	£19.50	£24 (16GB)
Out of Bundle UK Data	2.5p/MB		
Included Roaming Data	N/A		
UK Out-of-Bundle Spend Cap	£50 / month		
Inclusive Extras	License Key, Server Software, Technical Support		
Optional Regulated Enabler*	£5 / month		

BlackBerry / Universal Device Service Standard Complete			
UK Data Allowance	2GB	4GB	16GB
Price (4G Data)	£31	£34	£39
Out of Bundle UK Data	2.5p/MB		
UK Out of Bundle Spend Cap	£50 / month		
Inclusive Roaming Data	75MB Worldwide		
Out of Bundle Roaming Data	20p (USA), £1 (Rest Of World)		
Inclusive Extras	License Key, Server Software, Technical Support		

*The Regulated Enabler is not available when using these tariffs with non-BlackBerry Devices.

Additional Terms applying to BlackBerry® 10 Data Bundles

Minimum Connection Period 12 months or as per the Customer's Agreement with EE. Bundles are only compatible with Devices running BlackBerry 10.0 or newer and cannot be shared across different Devices. Customer's out of bundle spend will be capped at the specified limit for each billing cycle. Where spend caps are reached or exceeded on a regular basis, EE reserves the right to charge the Customer for additional usage at the applicable out-of-bundle rates. At the moment we will do this if you hit or exceed a spend cap 5 times in any 6 month period.

Data tariffs may be used to make internet phone calls ('VoIP'). The Customer may use mobile internet on its phone for peer to peer file sharing but access speeds will be slower than usual as EE monitor its Network to protect it for all customers. Please see the network management policies on our website for more information.

The BlackBerry® for Business Terms and Conditions set out below apply.

Fixed Line Services for Corporate Landline Tariff

These terms and conditions apply to customers who purchased the Landline Tariff before 8 September 2015.

Landline ("Landline") the Solution Terms

1. Interpretation

This Solution is provided in accordance with the Customer's Agreement with EE. The Landline Solution Description applies to this Solution and is available from EE on request. The parties shall agree a Statement of Requirements prior to provision of the Solution by EE. These documents form part of these Landline Solution Terms.

2. Landline – the Solution

2.1. A Minimum Connection Period applies to this Solution as set out in the Commercial Terms or applicable Contract Change Note.

2.2. EE shall take all reasonable steps to make the Solution available to the Customer in the United Kingdom at all times until terminated in accordance with the Agreement. EE cannot guarantee to provide the Solution for all telephone numbers, including, for reasons associated with wholesale supplier processes, technical limitations in fixed networks or physical/geographical limitations. The Customer acknowledges that orders for Lines may not be completed. Where a Line cannot be Connected, EE will still process all Lines ordered by the Customer that can be Connected. References to "Lines" in these Landline Solution Terms are to each installation or supported active telephone number for which a Customer wishes EE to provide the Solution, and references to "Connected" shall be construed as references to Lines being connected to the Solution; "Disconnected" shall have a corresponding meaning. A reference to "Channel" means a facility to conduct inbound or outbound, two-way voice or data communication. A Line may have more than one Channel.

2.3. In exceptional cases, technical limitations within the wholesale supplier's network may not become apparent until after the Solution has been installed and used. In such circumstances, or where the wholesale supplier changes its operations, certain services may need to be revised or withdrawn and EE will provide as much notice as possible to the Customer and will rebate any relevant Charges paid in advance by the Customer for any withdrawn Service.

2.4. Requests for new Lines must be fully detailed in a Statement of Requirements and are subject to acceptance by EE and by the relevant wholesale supplier. New orders may be subject to an engineering visit or site survey.

2.5. Any requests for Line features or changes to service accepted by EE will be completed as quickly as possible, but EE's ability to do so may be affected by circumstances outside EE's control and there may be a delay in processing, for which EE accepts no liability.

2.6The Customer gives EE authority to act as its agent in choosing the wholesale supplier for the service for the Customer from time to time. If EE changes the wholesale supplier it will notify the Customer. By requesting service on a Line, the Customer consents to EE obtaining



details of the equivalent service (and its features) from the Customer's previous service provider.

2.7 The Customer acknowledges and accepts that:

- a. the wholesale supplier may contact Users directly where necessary for the provision of the Solution and for operational or emergency reasons or in relation to nuisance calls;
- b. EE may disclose Customer information to the wholesale supplier for the purpose of providing information about the setup of network services at the Customer's premises and the wholesale supplier may share this information with a third party service provider; and
- c. The wholesale supplier may suspend access to any phone number advertised on the wholesale provider's phone box without its consent.

3. Charges

3.1 *Subscription Charge*: Each Line transferred to the Solution will be subject to a monthly Subscription Charge as set out in the Customer's Agreement or in the Price Guide. The Charge per Line is determined by the number of Lines transferred in the Customer's order. Any additional Lines transferred to the Solution in the future will be subject to the terms and conditions then in force and the number of Lines on the account will not be aggregated for the purposes of calculating the monthly Subscription Charge.

3.2 *Charging of Active Channels for ISDN line types*: For ISDN2, all Active Channels are charged as if separate Lines. For all other ISDN Lines, all Active Channels are also charged as if separate Lines, but are subject to the surcharge set out in the Price Guide at the time of ordering. All Active Channels on a Line must be transferred. Additional set up charges may apply if the number of Active Channels is changed. "Active Channels" means in relation to a Line, each channel on the Line (and in the case of ISDN30, which is activated for use).

3.3 Due to limitations in fixed line networks, Charges incurred in one month may not appear on the Customer's bill for that month and will be carried forward and billed in a later bill. EE may (but is not obliged to) limit the Charges the Customer may incur using the Solution. The Customer

remains liable for Charges on its account even where they exceed any such limit.

3.4 The Customer will be responsible for discharging all charges levied by its current provider.

3.5 Where EE agrees to provide new Lines, Installation Charges will be payable for their installation and set-up. Charges may apply for calling and network features. Occasionally, the wholesale supplier may notify that 'exceptional charges' may apply due to the circumstances of the installation, and the Customer shall be liable to pay for those charges if it asks EE to proceed with the relevant order. All such charges will depend upon the prices charged by the wholesale supplier at the time that the order is placed. If the Customer fails to meet an agreed installation date and/or cannot agree a new installation date within 30 days of the previously agreed date, EE reserves the right to cancel the order and charge an administration fee.

3.6 In addition EE reserves the right to charge an administration fee:

- a. If a Line cannot be Connected because the Customer provides incorrect information or fails to discharge its obligations under the Agreement;
- b. If the Customer requires a site visit to investigate a fault but the fault is not attributable to the EE Network or wholesale supplier's network.

3.7 Additional terms and conditions applicable to Customers who have taken the Enterprise Tariff:

- a. *Minimum Spend*: The Customer acknowledges that the offer for the Landline Solution set out in the Initial Order or applicable Contract Change Note is made on the basis that the Customer has agreed to receive each Line for its Minimum Connection Period and achieve the Minimum Spend for the Minimum Connection Period. If the Customer takes the Solution for longer than the Minimum Connection Period it must achieve the Minimum Spend for so long as the Solution remains in place and the Customer wishes to take the Enterprise Tariff. If the Customer fails to achieve the Minimum Spend, the Customer shall pay EE any outstanding Minimum Spend upon expiry of the Minimum Connection Period or termination of this

Solution, or a pro-rated sum on earlier request by EE where a review of the expenditure by EE has revealed a shortfall. No expenditure from Services, mobile use or Solutions will be taken into account in the calculation other than those payable under this Solution.

- b. *Migration* Upon expiry of the Minimum Connection Period, the Customer may migrate from the Enterprise Tariff by providing a written request to EE, and the Customer will then be migrated to EE's then standard published Charges for the Landline Solution as set out in the then current Price Guide. The Customer will still be liable to pay for any shortfall in the Minimum Spend as set out above for the period up until migration.

4 Customer Obligations

- 4.1 The Customer cannot use any form of indirect access enabling outgoing calls to be routed via networks not operated by EE or the wholesale supplier on any Lines to which the Solution is being provided and must disable all other indirect access codes operating on such Lines at its own cost.
- 4.2 The Customer warrants to EE that it shall:
 - a. provide a suitable and safe working environment for EE and its agents, suppliers and Sub-contractors while at the Customer's premises;
 - b. ensure that any equipment and/or software previously installed for the purpose of routing calls to a third party service provider will be disabled to allow calls to route across the Network;
 - c. not knowingly use or allow the Services to be used in breach of a third party NDA or obligation; and
 - d. take all reasonable steps (including testing with the latest commercially available virus detection software) to ensure that any Software supplied or used in connection with this Solution is not affected with viruses, logic bombs, worms or other malware.
- 4.3 The Customer shall indemnify EE for any claim, loss or expense suffered by EE arising out of any act or omission of the Customer under or in connection with this Landline Solution. The limitations and exclusions of liability contained in clause 22.2 of the General Terms and Conditions for Business Customers do not apply to this indemnity.

5. Term and Termination

- 5.1 The following Termination Charges shall be payable by the Customer for early termination of this Solution for each Line: Subscription Charge per month x number of months remaining in the Minimum Connection Period for that Line. Where the Customer has ISDN, each Active Channel will be separately subject to the Termination Charges. Where the Customer ceases to use a Line completely (i.e. it is Disconnected and not transferred to another service provider), then the Termination Charges shall be capped at £20 for each Active Channel.
- 5.2 Upon Disconnection of any Line from the Solution, the Customer acknowledges that future service to the Disconnected Line may not be possible unless the Customer has made alternative arrangements with another telephony service provider.

6. Other

- 6.1 EE will not be held liable for any Customer losses as a result of restrictions placed on the Customer's account for security reasons. The Customer must ensure that Customer Equipment used with the Solution is protected by suitable security and anti-virus measures.
- 6.2 Technical Support is provided with this Solution as described in the Solution Description.

Fibre Broadband and Broadband for business

	Monthly Subscription Charges	Minimum Connection Period	EE wireless router
Unlimited BB EE On-Net (up to 14Mb)	£12.00	24 months	Inclusive
Unlimited BB EE Off-Net (up to 7Mb)	£20.00		
Fibre Broadband up to 38Mb/second	£25.00		
Fibre Broadband up to 76Mb/second	£30.00		



EE will give the Customer an indication of the actual speed its Broadband Line can support at the point of sale.

These tariffs and the Additional Charges below do not apply to businesses with less than 50 employees

The Customer's relation to the EE Broadband Network is determined by the postcode of the relevant premises.

Additional Charges:

Managed service install of EE supplied wireless router	£69.99	
Fibre Broadband Connection	£100.00	
Fibre Broadband Connection following relocation of a User (where EE agrees to provide this service)	£100.00	
Administration Fee (payable for relocation requests)	£75.00	

Solution Terms for Fibre Broadband and Broadband

1. Interpretation

The Broadband and/or Fibre Broadband Solution (as set out in the Customer's Commercial Terms or relevant Contract Change Note) is provided in accordance with the Customer's Agreement with EE. The term "Solution" is used in these Solution Terms to refer to Broadband and/or Fibre Broadband as appropriate. There is no Solution Description applicable to this Solution. The parties shall agree the Broadband/Fibre Broadband Statement of Requirements prior to the provision of the Solution by EE. The Statement of Requirements forms part of these Solution Terms.

2. Definitions

"Broadband Line" means the BT (Openreach) direct exchange telephone landline(s) for which the Customer wishes EE to provide the Solution. Broadband Lines can be purchased from EE in accordance with the Landline Solution Terms.

References to "Connected" shall be construed as references to Broadband Lines being connected to the Solution; "Connection", "Disconnection" and "Disconnected" shall have a corresponding meaning.

3. Broadband and/or Fibre Broadband - the Solution

3.1. Services & Equipment

- a. The Customer must have and maintain for the term of this Solution a Broadband Line/s and where necessary have compatible equipment installed at the relevant premises. If the Customer does not comply with this requirement, EE may terminate the Customer's order or terminate this Solution without liability. The Solution cannot be provided for certain Broadband Lines such as Broadband Lines which are part of NTL, Telewest or Kingston Communication number ranges. Broadband Lines can be checked for compatibility by calling 0800 0790 147. Dynamic IP addressing is provided; no static IP addressing can be allocated.
- b. New Broadband Lines must be ordered in accordance with the Landline Solution Terms (referred to above) and are subject to acceptance by EE and by the relevant wholesale supplier. New orders of Broadband Lines or Broadband Connections may be subject to an engineering visit or site survey.
- c. The Customer is responsible for ensuring that it has the necessary equipment to use the Broadband Line and for the installation of such equipment. EE will supply wireless router Equipment with installation where the Customer selects this Solution option. EE reserves the right to supply Equipment that may have been refurbished. Where EE is installing equipment, each User must arrange a mutually convenient installation date with EE's installers by calling 0870 9500 967. EE's standard installation services comprise: setting up and configuration of the wireless router equipment onto the Broadband Line and enabling (where the User's equipment supports wireless connectivity) the wireless security access control (using an available wireless encryption key); connecting up to two devices to the internet via the equipment with



either the Ethernet cable supplied and/or wirelessly if the User's equipment is wirelessly enabled; and demonstrating internet connectivity to the User on the Broadband Line.

- d. Where applicable EE will supply and provide Connection of Fibre Broadband Equipment. Connection of Fibre Broadband or migration from another provider of fibre broadband (where possible to do so) will always require an onsite engineer appointment. The Customer must give EE at least 72 hours' notice if an engineering appointment cannot be kept. If the Customer fails to meet an agreed appointment date and/or cannot agree a new date within 30 days of the previously agreed date, EE reserves the right to cancel the order and charge £100.

