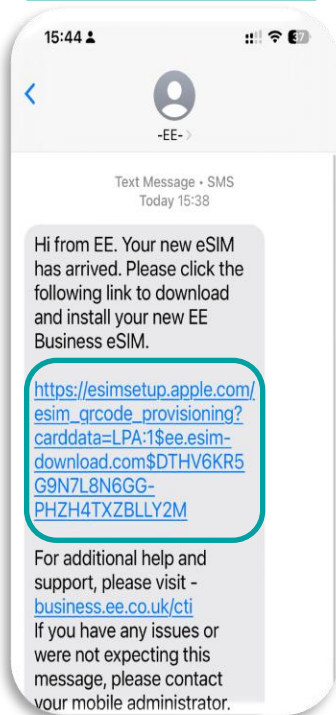


ESIM CLICK TO INSTALL (CTI) INSTALLATION INSTRUCTIONS-PT1 (EXISTING SIM INSTALLED)

LOOK OUT FOR THE LINK VIA TEXT MESSAGE AND FOLLOW THE INSTRUCTIONS BELOW

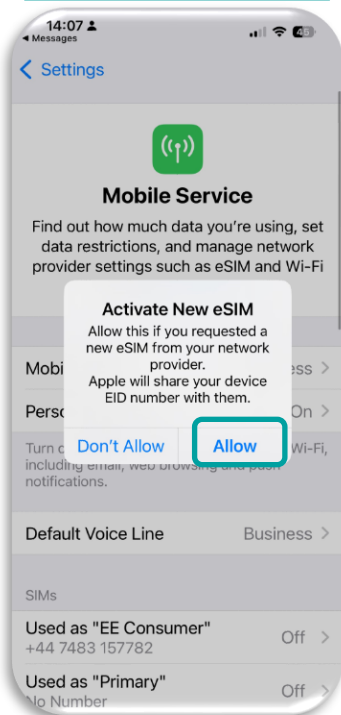
Step 1

Upon receiving the text message from EE, click on the link to download your eSIM



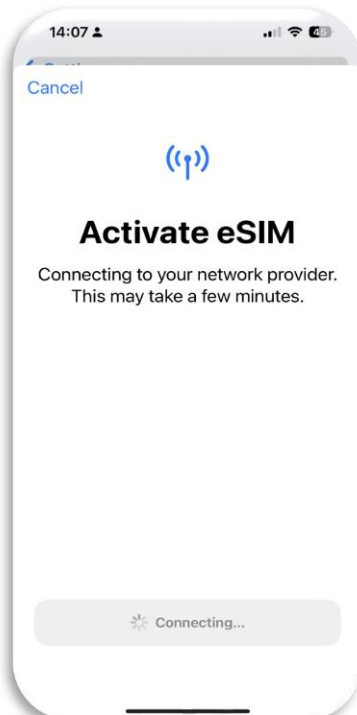
Step 2

Click on Allow for eSIM download to start



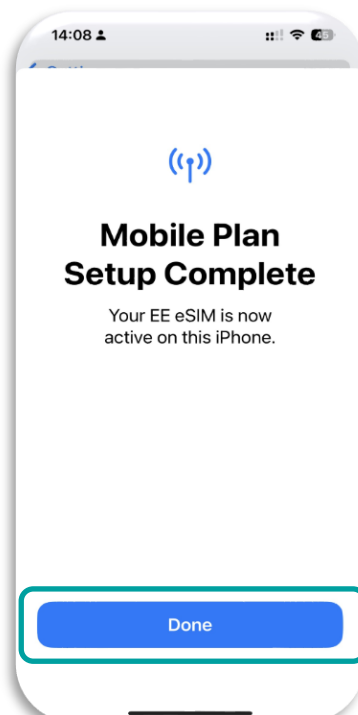
Step 3

Your eSIM download will start this may take a few minutes



Step 4

That's the eSIM installed! Move onto page 2 to personalise your eSIM setup

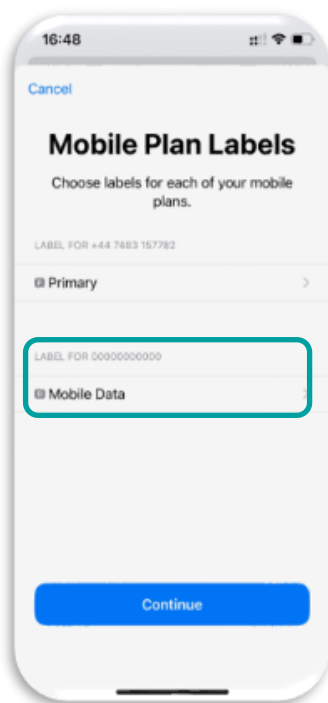


ESIM CLICK TO INSTALL (CTI) INSTALLATION INSTRUCTIONS-PT2 (EXISTING SIM INSTALLED)