3.2. Connection

- a. Connection of a Broadband Line to the Solution is conditional upon EE:
 - i. confirming that the Broadband Line is in an area which can receive the Solution;
 - ii. performing a satisfactory telephone line test; and
 - iii. successfully activating the Solution on the Broadband Line.
- b. EE will not be liable for any delay in providing the Solution or Connection of any particular Broadband Line. EE cannot guarantee to provide the Solution for all telephone numbers, including for reasons associated with processes of the Customer's wholesale supplier of the lines, technical limitations in fixed networks and physical/geographical limitations. The Customer acknowledges that orders for Broadband Lines or a Connection to a Broadband Line may not be completed. If a Broadband Line cannot be Connected, EE will still process those Broadband Lines that can be Connected. In exceptional circumstances, technical limitations may not become apparent until after a Broadband Line has been Connected and used. In such circumstances, EE may need to withdraw or revise certain services. EE will provide as much

notice as possible to the Customer and will rebate any relevant Charges paid in advance by the Customer for any such withdrawn service.

3.3 Migration of broadband Connection(s) from current provider

- a. Any charges payable by the Customer or User to its current broadband provider if it migrates to EE remain the Customer's or User's liability.
- b. To migrate a Broadband Line from a previous provider, the Customer must provide a Migration Authorisation Code (MAC) to EE and the connection on the Broadband Line must be in the Customer's name. If it is not, then by placing an order with EE the Customer confirms that the User:
 - i. consents to the transfer of broadband services on that Broadband Line from the current provider to EE;
 - ii. consents to the new supply being under a contract between EE and the Customer, and not directly with the User, and that if the User leaves the Customer's employment, the Connection/s on the relevant Broadband Line/s may be withdrawn;
 - iii. consents to the transfer even though it may result in disconnection charges being payable by the User to a previous provider; and
 - iv. acknowledges that title in any equipment used in connection with the existing Broadband Line will pass to the Customer and not the User.

EE may require the Customer to provide written evidence of the above consents.

3.4 Warranties

a. Wireless Router Warranty

EE will repair or replace (at its discretion) any wireless router Equipment supplied by EE that is found to be defective due to faulty materials or

workmanship within 12 months from delivery, save that this warranty shall not apply to:

- i. accidental or malicious damage, theft or other loss or damage to the wireless router Equipment;
- ii. any defect arising from the Customer's or a User's incorrect installation or use of the wireless router Equipment;
- iii. normal wear and tear; or
- iv. the level of performance of the wireless element of the Equipment, which may be affected by conditions outside EE's control, including without limitation the position of the Equipment's installation at the User's premises, the distance between the Equipment and the wireless adaptor and any interference with radio signals that may arise at the premises.

Any replacements by EE under this warranty will be made with refurbished products of a similar specification at EE's discretion and subject to the original Equipment being returned to EE (at EE's cost). A new unit must be purchased by the Customer at List Price for defects not covered by this warranty. The Customer is responsible for the installation of any Equipment repaired or replaced under this warranty.

b. Installation Warranty

EE warrants that installation Services will be free from defects in workmanship for 7 days from completion of the installation. If the installation Services are found to have defects in workmanship in this period, EE will correct the defect within a reasonable time. This warranty is not applicable to damage or problems caused by:

- i. incorrect service, installation, use, modifications or repair by the Customer, a User or any party not authorised by EE;
- ii. any person (except EE and its installers) or an external force;

- iii. any defective Customer Equipment or any other equipment (other than the Equipment);
- iv. any software or other product not supplied by EE or its installers; or
- v. works and adjustments carried out on the Broadband Line by the wholesale supplier during the installation warranty period.

3.5 Other

- a. *Speeds:* Fastest download speeds of the Solution are up to 76Mb/second for Fibre Broadband and up to 14Mb/second for Broadband. Speeds vary depending on the pricing option chosen, the EE broadband Network area, the Broadband Line quality and distance from the exchange.
- b. *Additional features:* EE may bundle the Solution with additional facilities, such as a web-email account and website building tools. Such facilities are provided to the Customer on an "as is" basis and can be withdrawn by EE at any time.

4. Charges

4.1 Subscription Charges:

- a. *Options without Wi-Fi router installation:* The monthly Subscription Charges start to apply 4 Working Days after Connection to allow for installation by the Customer. After that period, the Subscription Charges will be payable notwithstanding any failure by the Customer to arrange installation.
- b. *Other options:* Subscription Charges are payable from the date the Broadband Line is Connected.

4.2 Occasionally the wholesale supplier may notify that 'exceptional charges' may apply due to the circumstances of a broadband installation, and the Customer shall be liable to pay for those charges if it asks EE to proceed

with the relevant order. All such charges will depend on the prices charged by the wholesale supplier at the time that the order is placed.

4.3 If the Customer fails to meet an agreed installation date and/or (where required) cannot agree a new installation date within 30 days of the previously agreed date, EE reserves the right to cancel the order and charge an administration fee of £75 in the case of Broadband and to charge the Customer the full Fibre Broadband Connection Charge in the case of Fibre Broadband.

4.4 EE also reserves the right to charge an administration fee of £75:

- a. if a Broadband Line cannot be Connected because the Customer provides incorrect information or fails to discharge its obligations under the Agreement; or
- b. if the Customer requires a site visit to investigate a fault but the fault is not traced to the Installed Equipment; or is not attributable to the EE Service or the EE Network or wholesale supplier's network.

5. Customer Obligations

5.1 The Customer may request relocation of the Solution (or part of it) from one premises to another where a User relocates. Such relocation is only permitted in relation to the same User and EE may charge an administration fee for the relocation. If the Solution cannot be provided at the new premises, EE will Disconnect the Connection on the Broadband Line/s and Termination Charges will not apply to that Disconnection/s.

5.2 EE may contact Users directly in connection with the Solution.

6. Term and Termination

6.1 If a relevant landline telephone account on the Broadband Line is terminated by the Customer or a User changes the services on a Broadband Line so that the Solution is unable to operate normally, EE

may Disconnect the Solution from the relevant Broadband Line and the Customer will be liable for Termination Charges.

6.2 The following Termination Charges shall be payable for early termination or Disconnection of this Solution from a relevant Broadband Line: Subscription Charge per month x number of months remaining in the Minimum Connection Period for the Connection of the Solution to the relevant Broadband Line.

6.3 Upon Disconnection of any Broadband Line from the Solution, the Customer acknowledges that future service to the Disconnected line may not be possible unless it has engaged an alternative service provider.

7. Technical Support

In this clause 7, "Standard Support" means the Standard Support Service for Large Business Customers the terms and conditions for which are set out in the EE Large Business Price Guide available on request from EE or at www.ee.co.uk/business/terms. If the Customer meets the eligibility criteria set out in the Standard Support Solution Terms, Standard Support applies to this Solution as relevant in addition to or as amended by the terms set out below.

The Customer can obtain support from EE for this Solution by calling 0800 0790 147 during support hours. EE does not support any equipment not provided by EE. Fault diagnosis and the extent of support possible may be dependent upon the type of equipment used. The Customer may be asked to provide technical and account contact details. These contacts may be contacted out of hours, including weekends, to deal with any account or security issues that may arise.

8. Solution restrictions and limitation of liability

8.1 Liability

Without prejudice to any other provisions in the Agreement relating to limitations of liability, EE will not be liable (including liability for negligence) for faults in or



failures of the network or equipment of other providers of telecommunications services.

The Customer shall indemnify EE for any claims, losses, expenses or damages suffered by reason of any act or omission of the Customer under or in connection with this Solution or the Agreement. The limitations and exclusions of liability contained in clause 22.2 of the General Terms and Conditions for Business Customers do not apply to this indemnity.

8.2 Security

EE will not be liable for any Customer losses as a result of restrictions placed on the Customer's account for security reasons. The Customer must ensure that all Customer Equipment used with the Solution is protected by suitable security and anti-virus measures.

8.3 Limitations

In exceptional circumstances, certain services may be incompatible with or will not be available with the Solution. The Customer should contact EE to discuss any concerns. EE accepts no liability for these limitations.

Fixed Line Services for Small Business
Fibre / ADSL Broadband

A Minimum Term of 12 months applies to all ADSL Broadband Connections and 18 months to all Fibre Broadband connections. All plans include a free EE Bright Box router.

ADSL Broadband			
Speed	Inclusive Data	Inclusive Calls	Monthly Value
Up to 16Mbps	Unlimited	UK Weekend landline calls	£5*
Up to 16Mbps	Unlimited	Anytime UK landline & UK Mobile calls	£9.17*

Fibre Broadband			
Speed	Inclusive Data	Inclusive Calls	Monthly Value
Up to 38Mbps	Unlimited	UK Weekend landline calls	£13.33*
Up to 38Mbps	Unlimited	Anytime UK landline & UK Mobile calls	£17.50*
Up to 76Mbps	Unlimited	UK Weekend landline calls	£21.67*
Up to 76Mbps	Unlimited	Anytime UK landline & UK Mobile calls	£25.83*

*Plus £13.13 / month line rental.
£50 Installation fee applies to all Fibre Broadband connections.

When you buy an EE Broadband plan at the same time as your mobile subscription we will increase your UK mobile data allowance to 10GB / month on £30, £35, or £40 per month plans or to 20GB / month on £45 a month plans.

Connection to our ADSL and Fibre Broadband plans is subject to: (i) availability at the address(es) you wish to have Connected; and (ii) to Our 'Home Network Terms' available at <http://www.ee.co.uk/business/terms>. We will advise you whether Our broadband products are available at your address at the time of order, or when you notify us that you are moving house. If you are an Indirect Customer you must also complete a Statement of Requirements form before We will be able to provide you with fixed Broadband.

Our Business Broadband service requires a BT compatible landline, which must be purchased and installed before We will be able to provide you with ADSL or Fibre Broadband.

If you take one of our Broadband products, you will be eligible for a £5.00 / month discount off your mobile phone line rental for each Broadband subscription as long as you retain your mobile phone with EE. If you terminate your mobile phone contract you will cease to be eligible for the £5.00 / month discount.

Fibre Broadband requires an engineer to visit your property to connect you to the Fibre network. If you need to change your installation appointment for any reason, you must notify give Us 72 hours' notice. If you do not notify EE, and you are not available when the installer attends you may be charged the full installation fee and will need to book a new appointment. EE can change the scheduled



installation time, but will contact you to agree a new date and time if this is necessary.

Business Broadband and Landline

Our small business fixed line services were available for purchase between July 2015 and April 2016 and are subject to our EE Business Broadband and Landline Terms for Small Business, available at www.ee.co.uk/business/terms.

Landline

Two types of landline service are available, Basic Landline that supports connections to a standard line box or a Premium Landline that can be connected to an optional network termination point and comes with Smart Divert and Presentation number call line features. All line types and Landline plans come with the Landline Service (next working day) care level as standard; A Minimum Term of 24 months applies to all landline Phone Services. All prices displayed include a converged discount of £2.50 per month for being an EE mobile and fixed line customer. You will cease to be eligible for the £2.50 per month discount if either your mobile or fixed contract terminates.

Landline Tariff

Standard Charges for Non-Bundle Calls:

Call type	Price per minute	Minimum call charge
UK Landlines (01, 02 and 03 numbers)	3.00p	5.00p
UK Mobiles	8.00p	1.00p
0870	1.45p	N/A
0845	3.90p	N/A

Please note: the recent changes to the way we charge for 084, 087, 09 and 118 numbers (as stated at www.ee.co.uk/ukcalling) do not apply to calls to these numbers made from our Landline Services.

Basic Landline

B2BLegal1207 Legacy Price Guide for Business EXT Document V7.0 31.01.2024	104	© EE Limited 2024
---	-----	-------------------

Plan	Inclusive Calls	Call Network Features	Monthly Charge
Basic Line Rental	N/A	N/A	£12.50
Basic Line Rental with landline calls	Unlimited UK local and national calls*	Call Waiting	£19.00
Basic Line Rental with landline and mobile calls	Unlimited UK local and national calls* and 1000 mins to mobiles**	Call Waiting	£22.50
Basic Line Rental with landline and international calls	Unlimited UK local and national calls* and 1000 mins to 30 international destinations***	Call Waiting	£22.50
Basic Line Rental with all calls	Unlimited UK local and national calls*, 1000 minutes to UK mobiles** and 1000 mins to 30 international destinations***	Call Waiting, Three-way Calling, Call Divert & Ringback	£26.00

Premium Landline			
Plan	Inclusive Calls	Call Network Features	Monthly Charge
Premium Line Rental	N/A	N/A	£20.00
Premium Line Rental with landline calls	Unlimited UK local and national calls*	Call Waiting	£25.00
Premium Line Rental with landline and mobile calls	Unlimited UK local and national calls* and 1000 mins to UK mobiles**	Call Waiting	£30.00
Premium Line Rental with landline and international calls	Unlimited UK local and national calls* and 1000 mins to 30 international destinations***	Call Waiting	£30.00
Premium Line Rental with all calls	Unlimited UK local and national calls*, 1000 minutes to UK mobiles** and 1000 mins to 30 international destinations***	Call Waiting, Three-way Calling, Call Divert & Ringback	£35.00

*National calls include

Unlimited landline calls to UK local and national numbers beginning with 01, 02, 03, 0845 & 0870

**Mobile calls include



1000 landline minutes to UK mobiles beginning with 07, excluding MVNO numbers and 070

***International Destinations include

Australia, Austria, Belgium, China, Canada (incl mobiles), Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, New Zealand, Poland, Portugal, Singapore, Slovakia, Slovenia, Spain, Sweden, USA (incl mobiles).

Non-inclusive international calls will be charged at the prices set out in the Non-standard Price Guide for EE Small Business (see www.ee.co.uk/business/terms).

Broadband

ADSL and Fibre broadband speeds are available. A Minimum Term of 24 months applies to all Broadband Services. All Line types and Broadband plans come with the Broadband Service (48 hours) care level as standard. All prices displayed include a converged discount of £2.50 for being an EE mobile and fixed line customer. You will cease to be eligible for the £2.50 per month discount if either your mobile or fixed contract terminates. All plans come with a router to support the broadband type chosen (router remains owned by EE). If you purchase Broadband only services from us (without Landline), you will need to purchase a landline from another provider and to pay related line rental.

Broadband				
Plan	Download Speed+ (Up to)	Upload Speed+ (Up to)	Data Usage	Monthly Charge
Business Broadband (Market B)	17Mbps	448 kbit/s	Unlimited	£13.00
Business Fibre 38Mb/sec	38Mbps	10 Mbps	Unlimited	£25.00
Business Fibre 76Mb/sec	76Mbps	20 Mbps	Unlimited	£30.00
Business Broadband (Market A)	17Mbps	448 kbit/s	Unlimited	£35.00

+Download speeds vary depending on the pricing option chosen, the EE broadband Network area, the Line quality and distance from the exchange.

Connection to our ADSL and Fibre Broadband plans is subject to availability at the address (es) you wish to have connected. We will advise you whether our

broadband products are available at your address at the time of order, or when you notify us that you are moving house. If you are an Indirect Customer you must also complete a customer requirements form before we will be able to provide you with fixed Broadband.

Our Business Broadband service requires a BT compatible landline, which must be purchased and installed before we will be able to provide you with ADSL or Fibre Broadband.

Fibre Broadband requires an engineer to visit your property to connect you to the Fibre network. If you need to change your installation appointment for any reason, you must notify give Us 72 hours' notice. If you do not notify EE, and you are not available when the installer attends you may be charged the full installation fee and will need to book a new appointment. EE can change the scheduled installation time, but will contact you to agree a new date and time if this is necessary.

Broadband & Landline

All Broadband & Landline plans are available with either a 12 or 24 month Minimum Term. Plans with a 12 month Minimum Term are subject to an additional £3 charge per month on top of the Monthly Charge. For Customers within Market A the Monthly Charge will be an additional £20 on top of the Monthly Charge quoted below to enable EE to provide the services to rural locations. All Line types and Broadband & Landline plans come with the Landline Service (next working day) care level as standard. All prices displayed include a Line Rental Charge (of £12.50 per month) and a converged discount of £5 for being an EE mobile and fixed line customer. You will cease to be eligible for the £5 per month discount if either your mobile or fixed contract terminates. All plans come with a router to support the broadband type chosen (router remains owned by EE).

Broadband & Landline				
Plan	Download Speed+ (Up to)	Inclusive Calls	Call Network Features	Monthly Charge



Business Broadband and line rental	17Mbps	N/A	N/A	£25.00
Business Fibre 38Mb/sec and line rental	38Mbps	N/A	N/A	£37.00
Business Fibre 76Mb/sec and line rental	76Mbps	N/A	N/A	£42.00
Business Broadband with landline calls	17Mbps	Unlimited UK local and national calls*	Call Waiting	£30.00
Business Fibre 38Mb/sec with landline calls	38Mbps	Unlimited UK local and national calls*	Call Waiting	£42.00
Business Fibre 76Mb/sec with landline calls	76Mbps	Unlimited UK local and national calls*	Call Waiting	£47.00
Business Broadband with landline and mobile calls	17Mbps	Unlimited UK local and national calls* and 1000 mins to UK mobiles**	Call Waiting	£35.00
Business Fibre 38Mb/sec with landline and mobile calls	38Mbps	Unlimited UK local and national calls* and 1000 mins to UK mobiles**	Call Waiting	£47.00
Business Fibre 76Mb/sec with landline and mobile calls	76Mbps	Unlimited UK local and national calls* and 1000 mins to UK mobiles**	Call Waiting	£52.00
Business Broadband with landline and international calls	17Mbps	Unlimited UK local and national calls* and 1000 mins to 30 international destinations***	Call Waiting	£35.00
Business Fibre 38Mb/sec with landline and international calls	38Mbps	Unlimited UK local and national calls* and 1000 mins to 30 international destinations***	Call Waiting	£47.00
Business Fibre 76Mb/sec with landline and international calls	76Mbps	Unlimited UK local and national calls* and 1000 mins to 30 international destinations***	Call Waiting	£52.00

Business Broadband with landline, mobile and international calls	17Mbps	Unlimited UK local and national calls*, 1000 minutes to UK mobiles** and 1000 mins to 30 international destinations***	Call Waiting, Three-way Calling, Call Divert & Ring back	£40.00
Business Fibre 38Mb/sec with landline, mobile and international calls	38Mbps	Unlimited UK local and national calls*, 1000 minutes to UK mobiles** and 1000 mins to 30 international destinations***	Call Waiting, Three-way Calling, Call Divert & Ringback	£52.00

+ Download speeds vary depending on the pricing option chosen, the EE broadband Network area, the Line quality and distance from the exchange.

***National calls include**

Unlimited landline calls to UK local and national numbers beginning with 01, 02, 03, 0845 & 0870

****Mobile calls include**

1000 landline minutes to UK mobiles beginning with 07, excluding MVNO and 070

*****International Destinations include**

Australia, Austria, Belgium, China, Canada (incl mobiles), Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, New Zealand, Poland, Portugal, Singapore, Slovakia, Slovenia, Spain, Sweden, USA (incl mobiles).

Call rates per minute are charged at the same rates as set out for Landline tariff above.

One-off Connection Charges

Service	Charge
New Line Charge (installation)	£90
Fibre Connection	£50
Fibre Transfer from existing provider	£20

Call Line Features Charges



Call line features are not subject to a Minimum Term and can be changed on monthly basis. The cost of the feature will be added to your monthly bill.

Call Line Feature	Monthly Charge
Call bolt-on bundle (Three way calling, Call Waiting & Ringback)	£2.50
1571/Voicemail	£1.50
Call sign	£1.50
Ring back	£1.50
Reminder call	£1.50
Call waiting	£1.50
Call divert	£1.50
Choose to refuse	£1.50
Call display	£1.50
Three-way calling	£1.50

Call Bolt-on Charges

Call bolt-ons are not subject to a Minimum Term and can be changed on monthly basis. The cost will be added to your monthly bill. Call bolt-ons can only be applied to plans that have the equivalent call package option. The monthly charge for and the minutes available under Call Bolt-ons added mid-month will both be pro-rated. If you don't use all your minutes in the applicable month, they will not roll onto the next month.

Bolt-on	Monthly Charge
2000 mins to UK Mobiles	£7.50
5000 mins to UK Mobiles	£12.50
1500 mins to 40 international destinations*	£7.50
2000 mins to 50 international destinations**	£12.50

*40 International Destinations include the following additional countries

Japan, Romania, Malaysia, Switzerland, Canary Islands, Croatia, Madeira, Hong Kong, Norway, India

**50 International Destinations include the following additional countries

Andorra, Monaco, Vatican City, Gibraltar, Iceland, The Azores, San Marino, Bulgaria, Israel, Turks and Caicos.

Broadband Features Charges

Broadband features are not subject to a Minimum Term and can be changed on monthly basis. The cost of the feature will be added to your monthly bill.

Fixed Service	Monthly Charge
Elevated Throughput*	£6.00
Static IP block – 4 (one-off)	£5.00
Static IP block – 8 (one-off)	£10.00
Static IP block – 16 (one-off)	£15.00

* Elevated Throughput speeds

Product Variant	Throughput SLA (minimum throughput 90% of busiest 3 hours)
WBC ADSL Standard	8 Mbit/s
WBC ADSL Elevated	12 Mbit/s
WBC FTTC 40 Standard	20 Mbit/s
WBC FTTC 40 Elevated	30 Mbit/s
WBC FTTC 80 Standard	40 Mbit/s
WBC FTTC 80 Elevated	60 Mbit/s

Replacement Router Charges

Fixed Service	Charge
Bright box	£30.00
Bright box 2	£35.00

Care Level Charges

Landline and broadband care levels upgrades are not subject to a Minimum Term and can be changed on monthly basis. Changes to care levels will be activated within 7 days of being requested.

Care Level	Monthly Charge
Landline service (8 hours anytime)	£6.00
Broadband service (24 hours)	£10.00
Broadband service (8 hours)	£12.00

The following target fix times apply to the care levels. The target fix times are calculated from the point the report of the fault is accepted by EE. Wi-Fi access is not covered by these care levels



Care Level	Days of operation	Target fix times
Landline Service (next working day)	Monday to Saturday, excluding public and bank holidays	23:59 of next working day (e.g. report Tuesday, fix Wednesday)
Landline service (8 hours anytime)	Monday to Sunday	8hrs from fault report time
Broadband Service (48 hours)	For the reporting of faults, this service operates 24/7. Engineering visits to a site (to your or end user premises, or BT exchange) operate between 08:00 and 18:00 Monday to Saturday, excluding regional public and bank holidays.	23:59 of next working day +1 (working day) (e.g. report Tuesday, fix Thursday) Where an engineer visit is required, Sundays and regional public and bank holidays will not be included as part of any on-time repair measurement.
Broadband Service (24 hours)	For the reporting of faults, this service operates 24/7. Engineering visits to a site (to your or end user premises, or BT exchange) operate between 08:00 and 18:00 Monday to Sunday, including regional public and bank holidays.	23:59 of next working day (e.g. report Tuesday, fix Wednesday)
Broadband service (8 hours)	Monday to Sunday (Not available in the Highlands and Islands of Scotland)	8hrs from fault report time

If a fault is reported during a day when the care level is not in operation, then the target fix times will commence from 00:00 on the next Working Day.

Recording of time for the purposes of measuring fault fix timeframes will be paused in the following circumstances, and the target fix times set out above will be revised accordingly:

- (i) If you or the relevant end user do not provide access to the relevant premises at the agreed appointment time. The clock will be restarted at the next appointment time where access is provided to the premises;

- (ii) If you or the relevant end user are unavailable to respond to queries in relation to the fault. The clock will be restarted when the required response has been provided;
- (iii) if you or the relevant end user do not accept the first appointment offered to you, the clock will stop at the time of the first available appointment and will restart at the commencement of the alternative agreed appointment time;
- (iv) If there is an action caused by you or a third party (other than us or our wholesale suppliers) that directly causes us or our wholesale suppliers to be unable to comply with our obligations. The clock will be restarted when such action is rectified; and/or
- (v) in relation to the 24 hour care levels, if we or our wholesale suppliers are unable to gain access to the relevant premises to enable us to fix the fault within 20 hours. The clock will be restarted once such access is provided.

Expedite Care Level Charges

Expedite products are one off charges that apply for resolving a specific fault only. Customers can make a one off purchase if they encounter a service impacting issue that requires immediate resolution which would not be supported by their existing care level terms. You will remain on your original care level product unless you change it by modifying your order or upgrade to another service.

Product Name	Bill Display Name	Price
Landline Expedite Care Level 1 To 2	Expedite to landline support level 2	£100
Landline Expedite Care Level 1 To 3	Expedite to landline support plus	£650
Landline Expedite Care Level 1 To 4	Expedite to landline support max	£850
Landline Expedite Care Level 2 To 3	Expedite to landline support plus	£600
Landline Expedite Care Level 2 To 4	Expedite to landline support max	£750
Landline Expedite Care Level 3 To 4	Expedite to landline support max	£200

Other Services

Service	One off charge
Late Payment Fee/Failed Payment	£2.00
Flexible appointment charge, options: Monday to Friday = 7am to 8am Monday to Friday = 6pm to 9pm Saturday = 8am to 12.59am, or 1pm to 6pm.	£15.00
Disconnection charge for cancelling the Service without moving to another provider	£30.00
New number charge	£15.00
Premises move	£75.00
Nuisance call charge	£170.00
Short duration line supplementary line	£200.00
NSP survey charge	£400.00
Superfast visit assurance	£200.00
Broadband special faults investigation charge	£180.00
Fast Track expedite broadband	£250.00
Service	Monthly charge
Paper Bill	£2.00
Credit card payment	£1.00
Debit card payment	£1.00
American Express card payment	£1.00

Small Business Fixed Line Promotional Plans

From time-to-time, we offer promotions on our existing plans. These are available specifically for promotional periods only and are subject to Terms and Conditions around eligibility and availability.

Half Price Business Landline Launch Offer

This launch offer was available until 31 January 2016.

Terms & Conditions: Subject to eligibility and availability. The following offer is available to existing or new pay monthly mobile customers. A 50% discount will be applied to the Monthly Charge of all Landline and call plans for the first 6 months of the 24 month Minimum Term. You will still have to pay for calls made outside of

Your inclusive allowance. At the end of the 6 months, the discount will be removed and full Monthly Charge for the plan will apply for the remainder of the Agreement. Only one recurring offer is available per line.

Half Price Business Broadband Launch Offer

This launch offer was available until 31 January 2016.

Terms & Conditions: Subject to eligibility and availability. The following offer is available to existing or new pay monthly mobile customers who take a 24 month Minimum Term Broadband & Landline plan (excluding customers within Market A). A 50% discount will be applied to the Monthly Charge for the first 12 months of the Minimum Term only. The discount will not apply to the Line Rental element of the Monthly Charge and You will still have to pay for calls made outside of Your inclusive allowance. At the end of the 12 months, the discount will be removed and full Monthly Charge for the plan will apply for the remainder of the Agreement. Only one recurring offer is available per line.

Half Price Business Broadband and Calls Launch Offer for Business Connect customers

This launch offer was available until 31 January 2016.