LOOK OUT FOR THE LINK VIA TEXT MESSAGE AND FOLLOW THE INSTRUCTIONS BELOW

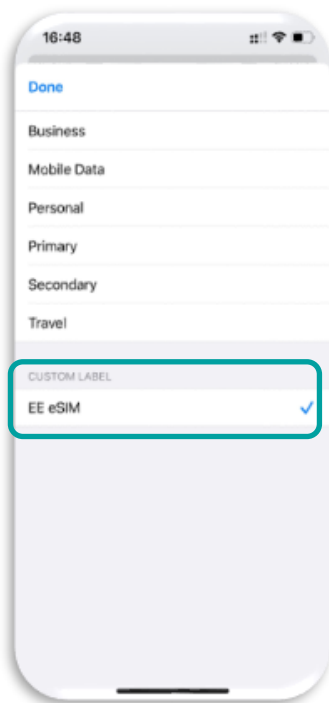
Step 6

Click on Mobile Data to rename the new eSIM



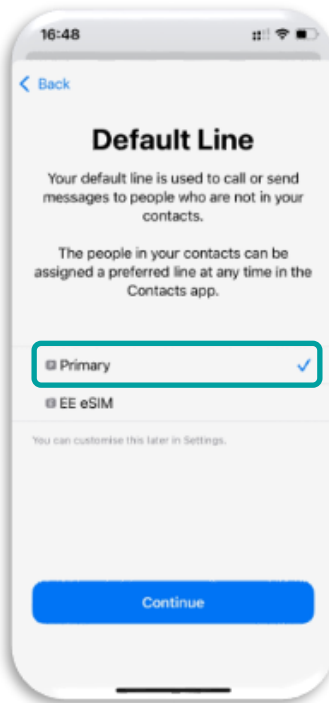
Step 7

In the Custom Label field, enter EE eSIM, select so the tick is alongside & press done



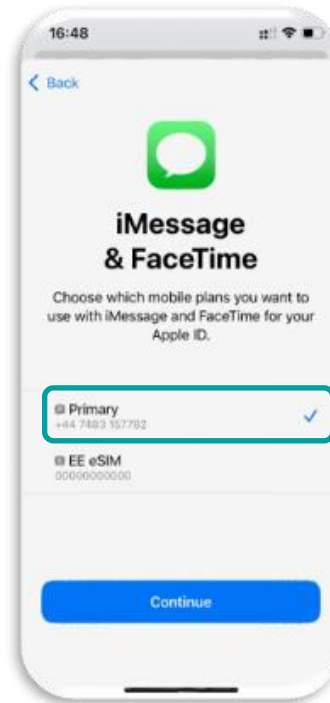
Step 8

Select 'Primary' as the primary line and select continue



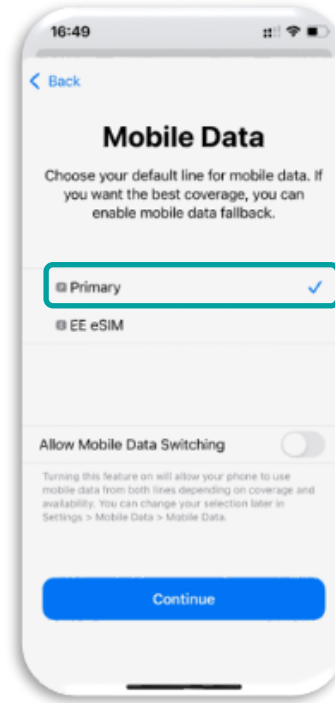
Step 9

Select 'Primary' as default for iMessage and FaceTime (no need to select the eSIM)



Step 10

Select 'EE eSIM' as default for Mobile data and select continue



And that's it!



If you are porting over your number, your mobile admin will confirm the port date.
Please remove your old SIM card once the port has completed to automatically set your default settings to the new eSIM.
To change the default settings at a later date, go to **Settings/Mobile Service**