Terms & Conditions: Available only to new or existing pay monthly mobile customers with 5 or more connections on the EE Business Connect (excluding the £4/pm data SIM only plan) who take a 24 month Broadband & Landline plan. Excludes off-net plans for customers within Market A. A 50% discount will be applied to the monthly charge for the broadband and calls plan price (excluding line rental) for the 24 month minimum term. You will still have to pay for calls made outside of your inclusive allowance and line rental of £12.50 a month. After 24 months the discount will be automatically removed and the full monthly charge for the relevant plan will be payable. Only one recurring offer is available per line.

General Terms & Conditions

All the terms and conditions that apply to these service plans not set out below are still in the current version of the EE Price Guide for Large Business, the EE Price

Guide for Small Business, or the Orange Price Guide for Small Business as appropriate. Take a look there to find them.

In-Plan

The description of certain legacy tariffs and bundles has recently changed from ‘Orange’ or ‘Orange to Orange’ to ‘In-Plan’. For details, please see the Terms and Conditions sections of the EE Price Guide for Large Business or the Orange Price Guide for Small Business as appropriate.

Standard Support Service for Large Business

What’s included

The support services detailed in ‘EE’s Standard Support Service for Large Business Customers’ Solution Description published at www.ee.co.uk/business/terms

Who’s eligible

Any Customer that fulfils all of the following criteria:

- 1. is contracted with EE under an Orange Business Services Customer Agreement (OBSCA) or an Orange Business Services Master Agreement (OBSMA) or an Orange Business Agreement (OBA) or a Business Agreement (BA) or an EE Business Agreement (EEBA); and
- 2. has 50 (fifty) or more employees at the commencement of its agreement with EE; and
- 3. orders more than 10 Devices and/or SIM Only Connections in the Initial Order; and
- 4. can provide the following:
 - 1. for Limited companies; the company registration number and the VAT number;
 - 2. for Charities; the charity number;
 - 3. for all other businesses: a copy of a business chequebook, plus an invoice on company headed paper or a business utility bill.

Monthly Charge

An inclusive Service Plan for the term of the Customer’s Agreement.

Extra terms and conditions

No Statement of Requirements applies to this Solution.

Tailored Service

What’s included

The support services detailed in ‘Tailored Service (including Standard Support Service Add-Ons)’ Solution Description which is available on request from EE.

Who’s eligible

Any Customer that meets the criteria to qualify for the Standard Support Service and who also has 200 (two hundred) or more Users at the commencement of their agreement with EE. Certain options have additional eligibility requirements.

Monthly Charge

Pricing available on request from EE

Extra terms and conditions

‘Solution Service Plan Terms for Tailored Service Solution and Standard Support Add-Ons’ shall apply.

Standard Support Add-Ons

What’s included: The Standard Support Add-Ons options detailed in ‘Tailored Service (including Standard Support Service Add-Ons)’ which is available on request from EE. The Customer will have a number of options that it may elect to take.

Who’s eligible: Any Customer that meets the criteria to qualify for the Standard Support Service. Certain options have additional eligibility requirements which are detailed in the Solution Service Plan Terms.

Monthly Charge: Pricing available on request from EE.

Extra terms and conditions: ‘Solution Service Plan Terms for Tailored Service Solution and Standard Support Add-Ons’ shall apply.



Content Add-Ons

All Add-Ons

On 24 Month Business Plans that include inclusive Add-ons, you will receive a text message inviting you to click on a link within 24 hours of joining. This link will take you through to a mobile page where you can select the inclusive add-on you want. You'll be re-directed to an app store to download your selected service or if the service is not an app, then you'll be linked directly through to the mobile service (data usage will decrement from your data allowance). After you've had the add-on for 30 days you can change it for one of the other add-ons on offer. You can do this all through the EE mobile homepage.

If you're not entitled to a free add-on, or want more than one, you can also buy access to them through the EE mobile homepage. You'll always be able to get to add-ons by using the EE Mobile destination links, or by going to <http://addons.ee.co.uk>. You can choose, change or cancel add-ons at any time. They will be activated after you buy them and the cost will then be added to your bill every month until you ask us to remove it. We can't provide a pro-rata refund when a multimedia product is cancelled or removed, but you will be able to continue to access the product until the end of the 30-day subscription period that you have paid for.

You'll need a compatible device and an internet connection (where applicable). Remember, you may need to browse the internet to download or use the add-ons, so usage will decrement your data allowance. Use is also subject to coverage, our network management policies and the fair use policies for Wi-Fi set out in your Pay Monthly price plan terms and conditions. Third parties provide these multimedia products and we can't promise they will always be available or that they will work perfectly. Remember these third parties own the content of these products and we are not responsible for what you see. You may be asked to accept software updates at any time, and you must download these updates to keep getting the most up to-date functionality. Multimedia products are for UK use only. Any data use outside the UK will decrement any roaming data allowance you have.

Games You'll get 2 games each month to keep from the full Gameloft catalogue of games. You'll be notified when there are game updates available for download (data usage will decrement from your data allowance). Not available on any Apple® Devices.

Music (Deezer Mobile) You have access to 18 million music tracks to stream or listen to offline through the Deezer app on your phone (data usage will decrement your data allowance). Before you start you'll need to create a Deezer account. Just remember, you can't transfer or copy any tracks from your mobile to a different device or recording media and if you remove this service, any tracks stored to your mobile will be deleted. Deezer's music catalogue may be subject to change for reasons beyond its control and Deezer may use cookies to deliver their music streaming services to you. For more information on this and the other terms that apply, see www.deezer.com.

Mobile TV You can watch selected TV channels live on the go via your mobile phone. You cannot pause, stop, rewind or fast forward the TV, and content from the TV cannot be stored on any device. All usage will decrement the data allowance from your Pay Monthly plan. You must be covered by a current valid colour TV Licence in order to access all channels comprised within the Mobile TV add-on.

Amazon Prime Video

Offer was available from 15 April 2019 to 12 Sep 2019

Amazon Prime Video Available to customers on 4GEE consumer and small business Pay Monthly plans (except Business Connect customers) requesting Prime Video for the first time. Subject to credit check. Offer available until 11 September 2019. Prime Video is available for six consecutive months. The six months starts as soon as we receive your request for Prime Video. If Prime Video is removed from your account at any point during the six month period, you'll be unable to get it again for any offer period. Prime Video is £4.99 (ex VAT) each month after the promotional offer period. If you do not wish to continue for £4.99 (ex VAT) a month you may cancel at any time by contacting EE. During the offer period, data used whilst streaming content on Prime Video

whilst in the countries covered by your plan allowance will not decrement from your plan's inclusive data allowance. All other data used when you use Prime Video will decrement from your plan's data allowance. You must have some of your plan's data allowance left else you will be unable to stream content on Prime Video on your EE device. At the end of the offer period any data used will decrement from



your plan allowance. The offer is non-transferable. Prime Video is for your personal, non-commercial use only. Offer subject to change. Amazon.com Inc and its affiliates are not sponsors of this promotion. You must not attempt to share, edit or adapt the content made available to you. It's your responsibility to ensure that content accessed by under 18s is suitable for those viewing it. Content available via Prime Video may change from time to time. Prime Video terms apply. Amazon, Amazon Prime Video and all related logos are trademarks of Amazon.com, Inc. or its affiliates. For more details go to www.ee.co.uk/amazonterms

Clone Phone

Clone Phone was available from EE until 31 July 2014

Clone Phone Fully Loaded covers Mobile Phones, USB Modems and Dongles, and Tablets supplied by EE that are lost, stolen, damaged or suffer a mechanical or electrical breakdown. Insurance is provided for up to 60 months and your warranty is extended to 36 months on new Devices. See www.ee.co.uk/businessschemes for full terms and conditions.

All insurance products are subject to a Minimum Term of 3 months.

Product Range		Clone Storage	Find My Phone Lock & Wipe	Insurance	Price per user per month	Excess Fees
Clone Phone Lite		500MB	x	x	Inclusive in eligible plans	N/A
Clone Phone Loaded		16GB	✓	x	£3.33	N/A
Clone Phone Fully Loaded	Tier 1	16GB	✓	✓	£6.00	£15.00
	Tier 2	16GB	✓	✓	£8.00	£25.00
	Tier 3	16GB	✓	✓	£10.00	£25.00
	Tier 4	16GB	✓	✓	£14.00	£50.00
Additional storage bundles		10GB			£1.25	
		20GB			£2.08	
		50GB			£4.58	

Tablet Insurance	N/A	N/A	✓	£15.00	£15.00	£50.00
------------------	-----	-----	---	--------	--------	--------

The Tier of Clone Phone Fully Loaded that your Device is eligible for is dependent on a number of factors including (but not limited to) replacement cost of the Device, and the number of claims received for the model.

Clone Phone App Service

If you're downloading or using the Clone Phone app, the following legal stuff will automatically apply to you.

If you're an EE, Orange or T-Mobile pay monthly customer and want to add one of our Clone Phone packages to your mobile phone account, sign up in store or online when you join us; or call 150 for free at any time from your Orange, T-Mobile or EE phone. If you're a consumer customer, you'll only be able to buy the Clone Phone Fully Loaded package directly from EE, Orange or T-Mobile; it won't be available from our indirect partners.

The cost will be added to your next bill and then every bill each month. Clone Phone Lite and Clone Phone Loaded will remain on your account and can be cancelled at any time by calling 150 but if you buy Clone Phone Fully Loaded you'll

need to promise to buy the product for at least three months. Clone Phone Lite is included for EE customers on selected EE mobile plans. Remember, when you cancel any Clone Phone products you'll have seven days to download any content back on to a PC before we delete it from our online storage and you won't be able to download content onto your phone after that.

You'll need to download the Clone Phone app which is offered to consumers for their personal use in the UK and to Small Businesses for their personal and business use in the UK. You'll need a compatible Android or iPhone to download the app - see ee.co.uk to check if your phone is compatible. The app is free to download but data charges may apply when you visit the app store and download the app or if we send the app software updates.

Clone Phone products give you an allowance of online storage for the content on your phone. Remember, these services are for content that you have created or generated yourself and EE does not authorise you to upload any content that



belongs to a third party. The content is yours and we will only process it for



storage and retrieval purposes. You are not allowed to use the Clone Phone app for transmitting or receiving information or data which is illegal or which breaches confidentiality undertakings or is in breach of intellectual property rights. We reserve the right to remove or disable access to content that infringes third party rights and/or that is illegal from our online storage. We may access and/or disclose to third parties information about your account and/or information transmitted to us via the Clone Phone app if legally required to do so or if necessary to enforce and/or investigate any non-compliance with these Clone Phone app terms or other terms and conditions which apply to the use of the Clone Phone products; or enforce our rights, or protect our property, or the safety of our employees or agents, our customers or the public. EE may, in its sole discretion, suspend and/or terminate Clone Phone accounts of users that are in breach of these Clone Phone app terms.

You'll need mobile internet coverage to clone your contacts and calendar data, and WiFi coverage to clone your music, video and pictures. Remember, you can clone content that is stored on your handset and/or a memory card (but not content solely saved on your SIM card). *If you're outside of the UK your content will still back up if you have data roaming enabled. This could result in higher-than-expected charges.* Follow the instructions in the app to clone the content on your phone and set up any automatic or manual back-up settings. You can upload any digital content from your contacts, calendar, photos, video and music folders except music files from iPhones or any content protected by third party digital rights management, for example, music files from iTunes , Spotify and Deezer and movie files from EE Film Store.

You are responsible for taking all appropriate measures to protect your own device and or other equipment, data and/or software from infection by any viruses or third party intrusion. You will need to set up an account to be able to log in to the Clone Phone app and you will need these log-in details to view the content from your other devices. You are entirely responsible for maintaining the confidentiality of this information (including your password) and for any activity that occurs under your account if you fail to keep this information secure and confidential. You agree to notify us immediately of any unauthorised use of your account or password, or any other breach of security. If you are not yourself a subscriber to Clone Phone products, you confirm that you are acting with the direct authority of the subscriber when processing any data or using the Clone Phone app.

Download content onto a replacement phone by texting “clone” to 778899. You will be asked to confirm your phone number and the password you gave us when you downloaded the app. If your package includes our Find-My-Phone service, you'll be able to locate your phone, lock it remotely, sound an alarm, wipe the content and return it to its factory settings if you lose the phone by logging into Clone Phone here www.ee.co.uk/clonephonelogin and follow the instructions. If you have an iPhone you won't be able to use the lock, alarm or wipe services. Remember, you'll need to set up Find-My-Phone in the app before you can use it, so follow the instructions after you download the app. To use this feature, you will need to enable GPS on your phone. You can always decide to switch GPS off and stop using this feature.

If you take our Clone Phone Fully Loaded package, you'll need to have a phone and pay monthly mobile plan from EE, Orange or T-Mobile and these additional terms with our insurance provider, Allianz, will apply www.ee.co.uk/business/terms. Please take time to read the insurance and warranty terms. Remember, to get a replacement phone within 24 hours you'll need to call and your claim to be accepted before 7.30pm. 24 hour offer excludes customers living in Northern Ireland, Isle of Lewis, Inverness, Isle of Arran, Orkney Isles, Hebrides, Perthshire, Isles of Scilly, Shetland Isles and Isle of Wight.

If you need more online storage in addition to the allowance in your Clone Phone package, you'll need to buy a Clone Phone add-on – check out the terms in www.ee.co.uk/terms.

We may ask you to accept updates of the app and/or these terms at any time, and you must download these updates in order to continue receiving the most up to-date functionality of the application. If you do not follow this reasonable advice, we are not responsible for any loss or damage that you suffer as a result of continuing to use the outdated version of the application.

We'll do our best to keep the app up to date and keep your content safe, but can't promise that it will always be available or that it will work perfectly. You acknowledge and agree that Internet transmissions are never completely secure. We shall use reasonable skill and care in providing the Clone Phone app but we do not guarantee that any content you store or access through the Clone Phone products will not be subject to accidental damage, corruption or loss. We shall not be liable to you or any business connected with you, either in contract, tort



(including negligence) or otherwise for any losses which are related to you or your business and are not reasonably foreseeable by us, including, without limitation:

- 2. loss of data
- 3. loss of profits; or
- 4. loss of revenue or business interruption.
- 1. If you use this App to provide content to, or access content provided by an app store or our content partners remember that they own that content and we are not responsible for what you see.
- 2. You're not allowed to copy the app or to send it on to anyone else. You aren't allowed to modify the app, any part of the app, or our Everything Everywhere or EE trade marks in any way.

The Clone Phone app is provided by EE Limited, trading as EE.

Faulty Replacement Service for EE Small Business

(Version 1.1) – Available until 17th June 2015. These terms only apply to eligible Devices provided to customers under Agreements (as defined below) that pre-date 17 June 2015.

1. What is it?

The Faulty Replacement Service for EE Small Business (the “Service”) covers against Devices that are Faulty as set out below.

The Service is additional to, and does not affect, the legal rights that You may have under the general law against the retailer of the Device (which may or may not be EE) or under any separate warranty offered by the manufacturer of the Device.

This is an optional Service provided with an eligible Device. The Service cannot be bought as a separate service from EE. The Service is subject to these terms and conditions (which supersede any previous terms and conditions for the Service). EE may amend these terms and conditions from time to time.

The Service is available for EE Branded Devices and Qualifying Non-Branded Devices.

You cannot have the Service and any of EE’s insurance products covering the same Device at the same time – during any period that an insurance product is active on a Device, the Service will not apply.

2. Defects caused by faulty materials or workmanship

If Your Device is Faulty, EE will (at its option) repair or replace it at no charge provided that:

- Your Device is not more than 36 months old from date of manufacture; and
- Your Device has been used in accordance with the manufacturer’s operating instructions and any operating instructions issued by EE; and
- All repairs have been/are arranged by EE; and
- You comply with these terms and conditions and the terms of Your Agreement; and
- the Device is registered and connected to the Network in Your name under a current Agreement; and
- You continue to meet the eligibility requirements of this Service.

3. Service period

The Service starts when you register the Device on the Network. The Service continues for the period specified in your business Price Plan, or if none is specified, for the Minimum Term for the Your Device subject to a maximum of 24 months.

The Service will also end if:

- the Agreement under which Your Device is Connected is terminated; or
- the Device is not registered on the Network; or
- You are in breach of Your Agreement or Your Device is suspended or terminated for any reason; or
- Your Device is more than 36 months old.

Once the Service expires or ends, it cannot be extended.

What is not covered by this service?



The Service does not cover:

- Device accessories which are not integral to or connected to the Device such as wrist straps, carry cases or styluses which may be covered by the manufacturer's warranty, if any;
- Batteries which are more than 6 months old;
- Your Apple product for the period it is covered by the manufacturer's warranty.
- Your Device for **loss, theft or damage**. If You need this cover, please ask EE –other EE products that can provide this type of cover.

The Service is not available if You are:

- not a Business Customer
- on a SIM only connections
- on PAYG
- On any Price Plan that expressly excludes the Service

These terms and conditions do not cover network services. Network service is subject to Your Agreement.

4. EXCLUSIONS and LIMITATIONS

Your Device will not be repaired or replaced where there is a fault or defect caused by or consists of:

- **(wear and tear)** – normal wear and tear rusting or oxidation or other deterioration due to normal use or exposure or atmospheric or climatic conditions;
- **(manufacturer's guarantee or warranty)** – something specifically excluded under the terms of the manufacturer's guarantee or warranty for the Device or is the subject of a manufacturer's recall of faulty products;
- **(network service)** – breakdown or interruption of the network service;
- **(unauthorised maintenance or faulty workmanship)** – damage during any testing, repairing, adjusting, servicing or maintenance

operation or caused by improper or unauthorised repair, maintenance or modification;

- **(cosmetic damage)** – damage which does not impair the normal functions of Your Device;
- **(computer virus)** – damage caused to Your Device or Your content, software and data on Your Device by a computer virus.
- **(manufacturer's instructions)** – disregard of the manufacturer's instructions for operation and care of Your Device;
- **(EE Device - specific limitation)** – anything that EE has stated to You as not being covered under the terms of the Service;
- **(content, software and data)** – Your content, software and data on Your Device may be lost as a result of repairs or replacement under the Service. You must ensure that You have backups. EE is not liable for any such losses.

The Service does not cover You for Loss of use or consequential loss of any kind (for example loss of business/unauthorised calls).

Your account with EE must be paid up to date in accordance with Your Agreement. The Faulty Replacement Service will cease immediately if any account with EE is not paid when it is due unless the non-payment is due to a delay caused by a processing error by a clearing bank or due to a genuine dispute over amounts due on Your account.

If You or anyone acting on Your behalf makes any false or fraudulent claim or supports a claim by providing false or fraudulent documentation, device or statements, this Service shall be void and You will forfeit all rights under the Service and all cover will cease.

5. Repairs & return of Device to EE

If Your Device is Faulty EE will, at its option, repair or replace the Device.

-
- If your Device develops a fault that You believe qualifies it as Faulty under this Service You should contact EE by calling us on 150 from Your EE

phone or 07953 966 250 from another phone. EE will carry out an initial over-the-phone diagnosis and if the Device appears to be Faulty EE will arrange to provide a replacement Device and/or collect Your Faulty Device for repair or examination. EE may at its discretion require You to return Your original Device for examination before a repair or replacement is authorised or issued. Any repairs must be undertaken by or with consent of EE and/ or their agents.

Where Your Claim was received before 07.30pm, EE will endeavour to provide a replacement Device and/or collect Your Faulty Device for repair or examination next day except for:

- i. deliveries to Northern Ireland, Isle of Lewis, Inverness, , Paisley, Isle of Arran, Orkney Isles, Hebrides, Perthshire, Isles of Scilly, Shetland Isles and Isle of Wight; and
- ii. Bank Holidays and exceptional circumstances

The next day service is also subject to delivery slot availability. Deliveries may be made any time between 7am and 10 pm on the next day. Specific timeslots/appointments are not available.

Where a replacement has been supplied the original Device is EE's property and must be returned to EE— if You fail to do so then You will be charged the list price for the replacement. You should retain any removable memory cards that you use in Your Device.

You may be charged the EE list price for any Device which is damaged rather than Faulty.

Replacement of any Device will only be made with an EE product and may be from refurbished stock that has been tested and is fully functional. A replacement Device may be of a different model to that sent for repair, provided that such a replacement will be (in EE's reasonable opinion) of a similar specification.

Replacements will normally only be made of that part of Your Device which is Faulty so if the handset were faulty You will be provided with a replacement handset but You would retain the original battery, charger and SIM Card.

In the event of a claim You are only entitled to repair or replacement (at the option of EE) of Your Device. There is no entitlement to any refund or compensation.

Any replacement Device will continue to be covered by this policy for remainder of the period that the policy applies to Your Service Plan (i.e. up to a maximum of 24 months from the date that you first registered your original eligible Device on the Network).

Delivery Charges

- The Service includes the cost of delivery of a replacement Device.
- The Service does not include the cost of aborted deliveries, for example, where You are not available to accept a replacement Device or the Faulty Device was not available for collection at a pre agreed time and place. EE reserves the right to charge You for aborted deliveries. The current charge is £16.67.

In Life Changes

If You make any changes to Your Account that mean Your Device is no longer eligible for the Service then the Service will cease from the point at which Your Device became ineligible.

If You change Your Device it is Your responsibility to check that it can still be covered by Faulty Replacement Service.

6. Upgrading

If You Upgrade Your Device, Your entitlement to the Service will depend on whether Your Device continues to meet the eligibility criteria detailed herein. Your old Device will no longer be covered by the Service from the point of Upgrade. *The Service only applies to Your most recently Upgraded Device.*

7. Data protection

Any personal information provided by You may be held by EE, or other third parties engaged by EE in connection with the provision of this Service. This may involve the transfer of Your information to countries which do not have data protection laws.

Under data protection legislation, You can ask us in writing for a copy of certain personal records held about You. A charge may be made.

8. General

Changes - The terms of the Service may be varied after EE has given You 30 days' notice.

Assignment - You cannot sell, assign or transfer the benefit under the Service to anyone else.

Applicable Law - English Law will apply to these terms and conditions and the English Courts shall have exclusive jurisdiction to determine any dispute.

9. Interpretation and definitions

Where the context permits any defined term in this document shall have the same meaning as in Your Agreement. In this document:

Agreement means the EE Pay Monthly Terms for Small Business

Device means a mobile telephone or other device approved by EE for connection to its Network consisting of a handset, standard battery, travel charger, SIM card and where part of a standard package the memory card and other equipment and which is either an EE Branded Device or a Qualifying Non-Branded Device. For the purposes of this Service the term Device shall also include tablets.

EE Branded Device means a Device that is branded with the EE logo.

Faulty means:

- that Your Device has developed a fault and does not operate in accordance with its normal specification or operating instructions; and
- such fault is caused by faulty materials or workmanship; and
- such fault (or the cause of such fault) is not otherwise excluded under these terms and conditions.

Qualifying Non-Branded Device means any Device that doesn't carry the EE logo, but which has been supplied to You by EE and EE has designated the Device as being eligible for the Service.

You and Your means the EE Small Business Customer who is party to the EE Pay Monthly Terms for Small Business (EE) and who has less than 50 employees at time of contract.

Faulty Replacement Service for EE Large Business

(Version 1.0 30 October 2012)

10. What is it?

The Faulty Replacement Service for EE Large Business (the "Service") covers against Devices that are Faulty as set out below.

The Service is additional to, and does not affect, the legal rights that the Customer may have under the general law against the retailer of the Device (which may or may not be EE) or under any separate warranty offered by the manufacturer of the Device.

This is an optional Service provided with an eligible Device. The Service cannot be bought as a separate service from EE.

The Service is subject to these terms and conditions (which supersede any previous terms and conditions for the Service). EE may amend these terms and conditions from time to time.

The Service is available for EE Branded Devices and Qualifying Non-Branded Devices.

The Customer cannot have the Service and Phone Care or Clone Phone Fully Loaded covering the same Device at the same time – during any period that Phone Care or Clone Phone Fully Loaded is active on a Device, the Service will not apply.

11. Defects caused by faulty materials or workmanship

- If the Device is Faulty, EE will (at its option) repair or replace it at no charge provided that:
- The Device is not more than 36 months old from date of manufacture; and
- The Device has been used in accordance with the manufacturer's operating instructions and any operating instructions issued by EE; and
- All repairs have been/are arranged by EE; and



- The Customer complies with these terms and conditions and its EE Agreement; and
- the Device is registered and Connected to the EE network in the Customer's name under a current Agreement; and
- The Customer continues to meet the eligibility requirements of this Service.

12. Service Period

The Service starts when the Customer registers the Device on the Network. The Service continues for the Minimum Connection Period for the Device subject to a maximum of 24 months.

The Service will also end if:

- the Agreement under which the Device is Connected is terminated; or
- the Device is not registered on the Network; or
- the Customer is in breach of its Agreement or the Connected Device is suspended or terminated for any reason; or
- when the Device is more than 36 months old.

Once the Service expires or ends, it cannot be extended.

13. What is not covered by this service?

The Service does not cover:

- Device accessories which are not integral to or connected to the Device such as wrist straps, carry cases or styluses which may be covered by the manufacturer's warranty, if any;
- Batteries which are more than 6 months old;
- Your Apple product for the period it is covered by the manufacturer's warranty.
- The Device for loss, theft or damage. If the Customer needs this cover, please ask EE for details of other EE products that can provide this type of cover;

The Service is not available to Customers:

- on Consumer service plans

- on SIM only connections
- on PAYG
- on any Service Plan that expressly excludes the Service
- who no longer qualify under the terms

These terms and conditions do not cover network services. Network service is subject to the Customer's Agreement with EE.

14. Exclusions and Limitations

The Device will not be repaired or replaced where there is a fault or defect caused by or consists of:

- **(wear and tear)** – normal wear and tear rusting or oxidation or other deterioration due to normal use or exposure or atmospheric or climatic conditions;
- **(manufacturer's guarantee or warranty)** – something specifically excluded under the terms of the manufacturer's guarantee or warranty for the Device or is the subject of a manufacturer's recall of faulty products;
- **(network service)** – breakdown or interruption of the network service;
- **(unauthorised maintenance or faulty workmanship)** – damage during any testing, repairing, adjusting, servicing or maintenance operation or caused by improper or unauthorised repair, maintenance or modification;
- **(cosmetic damage)** – damage which does not impair the normal functions of the Device;
- **(manufacturer's instructions)** – disregard of the manufacturer's instructions for operation and care of the Device;
- **(EE Device - specific limitation)** – anything that EE has stated to the Customer as not being covered under the terms of the Service;
- **(content, software and data)** – any content, software and data on the Device may be lost as a result of repairs or replacement under the Service. The Customer must ensure that it has made backups of such content, software and data that it does not wish to lose. EE is not liable for any such losses.

The Service does not cover the Customer for Loss of use or consequential loss of any kind (for example loss of business/unauthorised calls).

The Customer’s account with EE must be paid up to date in accordance with its Agreement. The Service will cease immediately if any account with EE is not paid when it is due unless the non-payment is due to a delay caused by a processing error by a clearing bank or due to a genuine dispute over amounts due on the Customer’s account.

If the Customer or anyone acting on the Customer’s behalf makes any false or fraudulent claim or supports a claim by providing false or fraudulent documentation, device or statements, this Service shall be void and the Customer will forfeit all rights under the Service and all cover will cease.

15. Repairs & return of Device to EE

Where a replacement has been supplied the original Device is EE’s property and must be returned to EE – if the Customer fails to do so then the Customer will be charged the list price for the replacement.

EE may at its discretion require the Customer to return the original Device for examination before a repair or replacement is authorised or issued.

The Customer may be charged the List Price for any Device which is damaged rather than Faulty.

If the Device is Faulty EE will, at its option, repair or replace the Device. Any repairs must be undertaken by or with consent of EE and/ or their agents.

Replacement of any Device will only be made with an EE product and may be from refurbished stock that has been tested and is fully functional. A replacement Device may be of a different model to that sent for repair, provided that such a replacement will be (in EE’s reasonable opinion) of a similar specification.

Replacements will normally only be made of that part of the Device which is Faulty so if the handset were faulty the Customer would be provided with a replacement handset but would retain the original battery, charger and SIM Card.

In the event of a claim the Customer is only entitled to repair or replacement (at the option of EE) of the Device. There is no entitlement to any refund or compensation.

Delivery Charges

- The Service includes the cost of delivery of a replacement Device.

- The Service does not include the cost of aborted deliveries, for example, where the Customer is not available to accept a replacement Device at a pre agreed time and place. EE reserves the right to charge the Customer for aborted deliveries.

16. In Life Changes

If the Customer makes any Changes to their account which results in the Device becoming ineligible for the Service then the Service will cease from the point at which the Device became ineligible.

If the Customer changes the Device it is the Customer’s responsibility to check that it can still be covered by Faulty Replacement Service.

17. Upgrading

If the Customer Upgrades the Device, the continued entitlement to Faulty Replacement Service will depend on whether that Device continues to meet the eligibility criteria detailed herein. The old Device will no longer be covered by the Service from the point of Upgrade. *The Service only applies to the most recently Upgraded Device.*

18. Data Protection

Any personal information provided by the Customer may be held by EE, or other third parties engaged by EE in connection with the provision of this Service. This may involve the transfer of the Customer’s information to countries which do not have data protection laws.

Under data protection legislation, The Customer can ask EE in writing for a copy of certain personal records held about the Customer. A charge may be made.

19. General

Changes - The terms of the Service may be varied after EE has given the Customer 30 days notice.

Assignment - The Customer cannot sell, assign or transfer the benefit under the Service to anyone else.

Applicable Law - English Law will apply to these terms and conditions and the English Courts shall have exclusive jurisdiction to determine any dispute.

20. Interpretation and Definitions



Where the context permits any defined term in this document shall have the same meaning as in the Customer’s Agreement with EE. In this document:

Agreement means the Customer’s Agreement with EE;

Customers are EE Large Business customers (that is customers who are contracted under a Business Agreement and who have more than 50 employees at the time of contract).

Device means a mobile telephone or other device approved by EE for Connection to its Network consisting of a handset, standard battery, travel charger, SIM card and where part of a standard package the memory card and other equipment and which is either an EE Branded Device or a Qualifying Non-Branded Device. For the purposes of this Service the term Device shall also include tablets.

EE Branded Device means a Device that is branded with the EE logo.

Faulty means:

- that the Device has developed a fault and does not operate in accordance with its normal specification or operating instructions; and
- such fault is caused by faulty materials or workmanship; and
- such fault (or the cause of such fault) is not otherwise excluded under these terms and conditions.

Upgrade means replacing a Device in use with another Device (as defined).

Qualifying Non-Branded Device means a Device that does not carry the EE logo, but which has been supplied to the Customer by EE and EE has designated the handset model as being eligible for the Service.

BlackBerry® for Business Terms and Conditions

1. Interpretation

This Solution is provided in accordance with the Customer’s Agreement with EE. The term “Solution” is used in these Solution Terms to refer to BIS, BES, BES Express, BDS, and UDS (as defined below) as appropriate. The parties must agree the BlackBerry® for business Statement of Requirements prior to provision of the Solution by EE. This document forms part of the BlackBerry® for business

Solution Terms. There is no Solution Description applicable to this Solution but the Customer is responsible for ensuring the Customer Equipment for use in connection with this Solution meets the BlackBerry specifications referred to in the Statement of Requirements document.

2. Definitions

Application: means the software applications that the Customer is able to access via the mobile data server element of the applicable BES, BES Express, BDS, or UDS End User Licensed Software and those that a User may load directly onto a BlackBerry® Device.

BlackBerry® Products: means any BlackBerry Equipment supplied to the Customer by EE under the Agreement together with any related documentation.

BlackBerry®: means Research In Motion UK Limited with its registered office at 20 Bath Road, Slough, Berkshire SL1 3XE (company number 040224220) or any of its subsidiaries or affiliates (as relevant).

3. BlackBerry® for business– the Solution

3.1 Service:

- a. These terms and conditions apply to the following BlackBerry® Services:

BlackBerry® Internet Service (BIS)	synchronises the Customer’s web based email accounts with its BlackBerry® to give the Customer mobile push email and mobile internet without any need for its own email server
BlackBerry® Enterprise Server Express (BES Express)	gives secure access to the Customer’s Microsoft Exchange® or Lotus Domino® server but has no software or licensing costs
BlackBerry® Enterprise Server (BES)	gives the Customer’s employees secure mobile access to the Customer’s company Microsoft Exchange®, Lotus Domino® or Groupwise® email server and company applications



**BlackBerry® Device
Service (BDS) / Universal
Device Service (UDS)**

Gives the Customer's BB10, Android, and iPhone Users secure mobile access to the Customer's mail server and company applications

- b. BlackBerry®, BlackBerry®, Research In Motion® and related trademarks, names and logos are the property of Research In Motion Limited and are registered and/or used in the U.S. and countries around the world. Used under license from Research In Motion Limited.

3.2 End User Software Licence:

- a. The Customer agrees (and shall procure that its Users agree) to be bound by the BlackBerry® Solution License Agreement in the form specified at <http://uk.blackberry.com/legal> as may be amended or updated from time to time.
- b. A Client Access Licence (CAL) for each User of BES, BDS, or UDS may need to be purchased from EE by the Customer in order to receive the Services from EE.
- c. Customer is responsible for the cost of any additional End User Licensed Software licence fees payable to BlackBerry in order to receive the relevant BlackBerry® Service from EE.

4. Customer Obligations

- 4.1 The items needed for the Customer to receive BES or BES Express, BDS, or UDS Services from EE are referred to in the Statement of Requirements. The Customer will be solely responsible for the provision, installation and maintenance of all those items and will bear all costs associated with them.
- 4.2 Except to the extent that EE or BlackBerry are expressly precluded from law from prohibiting these activities, the Customer shall not (and shall procure that its Users shall not) itself nor authorise any other person to, alter, modify, adapt, create derivative works, translate, deface, reverse engineer, disassemble, decompile or otherwise attempt to derive the source code of BlackBerry End User Licensed Software and/or associated CALs, in whole or in part, nor shall the Customer or its Users attempt to do any of the above.

- 4.3 Unless otherwise agreed by the parties in writing, the Customer shall be responsible, at its own cost, for:

- a. the installation and configuration of all Software;
- b. providing any training to Users of BlackBerry® Devices (if required);
- c. integrating its internet service provider or other email accounts with the BIS Solution; and
- d. deactivating any lost, stolen or replaced BlackBerry Devices.

5. Export Control

- a. The BlackBerry® Solution License Agreement contains export restrictions imposed by the US government. The Customer agrees (and shall procure that its Users agree) to comply with those restrictions in respect of the BlackBerry® Products.
- b. From time to time, EE (or BlackBerry) may make available information to the Customer or its Users regarding countries in which use of or to which import or export of the BlackBerry® Products may infringe local laws. All such information is provided for information only, does not constitute legal advice, and EE (and BlackBerry) accepts no liability for any inaccuracy, or act or omission of the Customer in reliance upon it. The Customer is advised to take independent legal advice before using or importing or exporting the BlackBerry® Products abroad. However, EE understands from BlackBerry that, unless directed otherwise by BlackBerry, use of the BlackBerry® Products in the European Union and Switzerland shall not require the Customer to obtain any additional permission beyond those already secured by BlackBerry.

6. Solution Restrictions

Unlimited* BlackBerry® APN data roaming is subject to a 75MB per User per month fair use policy over BlackBerry® APN (for OS7.x Devices and older). BB10 Devices require a compatible BB10 Data Bundle.

7. BlackBerry® Technical Support from EE

- 7.1 In this clause "Standard Support" means the Standard Support Service for Large Business Customers the terms and conditions for which are set out in this EE Large Business Price Guide. If the Customer meets the eligibility

criteria set out in the Standard Support Solution Terms, Standard Support applies to this Solution.

- 7.2 The following provisions of this clause do not apply to BIS Services from EE.
- 7.3 EE will provide technical support to the Customer's BlackBerry® server administrator where the Customer has either purchased a full BES, BDS, or UDS subscription or has purchased technical support products for all of its BES Express Connections. Where a customer is upgrading to BDS or UDS from BES or BES Express, EE will only provide technical support where CALs are upgraded through EE.
- 7.4 It is not possible to take technical support for a portion of the Customer's BES Express Connections only. If the Customer has only purchased technical support on a portion of its BES Express Connections, EE reserves the right, with prior notification to the Customer, to add the technical support product to the remainder.
- 7.5 The Customer is responsible for providing a first level of support to Users through its own IT Helpdesk and shall ensure that its IT Helpdesk personnel are properly trained to enable the Customer to comply with its support obligations.
- 7.6 If the Customer's IT Helpdesk is unable to resolve an issue it may escalate the issue to EE's BlackBerry® Support Team. EE's BlackBerry® Support Team will be available 24 hours a day, 7 days a week on 0800 079 0226 where calls are escalated in accordance with this clause 7.6 and clause 7.7 below. EE shall use its reasonable endeavours to resolve any issues properly escalated in a timely manner.
- 7.7 The Customer's IT Helpdesk personnel are solely responsible for escalating issues to EE's BlackBerry® Support Team. EE will not accept support requests from Users direct. The Customer must notify EE of the names of its IT Helpdesk personnel before calls are placed to EE's BlackBerry® Support Team.
- 7.8 Where appropriate EE's BlackBerry® Support Team will make any BES, or BES Express fixes and security patches released from time to time available to the Customer or advise the Customer where such updates may be downloaded from. Any upgrades which may become available from time to time will be brought to the Customer's attention by EE's BlackBerry® Support

Team. EE reserves the right to charge the Customer for the provision of any upgrades to BES, BDS, or UDS. BES Express upgrades are available for download from <http://uk.blackberry.com/business/software-and-services/blackberry-enterprise-server-express/requirements-and-specifications.jsp>

- 7.9 If the Customer has an existing BES or BES Express, BDS, or UDS Server EE will only provide support if the Customer transfers all of its existing Users to EE or, in the case of the Customer using dual suppliers, if it transfers at least 50 of its existing Users to EE.
- 7.10 EE shall have no responsibility for faults which in its reasonable opinion result (directly or indirectly) from:
- a. the Customer's use of its internal telecommunication equipment or to any equipment not provided by EE;
 - b. improper or unauthorised use of the Service or interference with the Service by the Customer including from Customer Equipment;
 - c. events outside of EE's direct control; and
 - d. a breach by the Customer of its obligations under the Agreement;

EE may charge the Customer reasonable repair fees (including the cost of replacement equipment) to rectify any faults resulting from the above.

- 7.11 If the Customer accesses and utilises Applications via the Mobile Data Services component of the BES or BES Express, BDS, or UDS End User Licensed Software or by loading them directly onto a Device the Customer is solely responsible for any support arrangements in respect of those Applications. EE's BlackBerry® Support Team may require the Customer to remove any third party Application before attempting to diagnose a reported fault. EE's BlackBerry® Support Team will not be responsible for facilitating dialogue between the Customer and any Application developer.
- 7.12 Devices purchased from another network operator cannot be covered under the insurance propositions sold by EE or provided on behalf of EE, as described at www.ee.co.uk/business/terms. In the event of such faulty device the BlackBerry® Support Team can offer technical support to: (i) BES Express customers where Customer has purchased support from EE; and (ii) to BES, BDS, or UDS customers. However the Customer will need to purchase a new

device from EE if repair is required or contact their previous network operator, from whom they bought the device.

TNT Sports (formerly BT Sport) Terms and Conditions

TNT Sports Add-Ons

Add-Ons are available as an Additional Service on a 30-day rolling contract charged per Connected Device

The following plans were applicable from 1st November 2017 till 31st August 2022

Benefit	Monthly Charge (ex VAT)
TNT Sports	£9.52
TNT Sports Casting	£0
TNT Sports Large Screen	£0
TNT Sports & TNT Sports Casting (Bundle)	£9.52

The following plans were applicable from 31st August 2022 till 18th July 2023

Benefit	Monthly Charge (ex VAT)
TNT Sports Ultimate	£20.83

Inclusive Extra Terms

TNT Sports: You need a smartphone or tablet with an EE SIM. Devices must use at least Android 4.1, Windows 10 or iOS 9 operating systems. Some in-app functionality is restricted on Windows 10. To use the TNT Sports app, you'll need a TV license for the household registered to your EE account. TNT Sports is for your personal, non-commercial use in the UK. You must not attempt to share, edit or adapt the content made available to you. It's your responsibility to ensure that content accessed by under 18s is suitable for those viewing it. Content available via the TNT Sports app may change from time to time. When you download and use the TNT Sports app, you will use data that may decrement from your price plan's inclusive allowance.

TNT Sports and TNT Sports Casting Terms

For the purposes of this TNT Sports and TNT Sport casting section "you" means the customer and "User" means any person you allow to use any compatible mobile phone or tablet containing an EE SIM Card (a "Connected Device").

TNT Sports

Access to the TNT Sports app is available, subject to status, to pay monthly 4GEE customers on small business handset, SIM Only phone or tablet Price Plans. To use the TNT Sports app you or your Users will need a Connected Device. The TNT Sports app is for personal, non-commercial use only. If you have a number of Connected Devices under the same account, access to the TNT Sports app is available to the User of each of the Connected Devices under the account. It is not available to customers on a 4GEE WiFi Price Plan (including SIM Only) or customers with a second line on their account designated for use with wearable technology or other non-tablet devices.



Before downloading the TNT Sports app you and your Users must visit <http://www.bt.com/eesport> to register for a unique BT ID that will enable you to access the TNT Sports app and its Content. When registering, you and your Users will provide BT with some personal information, for example, your or your Users' EE customer telephone number and email address. The information you supply when creating a TNT Sports account will be processed in accordance with BT's privacy policy. Visit <http://www.bt.com/privacy> for more information.

There may be times when we have to share information about you or your Users with BT and vice versa. This will happen in limited circumstances that relate to the administration of your TNT Sports account and to prevent fraudulent or unlawful activity. We'll process this information in accordance with EE's privacy policy, details of which can be found here: [Privacy and GDPR | Business Terms | EE Business](#).

You or your Users must download and use the TNT Sports app on a Connected Device that uses the latest IOS, Android and Windows operating systems. TNT Sports provides you or your Users with access to sport and other related content (the "**Content**") and allows you or your Users to stream on up to two compatible devices that are connected to Wi-Fi, per BT ID. Some of the functionality within the TNT Sports is restricted on Windows 10. See our website for more information.

Unless your Price Plan offers inclusive access to the TNT Sports, TNT Sports is provided to you as an Additional Service and does not form part of your Price Plan with us. This Additional Service can be added to each Connected Device on your account. We'll refer to it as an add-on in MyEE, on your bill, online and when you call or text customer services. You cannot have more than one add-on of this type per Connected Device registered to your account.

Before using TNT Sports, you will ensure that you and your Users or your or your Users' household(s) has a TV licence. You will not, and ensure your Users do not, attempt to view, whether directly or indirectly, the Content on digital media players, for example: televisions, computers or any other portable equipment capable of receiving or transmitting television broadcasts, ("**Digital Media Players**") unless you order and we provide you with the casting Additional Service (the "**TNT Sports casting**"), which is described below.

TNT Sports as an Additional Service

When getting TNT Sports as an Additional Service, it is charged per month per Connected Device and a 30 day rolling contract applies. This means we will continue to apply the charge to your account each month until you ask us to cancel TNT Sports. You can cancel TNT Sports at any time but you'll need to tell us at least 48 hours before we issue your monthly bill. If you don't, a non-refundable charge for TNT Sports will be applied to your account and you'll continue to get TNT Sports until your next bill is issued.

Use of 4GEE for using or streaming Content from TNT Sports will decrement you or your Users' Price Plans inclusive data allowance. Downloading TNT Sports will decrement you or your Users' inclusive data allowance, although it is currently free to download from GooglePlay, the Windows Store or the Apple App Store.

For Business Connect customers, where there is an individual inclusive data allowance this will be used for downloading and streaming Content on TNT Sports where there is no individual inclusive data allowance, the account level inclusive data allowance will be used.

Where there is no individual inclusive data allowance or account level inclusive data allowance, data will be charged at 1.6p/MB for Business Connect customers. This Charge will also apply to data usage in excess of



the individual inclusive data allowance or account level inclusive data allowance.

TNT Sports casting

You will need access to TNT Sports app to use TNT Sports casting.

To use TNT Sports casting you and your Users will need a Chromecast or Apple TV which will allow you to view the Content on digital media players such as your television. EE does not provide the Chromecast or Apple TV as a part of TNT Sports casting.

You and your Users will not be able to cast from Windows devices.

TNT Sports casting is not compatible with Business Connect plans. TNT Sports casting will allow you or your Users to cast Content onto Digital Media Players that do not have an EE SIM. You and your Users will be able to use your BT ID to access TNT Sports via the BT web player.

Data for using or streaming Content using the TNT Sports app in the UK will not decrement from your and your Users’ individual inclusive data allowance. If you or your Users’ Price Plan does not have any inclusive data allowance remaining, you or your Users:

will not be able to use mobile data to stream Content or use any of the connected features;

may be able to access TNT Sports using Wi-Fi or by purchasing a data add-on.

TNT Sports casting is only available as a free of charge Additional Service. You can cancel TNT Sports casting at any time, but you’ll need to tell us at least 48 hours before we issue your monthly bill if you do not wish to have

access to TNT Sports casting in the following month. If you don’t, you’ll continue to get TNT Sports until your next bill is issued.

General

The Content provided via the TNT Sports app is intended to cover a wide range of sporting interests and may change from time to time. The availability of any particular programs, sporting events or channels cannot be guaranteed. By requesting TNT Sports and/or TNT Sports casting you acknowledge and understand that any change to the charges for TNT Sports and/or TNT Sports casting or change to the Content provided, will only entitle you to cancel these Additional Service(s). These will not entitle you to cancel your Agreement with us for mobile network services.

TNT Sports and TNT Sports casting are provided by BT Plc. You and your Users must read and accept BT’s terms of use. Full terms can be found at www.bt.com/legalstuff.

We have provided a summary of the important terms and conditions that you should read before downloading TNT Sports and/or TNT Sports casting.

You and your Users mustn’t do or authorise others to or attempt to reproduce, re-distribute, edit, adapt or copy any of the Content made available through TNT Sports and TNT Sports casting.

You and your Users mustn’t display any Content in retail, business or commercial premises or for any business or commercial purpose.

BT may suspend or terminate your access to some or all of TNT Sports and/or TNT Sports Casting if it is reasonably believed you, or your Users, are using or misusing TNT Sports, TNT Sport casting or the Content unlawfully or in breach of the terms and conditions of TNT Sports or TNT Sport casting.



The availability of TNT Sports and/or TNT Sports Casting is dependent on the quality and availability of your or your Users' internet connection.

Some of the Content may be unsuitable for viewing or use by persons under the age of 18. It's your and your Users' responsibility to ensure that the Content viewed or used is suitable for those viewing or using it (including children). We're not responsible for this.

TNT Sports Casting is not compatible with Business Connect plans.

If you or any of your Users commit a material breach of BT's terms and conditions for TNT Sports or TNT Sports casting, we will be informed by BT and TNT Sports or TNT Sports casting will be suspended or TNT Sports or TNT Sports casting removed from your account. If this happens, we will not be responsible for providing you or your Users with a substitute service or for any other losses you or your Users may incur as a result. We may also suspend access to or terminate your or your Users' contract for the TNT Sports app or TNT Sports casting if you fail to pay a bill by the date set out on it or you or any of your Users commit another material breach of your Agreement for mobile network services (visit ee.co.uk/business/terms to read the latest version of our terms and conditions).

Finally, please note that when entering into a contract for digital content as a small business you are entitled to a 14-day cooling off period. Once you have entered into a contract for the TNT Sports app or TNT Sports casting, you'll have 14 days to tell us you've changed your mind. However, once you've registered for a BT ID or once you've downloaded the TNT Sports app and TNT Sport casting (as relevant), whichever happens first, we'll assume that you have decided to waive this right to change your mind and you will lose your right to cancel, except in accordance with the cancellation process described above.

TNT Sports HDR

Available to Pay Monthly handset customers on a 5G handset plan and selected SIM Only plans only with a compatible device. You need a smartphone or tablet with an EE SIM. Devices must use at least Android 4.1 Windows 10 or iOS 9 operating systems. Some in-app functionality is restricted on Windows 10. To use the app, you'll need a TV licence for the household registered to your EE account. TNT Sports is for your personal, non-commercial use in the UK. You must not attempt to share, edit or adapt the content made available to you. It's your responsibility to ensure that content accessed by under 18s is suitable for those viewing it. Content available via the app may change from time to time. When you download and use the TNT Sports app, you will use data that may decrement from your price plan's inclusive allowance.

EE Roaming offer

This offer is only available from 03/05/2023 to 11/08/2023 for new or upgrading EE Small Business customers who sign up to a new contract with a minimum of 24 or 36 months for All Rounder or Full Works plans and select Roam Abroad as an Inclusive Extra. It allows offer participants to claim £120 hotel credit from TLC Marketing UK Worldwide Ltd, 54 Baker Street, London, W1H 4HF ("TLC") before 31/01/2024.

If eligible and subject to TLC's own terms and conditions, EE will send customers a SMS with a username and pin number 28 days after signing up or upgrading to use on TLC's website. Offer participants must create a new account with TLC and accept TLC's terms and conditions, available here www.travelcreditseeroaming.co.uk. Offer participants must book their hotel stay through TLC's website available at en-gb.travelcredits.com before 31/01/2024.

Offer participants must meet any eligibility criteria that TLC may have for their account. EE is not responsible for this offer or TLC's eligibility for this offer in any way.



This offer cannot be substituted for cash value. This offer is limited to one hotel credit per All Rounder or Full Works plan. Once the account is created with TLC, any customer care queries are directly handled by TLC Customer Services by emailing customerservice@travelcredits.com. EE may withdraw or amend this offer at any time without notice.

Offer participants will be able to browse the hotel listings on TLC’s website and once they have selected their chosen hotel and room, the £120 hotel credit will be automatically deducted during the listings page and booking process. Offer participants must input their full name, contact details and payment details. Once processed, the offer participant will receive a booking confirmation from TLC. For a booking for a hotel stay less than £120 no payment details will need to be entered and any remaining balance will be available to claim use on another hotel stay until the 31/01/2024

Business SIM Only Plans

The below plans were removed from sale on 31st January 2024

Business No Frills (12 Month Minimum Term)	
Price available	£7-11
UK & ROI Data ¹	1GB
Allowance ¹	Unlimited Texts and Minutes in the UK and ROI
Stay Connected Data ⁵	Included in price plan

Business No Frills (24 Month Minimum Term)	
Price available	£5-9
UK & ROI Data ¹	1GB
Allowance ¹	Unlimited Texts and Minutes in the UK and ROI

Stay Connected Data ⁵	Included in price plan
----------------------------------	------------------------

5G – 30 Day Minimum Term	
Price available	£21
UK & ROI Data ¹	10GB
Allowance ¹	Unlimited Texts and Minutes in the UK and ROI

Business Essential Plan (6 Month Minimum Term)			
Price available	£18	£20	
UK & ROI Data ¹	10GB	50GB	1
Allowance ¹	Unlimited Texts and Minutes in the UK and ROI		
Inclusive Extras ⁴	Not included in this plan		
Stay Connected Data ⁵	Included in price plan (except for Unlimited data plans)		

Business All Rounder Plan (12 Month Minimum Term)				
Price available	£24	£26	£28	
UK & ROI Data ¹	10GB	50GB	100GB	
Allowance ¹	Unlimited Texts and Minutes in the UK and ROI			
Inclusive Extras ⁴	1 x Inclusive Extra ⁴			
Stay Connected Data ⁵	Included in price plan (except for Unlimited plans)			

Business Full Works Plan for iPhone (24 Month Minimum Term)	
Price available	£43
UK & ROI Data ¹	Unlimited ^z
Allowance ¹	Unlimited Texts and Minutes in the UK and ROI
Inclusive Extras ^{4,9}	Apple One plus 1 x Inclusive Extra ⁹



Business Full Works Plan for Android (24 Month Minimum Term)		UK & ROI Data ¹	1GB			
Price available	£43	Allowance ¹	100 Texts in the UK and ROI			
UK & ROI Data ¹	Unlimited ²	Stay Connected Data ⁵	Included in price plan			
Allowance ¹	Unlimited Texts and Minutes in the UK and ROI					
Inclusive Extras ⁹	3 x Inclusive Extras ⁹					
		Business Essential Plan (12 Month Minimum Term)				
Business Essential Plan (36 Month Minimum Term)		Price available	£11-£15	£21-£25		
Price available	£23	UK & ROI Data ¹	10GB	50GB	U	
UK & ROI Data ¹	Unlimited ²	UK & ROI Minutes ¹	0			
Allowance ¹	Unlimited Texts and Minutes in the UK and ROI	UK & ROI Texts ¹	100			
Inclusive Extras ⁴	Not included in this plan					
Stay Connected Data ⁵	Included in price plan (except for Unlimited plans)					
		Business Essential Plan (24 Month Minimum Term)				
Business All Rounder Plan (36 Month Minimum Term)		Price available	£8-£28	£14-£50		
Price available	£30	UK & ROI Data ¹	10GB	50GB		
UK & ROI Data ¹	Unlimited ²	UK & ROI Minutes ¹	0			
Allowance ¹	Unlimited Texts and Minutes in the UK and ROI	UK & ROI Texts ¹	100			
Inclusive Extras ⁴	1 x Inclusive Extra ⁴	Stay Connected Data ⁵	Included in price plan (except for Unlimited plans)			
Stay Connected Data ⁵	Included in price plan (except for Unlimited plans)					

Business Connected Devices Plans

The below plans were removed from sale on 31st January 2024

Business No Frills (12 Month Minimum Term)		UK & ROI Minutes ¹	0
Price available	£7	UK & ROI Texts ¹	100
		Inclusive Extras ⁴	1 x Inclusive Extra ⁴
UK & ROI Data ¹	1GB	Stay Connected Data ⁵	Included in price plan (except for Unlimited plans)
Allowance ¹	100 Texts in the UK and ROI		
Stay Connected Data ⁵	Included in price plan		
Business No Frills (24 Month Minimum Term)		Business Full Works Plan for Apple (24 Month Minimum Term)	
Price available	£5	Price available	£34-£74
		UK & ROI Data ¹	Unlimited ²



Allowance ¹	Unlimited Texts and Minutes in the UK and ROI	Stay Connected Data ⁵	Included in price plan (except for Unlimited plans)
Inclusive Extras ⁹	Apple One plus 1 x Inclusive Extra ⁹		

Business Full Works Plan for Android (24 Month Minimum Term)				Business All Rounder Plan (36 Month Minimum Term)			
Price available	£34-£74			Price available	£14-£30	£16-£52	£22-
UK & ROI Data ¹	Unlimited ^Z			UK & ROI Data ¹	10GB	50GB	Unlim
Allowance ¹	Unlimited Texts and Minutes in the UK and ROI			UK & ROI Minutes ¹	0		
Inclusive Extras ⁹	3 x Inclusive Extras ⁹			UK & ROI Texts ¹	100		
				Inclusive Extras ⁴	1 x Inclusive Extra ⁴		
				Stay Connected Data ⁵	Included in price plan (except for Unlimited plans)		

Business Essential Plan (30 Month Minimum Term)				Business Full Works Plan for Android (36 Month Minimum Term)			
Price available	£9.50-£21.50	£11.50-£23.50	£25.50-£33.50	Price available	£29-£69		
UK & ROI Data ¹	10GB	50GB	Unlimited ^Z	UK & ROI Data ¹	Unlimited ^Z		
UK & ROI Minutes ¹	0			UK & ROI Minutes ¹	0		
UK & ROI Texts ¹	100			UK & ROI Texts ¹	100		
Stay Connected Data ⁵	Included in price plan (except for Unlimited plans)			Inclusive Extra ⁹	3 x Inclusive Extras ⁹		

Business All Rounder Plan (30 Month Minimum Term)			
Price available	£16.50-£28.50	£18.50-£30.50	£32.50-£40.50
UK & ROI Data ¹	10GB	50GB	Unlimited ^Z
UK & ROI Minutes ¹	0		
UK & ROI Texts ¹	100		
Inclusive Extras ⁴	1 x Inclusive Extra ⁴		
Stay Connected Data ⁵	Included in price plan (except for Unlimited plans)		

Business Essential Plan (36 Month Minimum Term)			
Price available	£7-£23	£9-£45	£15-£55
UK & ROI Data ¹	10GB	50GB	Unlimited ^Z
UK & ROI Minutes ¹	0		
UK & ROI Texts ¹	100		

Smart Watch Plans

The below plans were removed from sale on 31st January 2024

24 Month Minimum Term		
Price available	£15-£40	
UK Data ¹	10GB	Uses the allowance from
UK Minutes ¹	Uses the allowance from paired handset	Uses the allowance from
UK <u>Texts</u> ¹		
UK Network Speed	Our fastest 4G speeds subject to coverage	Our fastest 4G speeds sub
36 Month Minimum Term		



Price available	£15-£40		UK Network Speed	Our fastest 4G speeds subject to coverage
UK Data ¹	10GB	Uses the allowance from paired handset	<div>Enhanced MRC Trade-In Terms</div> <div>From time-to-time, we may promote enhanced MRC trade-in offers. These are available specifically for promotional periods only and are subject to Terms and Conditions around</div>	
UK Minutes ¹	Uses the allowance from paired handset	Uses the allowance from paired handset		
UK <u>Texts</u> ¹				
UK Network Speed	Our fastest 4G speeds subject to coverage	Our fastest 4G speeds subject to coverage		

Enhanced MRC Trade-In Terms

From time-to-time, we may promote enhanced MRC trade-in offers. These are available specifically for promotional periods only and are subject to Terms and Conditions around eligibility and availability. Except as expressly amended below Standard MRC trade-in terms apply to enhanced MRC trade-in.

If you subsequently upgrade within your minimum term (including Upgrade Anytime) you will no longer be entitled to the monthly credit.

Anytime Upgrade customers are not eligible for an enhanced MRC trade-in, unless the early upgrade fee is paid.

If the trade-in device received is different to the agreed enhanced trade-in device, is not on the eligible device list or it is not in the condition expected, we reserve the right to remove or amend the monthly credit.

Enhanced MRC trade-ins cannot be used in conjunction with any other offer or discount.

Business Watch SIM Only Plan ¹⁴

12 Month Minimum Term				
Price available (per month)	£5			
UK Data ¹	10GB			
UK Minutes ¹	Uses the allowance from paired handset			
UK <u>Texts</u> ¹				
UK Network Speed	Our fastest 4G speeds subject to coverage			

iPhone 15 Enhanced MRC Trade-In

Start	15/09/2023	
End *date subject to change	04/01/2024 *	
Offer 1	Eligible device(s) to be traded in	iPhone 11 / iPhone 11 Pro / iPhone 11 Pro Max iPhone 12 / iPhone 12 Mini / iPhone 12 Pro / iPhone 12 Pro Max
	Monthly credit	£8 excluding VAT
Offer 2	Eligible device(s) to be traded in	iPhone 13 / iPhone 13 Mini / iPhone 13 Pro / iPhone 13 Pro Max iPhone 14 / iPhone 14 Plus/ iPhone 14 Pro / iPhone 14 Pro Max
	Monthly credit	£13 excluding VAT
Device condition		Eligible trade-in devices must be in “good condition”
		No screen, camera, or casing damage.
		Fully working buttons.

Business Apple Watch Plan with Fitness+¹⁴

24 Month Minimum Term			
Price available (per month)	£32-£97	£16-£30	£44
UK Data ¹	Uses the allowance from paired handset	4GB	10GB
UK Minutes ¹	Uses the allowance from paired handset		
UK <u>Texts</u> ¹			
UK Network Speed	Our fastest 4G speeds subject to coverage		

36 Month Minimum Term			
Price available (per month)	£44		
UK Data ¹	10GB		
UK Minutes ¹	Uses the allowance from paired handset		
UK <u>Texts</u> ¹			



	No power issues.
Other	No restrictions or change in value for different memory variants.
	Enhanced MRC credit only available for first 24 months of plan.
	Cannot be used in conjunction with any other offer and trade in device eligibility will be checked at point of purchase.
	Enhanced MRC trade-in terms apply
Device(s) trade-in MRC credit is redeemable against	Apple iPhone 15
	Apple iPhone 15 Plus
	Apple iPhone 15 Pro
	Apple iPhone 15 Pro Max

	Cannot be used in conjunction with any other offer and trade in device eligibility will be checked at point of purchase.
	Standard MRC trade-in terms apply
Device(s) trade-in MRC credit is redeemable against	Samsung Galaxy Z Flip 5
	Samsung Galaxy Z Fold 5

Samsung Galaxy Z Flip 5 & Fold 5' Enhanced MRC		
Start		26/07/2023
End *date subject to change		30/09/2023
Offer 1	Eligible device(s) to be traded in	S21 / S21+ / S21 Ultra
		S22 / S22+ / S22 Ultra
		S23 / S23+ / S23 Ultra
	Monthly credit	£15
Offer 2	Eligible device(s) to be traded in	Z Flip 3 / Z Fold 3
		Z Flip 4/ Z Fold 4
	Monthly credit	£25
Device condition		Eligible trade-in devices can be in “any condition” with the below
		Phone powers on and works as expected
		No signs of severe physical or liquid damage
		Device has no counterfeit or third party parts
Other	No restrictions or change in value for different memory variants	
	Enhanced MRC credit only available for first 24 months of plan.	

iPhone 15 Enhanced MRC Trade-In		
Start		15/09/2023
End *date subject to change		04/01/2024 *
Offer 1	Eligible device(s) to be traded in	iPhone 11 / iPhone 11 Pro / iPhone 11 Pro Max
		iPhone 12 / iPhone 12 Mini / iPhone 12 Pro / iPhone 12 Pro Max
	Monthly credit	£8 excluding VAT
Offer 2	Eligible device(s) to be traded in	iPhone 13 / iPhone 13 Mini / iPhone 13 Pro / iPhone 13 Pro Max
		iPhone 14 / iPhone 14 Plus/ iPhone 14 Pro / iPhone 14 Pro Max
	Monthly credit	£13 excluding VAT
Device condition		Eligible trade-in devices must be in “good condition”
		No screen, camera, or casing damage.
		Fully working buttons.
		No power issues.
Other	No restrictions or change in value for different memory variants.	
	Enhanced MRC credit only available for first 24 months of plan.	
	Cannot be used in conjunction with any other offer and trade in device eligibility will be checked at point of purchase.	
	Enhanced MRC trade-in terms apply	
	Apple iPhone 15	



Device(s) trade-in MRC credit is redeemable against	Apple iPhone 15 Plus
	Apple iPhone 15 Pro
	Apple iPhone 15 Pro Max

iPhone 15 Enhanced MRC Trade-In		
Start		24/11/2023
End *date subject to change		12/12/2023 *
Offer 1	Eligible device(s) to be traded in	iPhone 11 / iPhone 11 Pro / iPhone 11 Pro Max
		iPhone 12 / iPhone 12 Mini / iPhone 12 Pro / iPhone 12 Pro Max
	Monthly credit	£8 excluding VAT
Offer 2	Eligible device(s) to be traded in	iPhone 13 / iPhone 13 Mini / iPhone 13 Pro / iPhone 13 Pro Max
		iPhone 14 / iPhone 14 Plus/ iPhone 14 Pro / iPhone 14 Pro Max
	Monthly credit	£15 excluding VAT
Device condition		Eligible trade-in devices must be in “good condition”
		No screen, camera, or casing damage.
		Fully working buttons.
		No power issues.
Other		No restrictions or change in value for different memory variants.
		Enhanced MRC credit only available for first 24 months of plan.
		Cannot be used in conjunction with any other offer and trade in device eligibility will be checked at point of purchase.
		Enhanced MRC trade-in terms apply
Device(s) trade-in MRC credit is redeemable against		Apple iPhone 15
		Apple iPhone 15 Plus
		Apple iPhone 15 Pro

	Apple iPhone 15 Pro Max
--	-------------------------

Apple iPhone 12 Enhanced MRC Trade-In		
Start		17/01/23
End		28/02/23 *date subject to change
Offer 1	Eligible device(s) to be traded in	<ul style="list-style-type: none">• iPhone 11 / 11 Pro / 11 Pro Max• iPhone X• iPhone XR• iPhone XS / XS Max
	Monthly Credit	£7.50
Offer 2	Eligible device(s) to be traded in	<ul style="list-style-type: none">• iPhone 7 / 7 Plus• iPhone 8 / 8 Plus• iPhone SE (2020/2022)
	Monthly Credit	£5
Device condition		Eligible trade-in devices must be in “good condition” <ul style="list-style-type: none">• No screen, camera, or casing damage.• Fully working buttons.• No power issues.
Other		No restrictions or change in value for different memory variants. Enhanced MRC credit only available for first 24 months of plan. Cannot be used in conjunction with any other offer and trade in device eligibility will be checked at point of purchase. Standard MRC trade-in terms apply
Device(s) trade-in MRC credit is redeemable against		iPhone 12

Samsung Galaxy S23 Family Enhanced MRC Trade-In		
Start		17/02/23
End		31/03/23 *date subject to change
Offer 1	Eligible device(s) to be traded in	<ul style="list-style-type: none"> • S20 / S20+ / S20 Ultra • S21 / S21+
		Monthly credit £12

Offer 2	Eligible device(s) to be traded in	<ul style="list-style-type: none"> • S7 Edge • S8 / S8+ • S9 / S9+ • S10 / S10+ / S10e
	Monthly credit	£5
Device condition		<p>Eligible trade-in devices must be in “good condition”</p> <ul style="list-style-type: none"> • No screen, camera, or casing damage. • Fully working buttons. • No power issues.
Other		<p>No restrictions or change in value for different memory variants. Enhanced MRC credit only available for first 24 months of plan. Cannot be used in conjunction with any other offer and trade in device eligibility will be checked at point of purchase. Standard MRC trade-in terms apply</p>
Device(s) trade-in MRC credit is redeemable against		Samsung Galaxy S23 / S23+ / S23 Ultra

Device condition	<p>Eligible trade-in devices must be in “good condition”</p> <ul style="list-style-type: none"> • No screen, camera, or casing damage. • Fully working buttons. • No power issues.
Other	<p>No restrictions or change in value for different memory variants. Enhanced MRC credit only available for first 24 months of plan. Cannot be used in conjunction with any other offer and trade in device eligibility will be checked at point of purchase. Standard MRC trade-in terms apply</p>
Device(s) trade-in MRC credit is redeemable against	iPhone 14 series

Apple iPhone 14 Enhanced MRC Trade-In		
Start		09/09/22
End		16/01/23 *date subject to change
Offer 1	Eligible device(s) to be traded in	<ul style="list-style-type: none"> • iPhone 11 / 11 Pro / 11 Pro Max • iPhone 12 / 12 Mini • iPhone 12 Pro / 12 Pro Max • iPhone 13 / 13 Mini • iPhone 13 Pro / 13 Pro Max
	Monthly Credit	£10
Offer 2	Eligible device(s) to be traded in	<ul style="list-style-type: none"> • iPhone 7 / 7 Plus • iPhone 8 / 8 Plus • iPhone X • iPhone XR • iPhone XS / XS Max • iPhone SE (2020/2022)
	Monthly Credit	£5